

Curriculum Vitae - Herzel Shingirirai Mukandi

About Me

Monitoring and evaluation specialist with **over 10 years of experience** in designing, managing, and implementing evaluations for national, regional, and international development projects, particularly in **rural development, gender, and humanitarian contexts**. Adept at utilizing **qualitative and quantitative research methodologies**, including **impact evaluation, economic analysis, and risk management**.

Email: mukandiherzel@gmail.com

LinkedIn: linkedin.com/in/herzelmukandi

GitHub: github.com/HerzelS

Phone: +263 777974355

Skills

- **Data Collection:** Kobo Collect, ODK, Microsoft Forms, Google Forms, Survey Monkey
- **Data Management and Visualisation:** R, Python, SPSS, Nvivo, Microsoft PowerBI, SQL
- **Communication and Knowledge Management:** Microsoft Teams, Zoom, SharePoint, Miro, MS Project

Work Experience

Associate Evaluation Officer | UNHCR (Geneva, Switzerland) | Jan 2024 – Present

- Supported 5 large-scale evaluations across 30+ countries.
- Provided quality assurance, enhanced evaluation credibility.
- Guided 16 country offices in strategic planning and development.
- Piloted AI tools like Ollama and Python, integrated **Fusen** in **R**.
- Developed a **Power BI dashboard** tracking 150+ projects.
- Led Risk Management processes; improved mitigation strategies by 40%.
- Participated in UNEG Human Rights and Disability Working Group.

Monitoring and Evaluation Officer | UN Women (Jakarta, Indonesia) | Feb 2022 – Jan 2024

- Led M&E for a **\$10M ASEAN WPS Project** in 4 countries.
- Contributed to baseline, MTR, and country evaluations.
- Automated reporting with **RMarkdown** and **Power BI**.
- Migrated data from Excel to **PostgreSQL**.
- Trained 17 staff and 15 partners; raised RBM proficiency by 60%.

Monitoring and Evaluation Specialist | Young Africa International (Harare, Zimbabwe) | Nov 2020 – Jan 2022

- Oversaw results for 5 regional projects (portfolio: \$15M).
- Led evaluations including a **Real-Time Cyclone Idai** review.
- Increased KPI efficiency from 75% to 98% via SPSS and Power BI.
- Facilitated 4 capacity-building trainings for 70+ participants.

Knowledge and Humanitarian Research Manager | Childline (Harare, Zimbabwe) | Feb 2020 – Oct 2022

- Managed M&E across 12 projects in 22 districts.
- Led emergency GBV appraisal; relocated 500+ children.
- Featured in Sunday Mail, Nehanda Radio, and H-Metro.

Monitoring and Evaluation Officer | Legal Resources Foundation (Harare, Zimbabwe) | Jun 2017 – Jan 2020

- Designed a Results-Based M&E Framework with 95% data verification.
- Led evaluations in governance and justice programs.
- Built automated **MS Excel** database and DQA systems.

M&E Advisor | ZNNP+ (Harare, Zimbabwe) | Jul 2016 – Jun 2017

- Oversaw M&E across 10 provinces and 6 national projects.
- Managed evaluations for Trócaire Comic Relief project.
- Developed M&E system using **DHIS2**.

Monitoring and Evaluation Officer | St Theresa Ruvheneko (Gweru, Zimbabwe) | Jun 2014 – Jun 2016

- Co-authored a successful proposal for SDC-funded project.
- Led final project report development and participatory evaluation.

Education

- **Special Honours in Monitoring and Evaluation**, Lupane State University (2019–2021)
- **Master of Social Work**, University of Zimbabwe (2017–2018)
- **BSc Social Work**, University of Zimbabwe (2010–2014)

Certifications

- Program Management Professional (PgMP), PMI, valid through May 2026
- Project Management Professional (PMP), PMI, valid through Jun 2027
- PMI Agile Certified Practitioner (PMI-ACP), valid through Nov 2027
- PMI Risk Management Professional (PMI-RMP), valid through Dec 2027
- PRINCE2 Foundations, AXELOS

Publications

- *Assessing the viability of vocational education as a livelihood strategy for persons with disabilities in Zimbabwe*
Read Publication

Networks and Memberships

- Project Management Institute (PMI) – since Jun 2021
- United Nations Evaluation Group (UNEG) – since Jan 2024

Volunteering

- Director, Youth and Social Impact – PMI Zimbabwe (2022–2023)
- Student Mentor – PMI Zimbabwe (2021)