

# Help.aau.dk - Non-students

## Authentication

All non-student use of help.aau.dk requires authentication. This is done by using the CAS login system of AAU. This means that anyone with AAU credentials can create a user, which is done by clicking the log in button at the bottom of any page at <https://help.aau.dk/>.

If this is the first time, logging in a new user is created with the role *student* which means that there are no additional functionalities available to them.

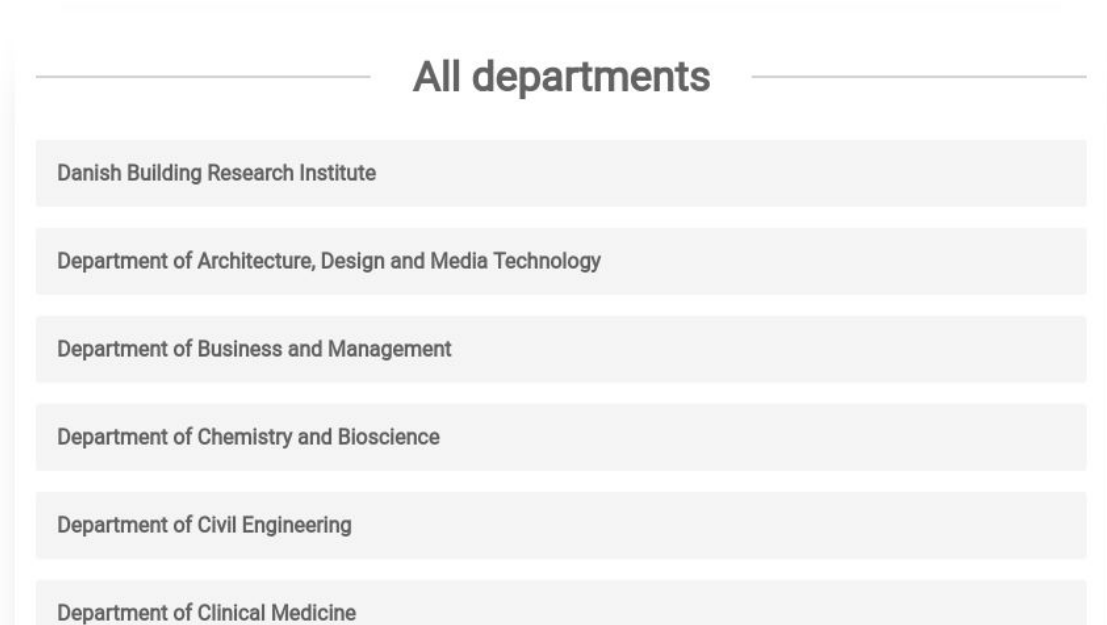
In order to use the system as a *teaching assistant*, *lecturer*, or *admin* someone with a higher role needs to promote the user. Please contact someone in charge to be promoted.

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# Teaching Assistants

Teaching Assistants can use help.aau.dk to quickly get an overview of which rooms students require help in and write posts on a bulletin board for the course.

Both is done on the course page, which can be found by clicking the relevant department at <https://help.aau.dk/departments>



And then clicking the course:



The URL for a course page stays the same and can thus be used to quickly get to the course. For example: the URL for the course Principles of Operating Systems and Concurrency at the Department of Computer Science is <https://help.aau.dk/departments/cs/pss>

If the course says 'not in session' it must be enabled on the course page for students to be able to ask for help.

This is accomplished in the side menu, which can be found by clicking the menu-icon in the top right corner.

The first menu item toggles the exercise session:

**Principles of Operating Systems and Concurrency**

Welcome

**Course is not currently in session**  
Enable it in the sidebar before a session starts

There are currently no trash cans

**Write a post for the bulletin board**

**B I H** | | | | | | |

Write a post on the bulletin board.  
Posts can be styled by using markdown.  
Click the '?' to get an overview of what is possible.

**Course bulletin board**

Posted at 09:54 on April 8, 2019

**Running XV6 through docker**

To be able to edit the XV6 source on your own machine, with your favorite text editor, you can compile and run it through docker.

**Exercise session**  
Let students ask for help

**Notifications**  
On this device, for this course

**Log out**

If there are any students who have requested help, they are shown in the list:

The screenshot shows a web interface for a bulletin board titled "Principles of Operating Systems and Concurrency". On the right side, there is a hamburger menu icon. The main content area is divided into two sections. The top section, titled "Welcome", contains a table with help requests. The table has three columns: "Room number", "Posted at", and "Resolve". The first row shows the room number "1.2.24", the time "09:37 on Thu August 29", and a trash can icon. The bottom section, titled "Write a post for the bulletin board", features a rich text editor with a toolbar containing icons for bold, italic, header, quote, list, link, image, link preview, and help. Below the toolbar is a text area with placeholder text: "Write a post on the bulletin board. Posts can be styled by using markdown. Click the '?' to get an overview of what is possible." At the bottom right of the text area are two buttons: "Cancel" and "Post".

