

SERVICE AGREEMENT

This Service Agreement ("Agreement") is made and entered into on March 12, 2024, between:

Client: NovaTech Solutions LLC, 128 Riverside Drive, Boston, MA, USA

Service Provider: Horizon Analytics Inc., 22 Market Street, Denver, CO, USA

1. DEFINITIONS

1.1 "Services" refers to the data analytics, reporting, and consultation tasks described in Section 2 of this Agreement.

1.2 "Deliverables" means all reports, documents, charts, and analysis files produced by the Service Provider.

1.3 "Confidential Information" refers to non-public, proprietary, or business-critical information shared between the Parties.

2. SCOPE OF SERVICES

2.1 The Service Provider shall perform monthly analytics services, including:

- (a) Data ingestion and preprocessing
- (b) Dashboard creation
- (c) Predictive model evaluation
- (d) Quarterly strategy review sessions

2.2 The Services shall be performed remotely unless otherwise agreed in writing.

2.3 The Service Provider shall deliver all monthly reports within 5 business days after the end of each month.

3. TERM AND TERMINATION

3.1 The term of this Agreement shall begin on the effective date and continue for 12 months unless earlier terminated.

3.2 Either Party may terminate this Agreement with 30 days' written notice.

3.3 Upon termination, the Service Provider shall return or destroy all Confidential Information within 7 days.

4. PAYMENT TERMS

4.1 The Client shall pay the Service Provider a fee of \$4,500 per month.

4.2 Payments shall be made via bank transfer within 15 days of receiving an invoice.

4.3 Late payments are subject to a 1.5% monthly interest fee.

5. CONFIDENTIALITY

5.1 Both Parties agree to maintain strict confidentiality of all Confidential Information.

5.2 Confidentiality obligations shall survive termination of this Agreement for three (3) years.

6. INTELLECTUAL PROPERTY

6.1 All Deliverables created under this Agreement shall be the sole property of the Client.

6.2 The Service Provider retains rights to pre-existing tools, models, and software used in the performance of the Services.

7. LIMITATION OF LIABILITY

7.1 Neither Party shall be liable for indirect, incidental, or consequential damages.

7.2 The Service Provider's total liability shall not exceed one month of service fees.

8. GOVERNING LAW

8.1 This Agreement shall be governed by and construed under the laws of the State of Colorado, USA.

9. ENTIRE AGREEMENT

9.1 This Agreement constitutes the entire agreement between the Parties and supersedes all prior written or oral agreements.

10. SIGNATURES

Client Representative:

Name: Sarah Thompson

Title: Director of Operations

Date: March 12, 2024

Service Provider Representative:

Name: Daniel Morris

Title: Lead Consultant

Date: March 12, 2024