

# HERRY DOWNER SAMUEL.

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## PROFFESIONAL SUMMARY.

I am a motivated, adaptable and responsible former student at Nairobi Technical Training Institute with the skills of Diploma in Electrical and Electronics Engineering (Telecommunication Option) with a strong background in networking, configuration and related telecommunication tasks. I am a result- oriented web developer, offering extensive experience in design and layout. Highly educated in various programming languages and coding. Looking for a position in a first-paced company that appreciates hard work, dedication an evolving technical skill. I am also an industrious freelancer writer with successful background of producing of producing high-volume, top-notch work. Able to write quickly and according to brief. Knowledgeable about social media strategies and search engine optimization. I am a first learner with a high level of innovation, creative skills and self-driven aspect of willingness to work achieving company goals as well as personal interested goals. I am looking forward to acquire an improvement in my persona skills and development, partitions that will increase my potential and put in practice the theoretical and practical knowledge acquired in my studies. I am determined to work in an environment that demands total dedication and excellent in field of work and to impact good result to the organization to enable to achieve set goals.

## EXPERIENCE.

02/2023 to 02/2024      **Software and mobile App Development intern.**

Inceptor Institute of Technology

- Learnt HTML and CSS basics.
- Gained experience on how to build a website and a functional application.
- Learnt on how to store data. Gained knowledge in MySQL.
- Participated in pre-project analysis and technical assessment to validate creation of user-friendly interface.
- Handled special projects designated by senior developer.
- Built reusable code to utilize for other projects and to minimize costs.
- I have managed to have skills in python and PHP coding languages.

04/2021 to current **Article Writing, Transcriptionist, Customer service and Coding**

Fiverr, Upwork, Flexjobs and other related freelancing websites

- Worked to foster relationships with people who provide information for articles.
- Remained in close contact with the website developer about needs and goals.
- Adopted in developing original content based on the needs of a client and committed to writing with integrity and a dedication to craft.
- Write advertising copy for use by publication broadcast of internet media to promote the sale of goods and services.
- Participated in meetings related to product development and implementation.

05/2020 to 06/2022 **Field engineer / technician.**

Africom and Data Solution,

- Gained high quality customer etiquette.
- Team leader in a group of technicians.
- Managing all the Cisco routers and modems.

01/2023 to current **Field engineer / technician.**

Zuku fiber,

- Installation of fiber data cables.
- Troubleshooting of any LOS from the core.
- Configuration of all routers and ONU's.

## **CORE QUALIFICATIONS.**

Skills and competence My skills include:

- Maintenance of private automated branch exchange (PBAX) machines, operator console mainly for Alcatel and Panasonic model.
- Structure cabling of LAN's and WAN's types of networks.

- Trouble shooting and repair of faulty extensions lines (intercoms), installation of new extensions.
- Terminations of cables using class B rules and activation of data and voice points at network cabinets.
- Repair of network points.
- Preventives and maintenance servicing of desktop computers, laptops, servers, printer and associated accessories.
- Installation of programming of telephone sets and accessories
- Effective trouble shooting in HFC network.
- Security configuration of Sisco CPEs.
- Recommended quality installation of Cisco COEs and D-Link extender.
- Customer service etiquette.
- Cable prepping and termination of HFC.
- Network components identification in HFC network.
- Brand oversight.
- Project management.
- MySQL knowledge.
- HTML 5 coding.
- CSS.
- JavaScript.
- Technical writing.
- Proofreading documents.
- Article writing.
- Transcribing.

## REFEREES.

<u>Name</u>	<u>Role</u>	<u>Email</u>
Isaac Mugo	HR Zuku fiber	Isaacfamily02@gmail.com
Miss Jackline	Business associate	jackyvyke@gmail.com
Miss Patricia	IT manager	Patriciatheone@gmail.com