Room number	Posted at	Resolve
1.2.24	09:37 on Thu August 29	

**Write a post for the bulletin board**

**B I H** | | | | | |

Write a post on the bulletin board.  
Posts can be styled by using markdown.  
Click the '?' to get an overview of what is possible.

Cancel Post

Clicking the little trash can removes the request for help.

It is possible to receive a notification on the current device whenever a student requests help, by enabling the option in the side menu.

A post can be written on the bulletin board using the textarea below the help requests. The posts can be styled using Markdown, which the editor can help with. Clicking the '?' brings up a guide to styling with Markdown.

# Lecturer

Lecturers can use help.aau.dk for the same things as TAs, but also has the ability to create and manage courses

The side menu has an additional button available for lecturers, which takes them to the admin panel.

**Principles of Operating Systems and Concurrency**

**Welcome**

Room number	Posted at
1.2.24	09:37 on Thu August 29

**Write a post for the bulletin board**

**B I H** | **“ ”** | **≡** | **≡** | **✂** | **🖼** | **👁** | **?**

Write a post on the bulletin board.  
Posts can be styled by using markdown.  
Click the '?' to get an overview of what is possible.

**Course bulletin board**

Posted at 09:54 on April 8, 2019

**Running XV6 through docker**

To be able to edit the XV6 source on your own machine, with your favorite text editor, you can compile and run it through docker.



To do this:

**Admin page**  
Administrate the system

Log out

The admin panel can also be found at <https://help.aau.dk/admin>

## Your Courses

Title	Department	Shorthand	Edit	Delete
Principles of Operating Systems and Concurrency	cs	PSS		


### Add a new course

**Title**

**Department**  

Select an department ▼

**Shorthand**

User	Role	Remove
Henrik Sørensen <small>hsaren14@student.aau.dk</small>	lecturer	

Create

Logged in as lecturer. [Click here](#) to log out

The admin panel contains a list of all courses in which one is a lecturer. A new course can be created using the form below the list.

A course must have a title, a department, a shorthand that is unique within the department and at least one user who is a lecturer or admin.

Additional users can be added by typing in their full AAU email in the bottom input field. A user can be added even if they have not yet logged in to the system. Any user with the role *student* is automatically promoted to *TA* if associated with a course.

The course is saved when the 'Create' button is pressed.

Clicking the pencil button next to a course in the list, allows it to be edited.  
Please note that changing the department or shorthand means that the URL leading to the course is changed.  
Changes are saved once the 'Update' is clicked.

## Your Courses

Title	Department	Shorthand	Edit	Delete
Principles of Operating Systems and Concurrency	cs	PSS		

### Edit the PSS course

**Title**

**Department**  

Department of Computer Science

**Shorthand**

User	Role	Remove
Henrik Sørensen <small>hsaren14@student.aau.dk</small>	lecturer	

Cancel

Update

Logged in as lecturer. [Click here](#) to log out

A course can be deleted by clicking the trashcan icon next to it in the list.

# Admin

Admins can do the same things as lecturers, but their main purpose is promoting users to lecturer, as this allows them to create and manage their own course and any TAs in it.

The side menu has a link that leads to the admin panel, which can also be found at <https://help.aau.dk/admin>.

The admin panel contains an additional feature for admins, which allows them to change the roles of any user (except themselves).

This is accomplished by typing a valid AAU email (ending in .aau.dk) in the the top-most input field. If the user already exists in the system, they are shown below and their role can be changed.



## Roles

### Set user role

User	Role
achri15@student.aau.dk	Admin ▾

## Courses

### Select department to edit course from

Title	Department	Shorthand	Edit	Delete
Principles of Operating Systems and Concurrency	cs	PSS		

### Edit the PSS course

#### Title



If the email does not already belong to a user, a button appears which creates the user.



The screenshot shows a web interface titled "Roles" with a hamburger menu icon in the top right corner. Below the title is a section labeled "Set user role". It contains a text input field with the email address "testbruger@cs.aau.dk" and a blue "Add" button to its right. Below the input field, a message states: "This user does not exist in the system yet, but can be added".

Below the role editing field, admins can manage courses in the same way as lecturers, except they can edit any course in the system by first selecting a department.