

❖ Module 1 – Overview of IT Industry

➤ What is a Program?

1.Explain in your own words what a program is and how it functions.

Ans:-

- A **program** is a collection of step-by-step instructions written for a computer to follow.
- A program tells the computer what to do and how to do it.

It works like this:

1. **You give instructions** (written in a programming language).
2. **The computer reads them** and understands what needs to be done.
3. **It follows the steps** in order to complete the task.
4. **It gives the result** back to you.

Example:

A calculator app is a program.

When you type numbers and press “=”,

it follows instructions to calculate and show the answer.

So, in short — **a program is like a guide for the computer to solve problems or complete tasks automatically.**

➤ **What is Programming?**

2. What are the key steps involved in the programming process?

Ans:-

The key steps in the programming process are:

Process in short:

- think → plan → code → test → fix → use → improve.

1. Understand the problem:

- Know exactly what you want the program to do.

2. Plan the solution:

- Decide the steps (logic) to solve the problem.

3. Write the code:

- Use a programming language to write instructions.

4. Test the program:

- Run it to check if it works correctly.

5. Debug if needed:

- Find and fix any errors or mistakes.

6. Run and use the program:

- Use it for the actual task.

7. Maintain and update:

- Improve or fix it in the future if needed.

➤ **Types of Programming Languages.**

3.What are the main differences between high-level and low-level programming languages?

Ans:-

- High-level → Easy for people, harder for machines (needs translation).
- Low-level → Easy for machines, harder for people.

[Here's a simple comparison:](#)

High-Level Language	Low-Level Language
Easy for humans to read and write	Hard for humans to read
Examples: Python, Java, C++	Examples: Assembly language, Machine code
Uses simple English-like words	Uses binary (0s and 1s) or symbolic codes
Portable – works on many computers	Not portable – depends on specific hardware
Slower to run (needs translation to machine code)	Faster to run (already close to machine code)
Good for general programming	Good for hardware control

➤ World Wide Web & How Internet Works.

4. Describe the roles of the client and server in web communication.

Ans:-

Client:

- A client is usually a web browser (like Chrome, Firefox) or an app on your phone/computer.
- Its job is to send a **request** to the server, asking for data or services.
- The client displays the information it receives, such as text, images, or videos.
- Examples of clients: Chrome browser, mobile banking app, email application.

Server:

- A server is a powerful computer that stores websites, applications, and data.
- It waits for client requests, processes them, and sends back a **response**.
- A server can serve many clients at the same time.
- Examples of servers: Web server, Mail server, File server.

How They Work Together:

1. The client sends a request using the **HTTP/HTTPS** protocol.
2. The server processes the request (fetches data, runs programs, etc.).
3. The server sends the response (like HTML, images, or data in JSON format).
4. The client displays or uses the received information.

Simple Analogy:

- Client = Customer in a library asking for a book.
- Server = Librarian who finds the book and gives it to the customer.

➤ **Network Layers on Client and Server.**

5.Explain the function of the TCP/IP model and its layers.

Ans:-

- The **TCP/IP model** is a set of rules that tells computers how to communicate over a network like the internet.
- It breaks communication into **layers**, and each layer has a specific job.

Functions of TCP/IP model:

- Helps different types of computers talk to each other.
- Splits the communication process into steps so it's easier to design and troubleshoot.
- Ensures data is sent, received, and understood correctly.

Layers of TCP/IP Model:

1. Application Layer:

- This is where users interact.
- Handles network services like web browsing (HTTP), email (SMTP), and file transfer (FTP).
- Example: Chrome browser sending a request to open a website.

2. Transport Layer:

- Manages end-to-end communication between devices.
- Ensures data is delivered correctly, in order, and without errors.
- Protocols: **TCP** (reliable) and **UDP** (faster, less reliable).

3. Internet Layer:

- Decides the best path for data to travel through the network.
- Adds IP addresses so the data knows where to go.
- Protocol: **IP** (Internet Protocol).

4. Network Access Layer:

- Handles the physical sending of data over cables, Wi-Fi, etc.
- Deals with hardware addresses (MAC addresses).
- Protocols: Ethernet, Wi-Fi.

