

# TAMBWE KATUTA HERTZY

Software engineer

## CONTACT

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## PROFILE SUMMARY

Developer and IT Support specialist with 4 years' experience in freelance software development, IT systems management and technical support. With a strong ability to analyze and solve complex problems, I optimize system performance while guaranteeing reliability. Passionate about technological innovation and continuous process improvement, I put my skills at the service of efficient, scalable solutions.

## EDUCATION

2012 - 2017

C.SCOLAIRE USAFI

- Diploma - General Mechanics

2017-2023

ECOLE SUPERIERE D'INFORMATIQUE  
SALAMA

- Bachelor in Software Engineering

## PROFESSIONAL EXPERIENCE

**BOLLORE LOGISTICS**

SEP 2022 - AVRIL 2023

Web Developer & Power Platform Specialist

- Design, development and optimization of web applications and solutions based on Microsoft Power Platform to improve the automation and efficiency of business processes.
- Contribution to the development of the Bollore Kasumbalesa website.
- Technical support for end users, including training in the use of the new software application replacing the old one.
- Management and updating of the company's IT systems and software.
- Management of a logistics process transformation project.

## SKILLS

- Web & mobile development
- Project management
- DevOps
- Cloud computing
- Leadership
- Effective Communication
- Cyber Security
- Management
- SQL (sqlite, mysql,PostgreSql)

**I ENGINEERING**

Mars 2020 -Juillet 2020

IT SUPPORT

- Development and maintenance of site maintenance management software.
- Diagnosis and resolution of level 1 and 2 technical incidents.
- Collaborate with network teams to optimize system performance.
- Implementation of a platform aimed at improving operational efficiency.
- Writing daily reports on project progress.

## LANGUAGES

- Français: Advance
- Anglais: Intermediate
- Swahili: Intermediate

## CENTERS OF INTEREST

- Mentorat
- Conference
- Reading
- Learn
- Coding

## CERTIFICATIONS & TRAINING

- Device Configuration and Management | IT Cloud Computing
- Leadership – Linkedin Learning
- Project management – Google
- Power BI Data Analyst Associate | Microsoft
- Csharp | Microsot | Udemi
- JAVA | CERTIPORT
- Scripts du shell Bash | Coursera
- Azure DevOps Boards | Coursera
- Linux : E/S for DevOps | Coursera
- ScriptingPython for DevOps | Coursera
- Metasploit for beginners: Ethical penetration testing| Coursera
- Nmap: Network Scanning | Coursera

## TOOLS

- Python
- Pycharm
- Sql
- Power Platfom
- Linux
- HTML \ CSS \ Javascript
- CSARP & VISUAL STUDIO
- JAVA & ANDROID STUDIO

## REFERENCES

- Francis KILA | Chef Transfo| Tel : +243 996270807
- Patrcik KALENDA | Chef Direct | Tel : +243 817 916 035
- Fifi NGUBU | Gerante et actionnaire | +243 995 912 762