

Babatunde Yahaya

Web Developer | Frontend Engineer

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Transitioning from a decade-long career in team leadership, customer success, and quality assurance to web development. Passionate about crafting interactive and accessible web experiences using HTML, CSS, and JavaScript. Skilled in problem-solving, user experience optimization, and modern web technologies. Currently learning DevOps and Cloud Computing to enhance web development efficiency.

WORK EXPERIENCE

Freelancer • 01/2024 - Present

Web Developer | Frontend Engineer

- Designed and developed responsive websites for clients using HTML, CSS, and JavaScript.
- Optimized web pages for performance, SEO, and accessibility.
- Collaborated with clients to create user-friendly UI/UX designs.

Nomba • Ikeja, Lagos • 11/2022 - 12/2023

Team Supervisor

- Led a team of support representatives, ensuring adherence to schedules and performance targets.
- Managed customer interactions across multiple channels, optimizing workflows for efficiency.
- Utilized data analytics to track performance and enhance customer satisfaction.

9mobile • 01/2014 - 01/2022

Quality Assurance Specialist

- Designed and implemented quality monitoring frameworks for customer interactions.
- Conducted performance evaluations and training sessions to improve service quality.

Newedge Financials • 01/2020 - 01/2021

Customer Support Specialist

- Provided top-tier customer service via calls, emails, and chat support.
- Resolved customer issues while ensuring satisfaction and retention.

SKILLS

- AWS
- Bootstrap
- CI/CD
- Cloud Computing
- CSS3
- Data Analytics
- Docker
- Frontend
- Git
- GitHub
- HTML5
- JavaScript (ES6+)
- Linux
- Performance Monitoring & Reporting
- Problem-Solving & Critical Thinking
- Process Optimization & Workflow Automation
- React
- Responsive Design
- SEO Fundamentals
- Tailwind CSS
- Team Collaboration & Leadership
- UI/UX Principles
- Web Accessibility (ARIA)

EDUCATION

Frontend Bootcamp

Frontend Masters

B.Sc. Geography

Bayero University

Kano

PROJECTS

Portfolio Website

Designed and developed a responsive personal portfolio using HTML, CSS, and JavaScript. Implemented a structured and semantic layout for better accessibility.

Task Manager Web App

Built a simple task manager with JavaScript, allowing users to add, edit, and remove tasks. Applied local storage for data persistence.

Weather App (API Integration)

Developed a weather app that fetches real-time weather data using an API. Implemented async JavaScript for seamless user experience.

Career Essentials in
Software Development by
Microsoft and LinkedIn
Linkedin Learn