➤ **Client and Servers.**

6.Explain Client Server Communication.

Ans:-

- **Client-Server Communication** means how two computers (or programs) talk to each other over a network, where one acts as the **client** and the other as the **server**.

How it works:

1. Client sends a request:

- The client (like a browser or app) asks for data or a service.
- Example: You open Chrome and type www.google.com.

2. Server processes the request:

- The server (a powerful computer) receives the request.
- It finds the required data or runs the needed program.

3. Server sends a response:

- The server sends back the data (like a webpage, image, or file).

4. Client displays the result:

- The client shows the data to the user in a readable way.

Example:

- You (client) search for a video on YouTube.
- YouTube's servers find that video and send it back to your browser.
- Your browser plays the video for you.

➤ **Types of Internet Connections.**

7.How does broadband differ from fiber-optic internet?

Ans:-

[Key Differences](#)

Feature	Traditional Broadband (DSL/Cable)	Fiber-Optic Broadband
Medium	Copper wires (phone/coax cables)	Glass/plastic fiber strands
Data Signal	Electrical signals	Light pulses
Speed	~10–300 Mbps typical	100 Mbps – 10 Gbps
Latency	Higher	Very low
Reliability	More affected by distance & interference	Highly stable
Upload speed	Often much slower than download	Usually equal upload/download
Availability	Widely available	Limited to areas with fiber infrastructure

In short:

- Broadband = general term for fast internet (could be copper, fiber, satellite).
- Fiber-optic internet = a **specific, faster, more reliable** type of broadband using light over glass fibers.

➤ **Protocols.**

8.What are the differences between HTTP and HTTPS protocols?

Ans:-

1. Full Forms:

- **HTTP** → HyperText Transfer Protocol
- **HTTPS** → HyperText Transfer Protocol Secure

2. Core Difference:

- **HTTP** transfers data in **plain text** → anyone intercepting can read it.
- **HTTPS** encrypts the data using **SSL/TLS** → makes it secure from eavesdroppers.

3. Detailed Differences:

Feature	HTTP	HTTPS
Security	No encryption (data visible to others)	Encrypted with SSL/TLS
Port	Uses port 80	Uses port 443
Data Safety	Vulnerable to attacks like sniffing & man-in-the-middle	Protects data from being read or modified
Certificate	No certificate required	Requires SSL/TLS certificate from a trusted authority
Speed	Slightly faster (no encryption overhead)	Slightly slower (encryption adds minimal delay, but often negligible)
Use Cases	Public info sites where security isn't critical	Login pages, payment sites, sensitive data transfer
Browser Display	Shows http://	Shows https:// and padlock icon

➤ **Application Security.**

9.What is the role of encryption in securing applications?

Ans:-

- encryption is like locking your message in a special box that only the right person has the key for.

It helps applications by:

1. **Keeping data secret** so others can't read it.
2. **Stopping data changes** without you knowing.
3. **Making sure you're talking to the right person or website.**

1. Main Roles of Encryption in Applications:

1. Confidentiality:

- Ensures only authorized users can read the data.
- Example: If someone intercepts your bank login request, they see encrypted text instead of your password.

2. Integrity:

- Encryption often works with hashing/signatures to make sure data hasn't been **altered** in transit or storage.
- If data changes, the decryption or verification will fail.

3. Authentication:

- Helps confirm the identity of the sender or receiver using **digital certificates**.
- Example: HTTPS uses SSL/TLS certificates to prove you're talking to the real website.

4. Protection in Storage (Data at Rest):

- Encrypts sensitive files or databases so that stolen storage devices still keep data safe.

5. Protection in Transit (Data in Motion):

- Encrypts network traffic so attackers sniffing the connection can't read the information.

➤ **Software Applications and Its Types.**

10. What is the difference between system software and application software?

Ans:-

1. System Software:

- **Purpose:**

Helps run and manage the computer's hardware and provides a platform for application software.

- **Examples:**

- Operating systems (Windows, Linux, macOS)
- Utility programs (antivirus, disk cleanup tools)
- Device drivers

- **Function:**

Works in the background, controlling hardware and enabling other programs to run.

- **User Interaction:**

Users rarely interact directly (except through settings or configuration).

