

What do you think of the system? What is your overall opinion?

- The site is calm and well-arranged. It is very clear: this is it. There is little to distract.
- It is interesting to go through the information about a person based on the roles and summaries
- If you want to find out something about a person's life, this approach is more convenient than the keyword search which you currently need to use while searching on Delpher.
- A great added value is that you can click through to the full article in Delpher.
- The system already does a lot of work for you because you get everything grouped.
- This kind of technology is the future, so it is important that it is investigated to what extent it can be used by libraries such as the KB.
- The system works intuitively.

Did you encounter any problems? If so, where? Were things unclear?

- At the beginning there was some confusion about the roles and the labels, and what the connection was between the two.
- It was not immediately clear that there were several summaries on a page.
- The labels are unclear. Sometimes there are many, and sometimes very few. You would expect to be able to click on them to refine your selection, but you couldn't. Because you cannot click on it, it is not clear why there are so many different words instead of one overarching one.
- It was not immediately clear that you could click on the newspaper articles. There is no indication such as 'read more' or 'click to go to the article'. The title is not an hyperlink and the mouse icon does not change either.
- It is not very clear that the newspaper articles under the summaries also change when you choose a different role. This is because the page loads very quickly and all newspaper articles have the same layout.
- When you click on a role, you now see the labels with biography and the like first, and you expect that if you click on another role, other labels will appear. For example, you don't expect the same story about the past life for every role. You expect more specific labels associated with the chosen role.

What did you immediately find positive? What was clear to understand?

- It's a nice interface, because the information is already organized and chopped into smaller pieces that belong together.
- The basics and the idea are very usable and an addition to the current search interface.
- The classification based on the roles and labels is nice and being able to cluster articles in such a way is useful.
- It is nice that the labels and summaries change when you click on a different role.
- It is immediately clear that the content is about a person.
- The website has a clear structure.
- See also answers to the question 'what is your overall opinion'.

Do you think this prototype, or a similar website, can help the users of Delpher? And if so, in what way?

- Yes, if it is available as an addition to the current search system. With this interface you get a lot more context around a person and the corresponding articles. The current search interface is now a long list where you have to make those connections yourself.
- Delpher is often used to search for people and historical events, this interface can help with that because you are presented with a selection very easily. The only question is whether the summaries have added value here.
- It can certainly be interesting for the scientific target group or researchers.
- If we want to present this to users, we have to do something about the summaries. The summaries are a problem here.

What did you think of designated roles per person? (the green bars under the name)

- There is a lot of overlap between the roles (e.g. artist and visual artist and politician or politician by party) and it is unclear why this distinction exists.
- It is unclear what the role 'person' means because they are all persons.

What did you think of the summaries of the articles?

- The summaries are sometimes very specific about certain small aspects of someone's life, while a somewhat more exaggerated, general summary was expected.
- The summaries are not always correct Dutch, the sentences do not always flow smoothly.
- There is doubt about the correctness of the summaries, sometimes there are things that seem questionable. It seems that sometimes there are things that do not come from the newspaper articles, and that wrong connections are made. This is really problematic if you want to use it as a library.
- There is sometimes information about other persons in the summary, where it is not clear that it concerns another person.
- The summaries lack a time indication, which makes it confusing.

What changes would you suggest to make the system more usable for users?

- Maybe add an 'about this website' page in which some explanation is given about how the website works and is created.
- Maybe a different background color per role so it's clear that something changes when you click on a different role, or any other visual cue.
- Perhaps add a heading with 'Newspapers' or something similar above the articles, so that it is clear that you see newspaper articles there.
- Reduce the number of roles per person. This can be done by merging roles, or by choosing a number of main roles and displaying sub roles below them.
- Ensure that the summaries are factually correct.
- Instead of all label names above a block, ensure that this is shortened to one all-encompassing label or at most two or three.

- Show the summary about a person's early life etc. only for one role and not for all roles.
- Add a manual check to see if the roles are properly merged and if the summaries are correct and legible.
- The summaries now only give a small insight into someone's life and events, for a larger audience you may want a more complete summary, especially for people that know little about a person.
- Ensure that the articles offered are really distinctive in terms of content instead of overlapping.
- It may be interesting to have a more direct link between the abstract and the articles, for example that the sentences of the abstract refer to the articles from which they originate.

Do you have any other comments or thing you want to add?

- It would be good to remove the untruths from the summaries, so that the website does not (unintentionally) contribute to the spread of misinformation.
- If this website is put into production, some manual editing work will still be required.
- The newspaper name can be slightly more prominent above the articles
- Perhaps adjust something to the layout so that the newspaper articles look like real newspaper articles.
- This way of clustering may also be useful as a base point for librarians who want to write information pages about a certain subject. They can then use this as a starting point to save time.
- The chosen articles are mainly articles that are sensationally written. You see much less of the more standard, short articles that used to be common. It is interesting to find out how and why the algorithm selects these types of articles.
- You can't copy text from the articles now, because then you jump straight to Delpher.
- Is the distinction between roles and labels useful? Or is just rolling enough?
- What was the reason to use Wikipedia instead of Wikidata?