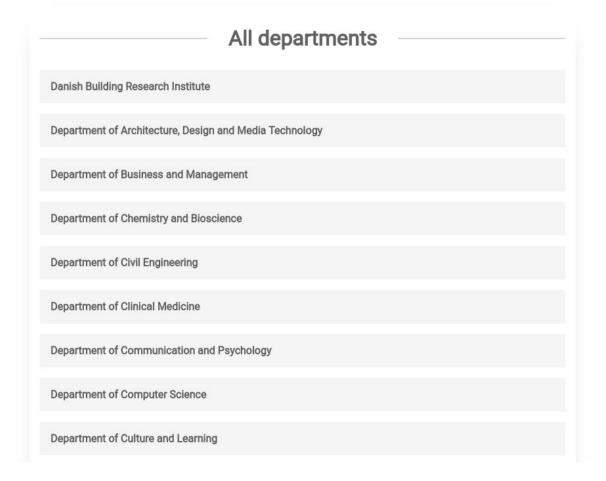
## **Students**

Students can use help.aau.dk to request help during exercise sessions for specific courses. This can be done on the course page, which can be found by clicking the relevant department at <a href="https://help.aau.dk">https://help.aau.dk</a>.



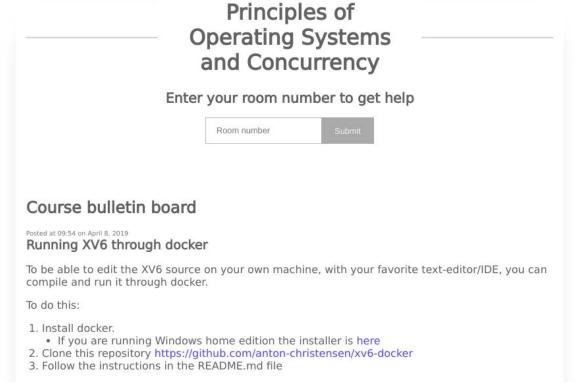
And then clicking the course:



If the course does not show up on this list, it might not be active. In this case, please ask a lecturer or TA to activate the course for the current exercise session.

The URL for a course page stays the same and can thus be used to quickly get to the course. For example: the URL for the course Principles of Operating Systems and Concurrency at the Department of Computer Science is <a href="https://help.aau.dk/cs/pss">https://help.aau.dk/cs/pss</a>. or <a href="https://help.aau.dk/cs/pss">https://help.aau.dk/cs/pss</a>.

On a course page students can enter their room number and request help by clicking 'Submit'.



This will notify lecturers and TAs, one of which will (hopefully) make their way to the room. It is possible to cancel the request for help by clicking 'Retract trash can'.



Additionally, the page contains a bulletin board on which lecturers and TAs can write posts about relevant course material.