2. Application Software:

- **Purpose:**

Helps the user perform specific tasks or activities.

- **Examples:**

- MS Word, Excel
- Web browsers (Chrome, Firefox)
- Games, media players

- **Function:**

Runs on top of system software to solve user needs.

- **User Interaction:**

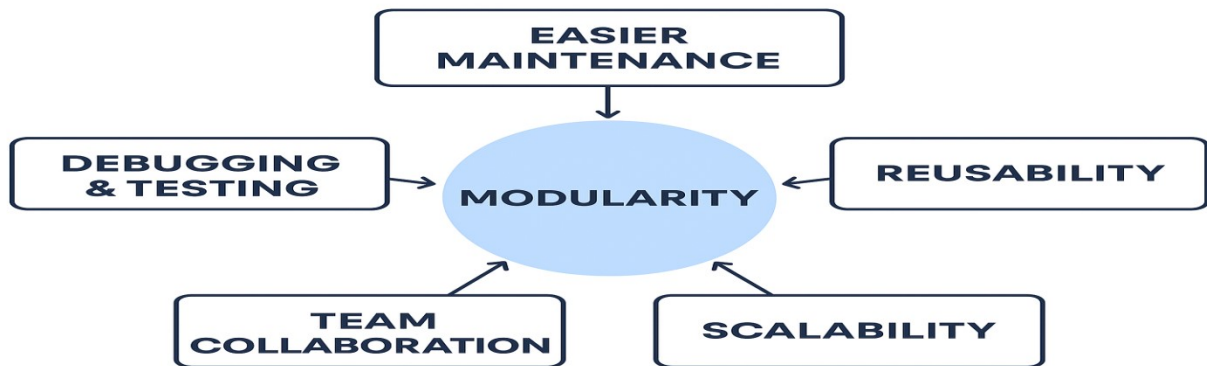
Users directly work with it for their tasks.

➤ **Software Architecture.**

11. What is the significance of modularity in software architecture?

Ans:-

- **Modularity in software architecture** means designing a system as a set of independent, self-contained modules, each responsible for a specific part of functionality.
- Modularity keeps software organized, flexible, and easier to grow without creating a tangled mess.



Significance:

1. Easier Maintenance:

Changes in one module don't break others.

2. Reusability:

Modules can be reused in other projects.

3. Scalability:

New features can be added by creating or extending modules.

4. Team Collaboration:

Different teams can work on different modules in parallel.

5. Debugging & Testing:

Easier to test and fix issues in isolated modules.

➤ **Layers in Software Architecture.**

12. Why are layers important in software architecture?

Ans:-

- **Layers in software architecture** divide a system into separate levels, each with a specific role (e.g., presentation, business logic, data).
- Layers keep software organized, adaptable, and easier to manage over time.

Importance:

1. Separation of Concerns:

Each layer handles only its responsibility.

2. Maintainability:

Easier to update or fix a layer without affecting others.

3. Reusability:

Layers can be reused in different applications.

4. Scalability:

Easier to expand by modifying or adding layers.

5. Testability:

Layers can be tested independently.

6. Flexibility:

Supports technology changes without rewriting the whole system.

➤ **Software Environments.**

13.Explain the importance of a development environment in software production.

Ans:-

- A **development environment** is the setup where developers build, test, and debug software before it's deployed.
- A good development environment is like a safe workshop — it lets you build, test, and improve software without breaking the real product.

Importance in software production:

1. Safe Testing Space:

Changes can be tested without affecting the live system.

2. Faster Development:

Tools and automation speed up coding and debugging.

3. Consistency:

Ensures all developers work in the same setup, reducing errors.

4. Quality Assurance:

Bugs are found early before reaching production.

5. Experimentation:

Developers can try new ideas or features without risk.

6. Version Control Integration:

Works smoothly with systems like Git for tracking changes.

➤ **Source Code.**

14. What is the difference between source code and machine code?

Ans:-

Here's the difference **between source code and machine code**:

Aspect	Source Code	Machine Code
Definition	Human-readable instructions written in a programming language (e.g., C, Python, Java).	Binary instructions (0s and 1s) understood directly by the CPU.
Readability	Easy for humans to read and write.	Not understandable to humans without special tools.
Execution	Needs to be compiled or interpreted before running on a computer.	Executes directly on the processor.
Example	<code>printf("Hello World");</code>	10110000 01100001 (binary opcodes).
File Type	.c, .py, .java, etc.	.exe, .bin, or embedded in memory.

