



# HERIBERTO UROZA

CLOUD  
PRACTITIONER



## // WHO AM I

Knowledgeable and ambitious Audio Visual Technician with a focus on Cloud Technologies and 9+ years in a client focused role. I am currently looking to provide support for a company to build with cloud services mixed in with web development.

## // CONTACT DETAILS

>> [linkedin.com/in/heriberto-uroza/](https://www.linkedin.com/in/heriberto-uroza/)  
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## // EDUCATION HISTORY

### >> Silver Linings

AWS Cloud Operations Engineer | March 2022 - Present

> An intensive, 6-month AWS Cloud Operations Engineers bootcamp. Graduates are prepared with technical skills to enter new careers in Cloud Operations.

### >> Pursuit

Full-Stack Web Development Fellow | March 2018 - December 2018

> A 10-month software engineering fellowship whose graduates are prepared with both technical and professional skills in web development.

## // CERTIFICATIONS

### >> AWS Certified Cloud Practitioner

Date Issued May 26, 2022

Credly Link

## // HIGHLIGHTS

### >> 3-Tier Web Application

Created a React application hosted on S3, EC2, and Aurora. Performed configurations, deployments, and utilized support tools to run this application in an available and scalable manner.

## // COMPETENCIES

EC2  
VPC  
S3  
Linux

HTML5/CSS3  
Javascript  
React  
JSON

Git/GitHub  
PostgreSQL  
Python  
Node/Express

## // WORK EXPERIENCE

### >> Audio Visual Technician

Jefferies LLC | March 2013 to July 2022

> Coordinate with Multi-Point bridging services to connect client video conferences  
> Troubleshoot error reports on laptops including Dell, HP, Lenovo, and Microsoft Studio  
> Partner with IT and Help Desk to create tickets to install programs and troubleshoot equipment  
> Creates quarter and annual reports for equipment usage and costs for Conference Center meetings, mailroom mail packages, and printing

### >> Intern

Jefferies LLC | December 2012 to March 2013

> Developed an understanding of department functions of an outsourcing services organization, including business management, marketing/sales, operations, human resources, finance, and training/development  
> Managed outcomes without direct authority and contributed to innovation and efficiency in the organization