

## Policy and terms

**Delivery Timeline:** - Delivery is scheduled Monday-Saturday 8:30 AM- 5:30 PM, excluding Sunday and holidays. Orders are handled within 2 business days, if there is potential delay due to postal service issues you will be notified promptly.

**Delivery Fee and Taxes:** All prices displayed include the delivery fee and applicable taxes. However, the total price may vary based on the order amount.

**Packaging:** - Our coffee is packaged with care, ensuring freshness and minimizing spills, using recyclable and eco-friendly materials

**Order Tracking:** - The confirmation email contains a tracking link for your order, and you will receive notifications when it is ready for delivery.

**Number of Order Limitation:** - We offer only a maximum of 1Kg per request for a company.

*We value your feedback and contact us any time.*