➤ **Github and Introductions**

15. Why is version control important in software development?

Ans:-

- Version control is like a time machine and collaboration tool for code — keeping it safe, organized, and easy to manage.

Version control is important in software development because it:

1. Tracks changes:

Records every modification to the code, including who made it and why.

2. Facilitates collaboration:

Multiple developers can work on the same project without overwriting each other's work.

3. Enables rollback:

You can easily revert to a previous version if new changes cause errors.

4. Maintains history:

Keeps a timeline of the project's evolution for reference and debugging.

5. Supports branching and merging:

Allows experimentation on separate branches without affecting the main code until tested.

6. Provides backup:

Acts as a safeguard against data loss.

7. Improves productivity:

Speeds up teamwork and reduces conflicts in code integration.

➤ **Student Account in Github**

16.What are the benefits of using Github for students?

Ans:-

Benefits of using GitHub for students:

1. Free learning platform:

Students get free private and public repositories to practice coding.

2. Portfolio building:

Projects on GitHub can be shared with teachers or future employers.

3. Collaboration:

Work together with classmates on assignments and group projects without file conflicts.

4. Version history:

Every change is saved, so mistakes can be undone easily.

5. Access to GitHub Student Developer Pack:

Free tools, software, and resources for learning and projects.

6. Exposure to real-world tools:

Learn how professionals manage and share code.

7. Open-source contribution:

Opportunity to participate in real projects and improve skills.

8. Cloud storage for code:

Access your projects from anywhere without carrying files.

9. Skill improvement through feedback:

Get reviews from others to improve coding style and quality.

➤ **Types of Software.**

17. What are the differences between open-source and proprietary software?

Ans:-

- Open-source :
freedom to use and modify.
- Proprietary:
restricted use, paid license.

[differences between open-source and proprietary software](#)

Aspect	Open-Source Software	Proprietary Software
Source Code	Available to the public; can be viewed, modified, and shared.	Not available; controlled by the company or owner.
Cost	Often free.	Usually paid, with licensing fees.
Modification	Users can modify and improve it.	Users cannot modify; only the owner can make changes.
Distribution	Can be freely shared and redistributed.	Redistribution is restricted by license.
Support	Community-based support; may be slower.	Official support from the company.
Examples	Linux, LibreOffice, GIMP.	Microsoft Windows, MS Office, Adobe Photoshop.

➤ **GIT and GITHUB Training.**

18. How does GIT improve collaboration in a software development team?

Ans:-

- Git acts like a **shared timeline** for code, letting teams work together smoothly without losing progress.

How Git Improves Collaboration in a Software Development Team:

1. Version control:

Keeps track of all code changes so team members don't overwrite each other's work.

2. Branching & merging:

Allows each member to work on separate branches and later merge changes safely.

3. Parallel development:

Multiple developers can work on different features at the same time.

4. Change history:

Records who made what changes and why, helping in debugging and accountability.

5. Conflict resolution:

Identifies and helps resolve code conflicts when merging.

6. Remote repositories:

Using platforms like GitHub or GitLab, teams can collaborate from anywhere.

7. Backup & recovery:

Code is stored securely and can be restored if lost.

➤ **Application Software.**

19. What is the role of application software in businesses?

Ans:-

- Application software helps businesses **work efficiently, make informed decisions, and serve customers better.**

Role of Application Software in Businesses:

1. Automates tasks:

Speeds up routine operations like billing, payroll, and inventory management.

2. Improves productivity:

Helps employees work faster and more accurately.

3. Supports decision-making:

Analyzes data to provide reports and insights.

4. Enhances communication:

Tools like email, video conferencing, and collaboration apps improve team interaction.

5. Customer management:

Maintains customer data and improves service through CRM software.

6. Financial management:

Tracks expenses, revenue, and generates financial reports.

➤ **Software Development Process.**

20. What are the main stages of the software development process?

Ans:-

Main Stages of the Software Development Process:

1. Requirement Analysis:

- Gather and document the needs of the client or end-users.
- Identify what the software should do and any constraints.
- Output: **Software Requirement Specification (SRS)** document.

2. System Design:

- Plan the architecture, user interface, database, and system components.
- Decide technologies, frameworks, and data flow.
- Output: **Design Document**.

3. Implementation (Coding):

- Developers write the source code according to the design.
- Programming languages and tools are chosen based on the project.

4. Testing:

- Verify that the software works as intended and is free of major bugs.
- Includes unit testing, integration testing, system testing, and user acceptance testing.

5. Deployment:

- Release the software to the users.
- May be done in phases (pilot launch) or all at once.

6. Maintenance:

- Fix bugs, improve performance, and update features after deployment.
- Ensure the software remains functional as needs and environments change.

➤ **Software Requirement.**

21. Why is the requirement analysis phase critical in software development?

Ans:-

- Requirement analysis is like creating a blueprint for a building — if the blueprint is wrong, the whole structure will fail.

Reasons why it is critical:

1. Defines clear goals:

Ensures everyone understands what the software must do.

2. Avoids misunderstandings:

Prevents confusion between developers, clients, and stakeholders.

3. Saves time and cost:

Detecting and fixing issues at this stage is cheaper than after development.

4. Helps in proper design:

Accurate requirements guide the design and coding process.

5. Ensures user satisfaction:

Software will meet the actual needs of end-users.

6. Identifies constraints:

Finds technical, budget, and timeline limitations early.

➤ **Software Analysis.**

22. What is the role of software analysis in the development process?

Ans:-

- **Role of Software Analysis in the Development Process**

Software analysis is the stage where the problem is studied in depth to understand **what the system should do** before designing or coding begins.

It acts as a bridge between the client's needs and the technical implementation.

Main roles:

1. **Understanding the problem:**

Clearly defines the scope, objectives, and expected outcomes of the software.

2. **Gathering requirements:**

Collects functional (what it should do) and non-functional (performance, security, etc.) requirements.

3. **Feasibility study:**

Checks if the project is possible within budget, time, and technical constraints.

4. **Creating specifications:**

Produces a **Software Requirement Specification (SRS)** document to guide design and development.

5. **Reducing risks:**

Identifies potential problems early, lowering the chance of costly changes later.

6. **Foundation for design:**

Provides all the details needed for the next stage (system design).

➤ **System Design.**

23. What are the key elements of system design?

Ans:-

- System design is the process of defining the **architecture, components, modules, interfaces, and data** for a software system to meet specified requirements.
- It translates the requirements from the analysis phase into a blueprint for building the actual system.

Key Elements of System Design:

1. Architecture Design:

Overall structure of the system, defining how components interact.

2. Database Design:

Structure of data storage, tables, relationships, and data flow.

3. Interface Design:

Layout and interaction of user interfaces.

4. Component Design:

Detailed design of individual modules or subsystems.

5. Data Flow Design:

Representation of how data moves within the system.

6. Security Design:

Measures to protect data and system from threats.

7. Scalability and Performance Planning:

Ensuring the system can handle growth and high loads.

8. Integration Design:

How different parts of the system and external systems will connect.

➤ **Software Testing.**

24. Why is software testing important?

Ans:-

- Software testing is important because it ensures that a product works as expected, is reliable, and meets user needs before release.

[Here are the main reasons:](#)

1. Detects Errors Early:

Finds bugs before they reach users, reducing costly fixes later.

2. Ensures Quality:

Confirms the software meets requirements and performs correctly.

3. Improves Security:

Identifies vulnerabilities that could be exploited.

4. Boosts User Satisfaction:

Provides a smooth, error-free experience.

5. Saves Time & Money:

Prevents major failures that require expensive rework.

6. Ensures Compatibility:

Checks that the software works on different devices, OS, and browsers.

7. Supports Compliance:

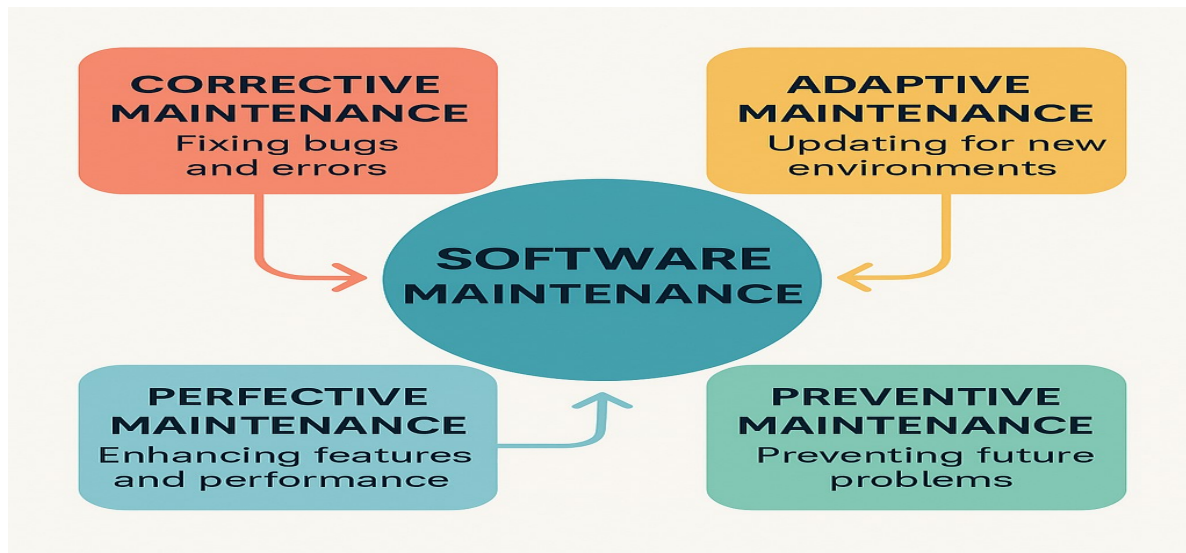
Meets industry standards or legal requirements.

➤ **Maintenance.**

25. What types of software maintenance are there?

Ans:-

There are **four main types of software maintenance**:



1. Corrective Maintenance:

Fixing bugs, errors, or defects found after the software is in use.

2. Adaptive Maintenance:

Updating software to work in new environments (e.g., new OS, hardware, or regulations).

3. Perfective Maintenance:

Enhancing performance or adding new features based on user feedback.

4. Preventive Maintenance:

Making changes to prevent future problems, such as code optimization or security hardening.

➤ **Development.**

26. What are the key differences between web and desktop applications?

Ans:-

comparison of **Web Applications** vs **Desktop Applications**:

Aspect	Web Applications	Desktop Applications
Installation	No installation needed, runs in browser	Needs to be installed on the computer
Platform Dependency	Works on multiple devices & OS via browser	Usually OS-specific unless cross-platform
Updates	Updated centrally on the server for all users	Users must manually install updates
Accessibility	Can be accessed anywhere with internet	Accessible only on the installed device
Performance	Depends on internet speed and server	Generally faster as it runs locally
Storage	Data often stored on cloud/server	Data stored locally on the device
Offline Use	Limited (unless designed for offline mode)	Can work fully offline
Security	Server-side security controls; risk from online threats	More control locally but vulnerable if device compromised

➤ **Web Application.**

27. What are the advantages of using web applications over desktop applications?

Ans:-

Advantages of Web Applications over Desktop Applications:

1. No Installation Required:

Runs directly in a web browser, saving storage space.

2. Cross-Platform Access:

Works on any device (PC, mobile, tablet) with a browser.

3. Easy Updates:

Updates happen on the server; users always get the latest version.

4. Remote Accessibility:

Can be used from anywhere with an internet connection.

5. Lower Maintenance for Users:

No need to manage installations or patches locally.

6. Centralized Data Storage:

Data is stored in the cloud, making it easier to share and back up.

7. Collaboration-Friendly:

Multiple users can work together in real time.

➤ **Designing.**

28. What role does UI/UX design play in application development?

Ans:-

- UI (User Interface) and UX (User Experience) design are crucial for creating applications that are **usable, attractive, and satisfying** for users.

Role of UI/UX Design in Application Development:

1. UI Design (User Interface) – Focuses on how the application looks.

- Creates visually appealing layouts, colors, icons, and typography.
- Ensures consistency across screens for a professional feel.
- Makes navigation clear and intuitive.

2. UX Design (User Experience) – Focuses on how the application works for the user.

- Ensures the app is easy to use and meets user needs.
- Improves user flow so tasks can be completed quickly.
- Reduces frustration by anticipating problems.

Overall Roles in Development:

- **First Impressions:**

A good UI/UX attracts and retains users.

- **Usability:**

Makes the app intuitive and easy to learn.

- **Engagement:**

Encourages users to spend more time on the app.

- **Efficiency:**

Helps users complete tasks with minimal effort.

- **Brand Identity:**

Reflects the organization's style and values.

➤ **Mobile Application.**

29. What are the differences between native and hybrid mobile apps?

Ans:-

comparison of **Native Apps** vs **Hybrid Apps**:

Aspect	Native Apps	Hybrid Apps
Platform	Built for a specific platform (Android, iOS)	Single codebase runs on multiple platforms
Language	Uses platform-specific languages (Java/Kotlin for Android)	Uses web technologies (HTML, CSS, JavaScript) with frameworks like React Native
Performance	Faster and more responsive	Slightly slower due to extra layer (web view)
Access to Device Features	Full access to hardware & OS features	Limited access (depends on plugins)
User Experience	Matches platform's UI/UX guidelines closely	May not feel fully native in design
Development Cost	Higher (separate apps for each platform)	Lower (one app for all platforms)
Maintenance	More effort (multiple codebases)	Easier (single codebase)
Offline Capability	Strong offline performance	Can work offline but may need extra setup

➤ **DFD (Data Flow Diagram).**

30. What is the significance of DFDs in system analysis?

Ans:-

- A **Data Flow Diagram (DFD)** visually represents how data moves through a system — from input to processing to output.

[In system analysis, they are important because:](#)

1. Clarifies System Functionality:

Shows what processes occur and how data flows, making the system easier to understand.

2. Improves Communication:

Provides a visual tool for discussions between analysts, developers, and stakeholders.

3. Identifies Data Sources & Destinations:

Helps pinpoint where data is coming from and going to.

4. Highlights Data Processing Steps:

Breaks down complex systems into manageable parts.

5. Supports Requirement Analysis:

Ensures all required data and processes are captured before development.

6. Detects Inefficiencies:

Makes it easier to spot redundancies or bottlenecks in the system.

7. Serves as Documentation:

Acts as a reference for future maintenance or upgrades.

➤ **Desktop Application.**

31. What are the pros and cons of desktop applications compared to web applications?

Ans:-

Pros and Cons of Desktop Applications Compared to Web Applications:

Aspect	Desktop Applications – Pros	Desktop Applications – Cons
Performance	Usually faster and more responsive since they run locally.	Requires powerful hardware for heavy apps.
Offline Access	Works fully offline without internet.	No automatic syncing unless manually set up.
Security	Data can be stored locally, giving more control.	Risk of data loss if device is compromised or not backed up.
Customization	Can be highly tailored to OS capabilities.	OS-specific, so requires separate versions for different platforms.
Stability	Less affected by internet speed or server issues.	Updates need to be manually installed by the user.
Data Handling	Can handle large files and heavy processing better.	Consumes local storage space and system resources.

➤ **Flow Chart.**

32.How do flowcharts help in programming and system design?

Ans:-

- Flowcharts are diagrams that show the **step-by-step flow of processes** using symbols and arrows.

They're useful because they:

1. Visualize Logic Clearly:

Show the sequence of steps, making it easier to understand the program or system.

2. Simplify Complex Processes:

Break down complicated logic into smaller, manageable parts.

3. Improve Communication:

Help developers, designers, and non-technical stakeholders discuss ideas clearly.

4. Aid in Problem-Solving:

Make it easier to spot logic errors or inefficiencies before coding.

5. Serve as a Blueprint:

Act as a reference for writing code or building systems.

6. Support Maintenance:

Useful for understanding the flow when modifying or debugging later.

7. Assist in Documentation:

Provide a visual record of how the system works.