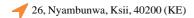
Hesbon, M. Makori



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Professional Summary

A highly dedicated, self-driven and hardworking technological expert with 5+ years practicing diverse ICT who believes in putting effort and passion in what I do creating a positive impact to my success and those around me attaining the highest performance standards set in a reputable organization that is a leader in its operational field. I would use my IT and creative skills to initiate growth for both the organisation and further my professional skills.



Experience

ICT INTERN(CONTRACT) KISII UNIVERSITY. P.O. Box 408, - 40200 Kisii

May. 2021 - To Date

- Install new hardware or software systems or components, ensuring integration with existing network systems.
- Perform routine maintenance or standard repairs to networking components or equipment.
- Configure and define parameters for installation or testing of local area network (LAN), wide area network (WAN), hubs, routers, switches, controllers, multiplexers, or related networking equipment.
- Create or update technical documentation for network installations or changes to existing installations
- Reinstall software programs or adjust settings on existing software to fix machine malfunctions.
- Prepare evaluations of software or hardware, and recommend improvements or upgrades.
- Confer with staff, users, and management to establish requirements for new systems or modifications.
- Maintain and administer computer networks and related computing environments including computer hardware, systems software, applications software, and all configurations.

PUBLIC SERVICE INTERN, KISII UNIVERSITY. P.O. Box 408, - 40200 Kisii May. 2021 - May. 2022

- Systems Application Configurations.
- Lead a Team in troubleshooting and maintenance of Computer Software and Hardware across the institution installing and performing minor repairs to hardware, software, or peripheral equipment, following design or installation specifications.
- Database administrations in MSSQL Server 2016, 2014, 2012 and MySQL LAN Network Design
- Reinstall software programs or adjust settings on existing software to fix machine malfunctions.
- Prepare evaluations of software or hardware, and recommend improvements or upgrades.
- Confer with staff, users, and management to establish requirements for new systems or modifications.
- Maintain and administer computer networks and related computing environments including computer hardware, systems software, applications software, and all.



Skills

Active Directory/Windows Server

Operating Systems (Windows, Linux, MacOS)

Analytical/Reporting (Power BI, SSRS)

Application Development (Java, Flutter, MySQL)

Web Development (HTML5, CSS, Reactjs)

Technical Computer Hardware/Network architecture technologies

Source code management systems like SVN, GIT

Microsoft Office Suit(Packages)



Languages

English

Swahili

Ekegusii

- Install new hardware or software systems or components, ensuring integration with existing network systems.
- Perform routine maintenance or standard repairs to networking components or equipment.
- Configure and define parameters for installation or testing of local area network (LAN), wide area network (WAN), hubs, routers, switches, controllers, multiplexers, or related networking equipment.
- Create or update technical documentation for network installations or changes to existing installations.

Applications Developer Intern, MGlobe Africa Ltd. P.O Box 48400 , – 0010 Nairobi January. 2020 - March. 2021

- · Systems Application Development in Java
- Technical Solutions Design (MS Visio)
- Database administrations in MSSQL Server 2016, 2014, 2012 and MySQL Reports development, data Analysis and visualization in SSRS, Microsoft Power Microsoft Power BI and Excel Power Pivot
- Prepare detailed workflow charts and diagrams that describe input, output, and logical operation, and convert them into a series of instructions coded in a computer language.
- Consult with managerial, engineering, and technical personnel to clarify program intent, identify problems, and suggest changes.
- Write, analyze, review, and rewrite programs, using workflow chart and diagram, and applying knowledge of computer capabilities, subject matter, and symbolic logic.
- Compile and write documentation of program development and subsequent revisions, inserting comments in the coded instructions so others can understand the program.
- Evaluate code to ensure that it is valid, is properly structured, meets industry standards and is compatible with browsers, devices, or operating systems.
- Document test plans, testing procedures, or test results.
- Consult with customers or other departments on project status, proposals, or technical issues, such as software system design or maintenance.
- Modify existing software to correct errors, to adapt it to new hardware, or to upgrade interfaces and improve performance.

ICT Attachee, KISII COUNTY. P.O. Box 4550-40200, Kisii

May. 2018 - August. 2018

- Systems Application Configurations.
- Troubleshooting and Maintenance of Computer Software and Hardware.
- · Technical Solutions Design and Support
- Database administrations in MSSQL Server 2016, 2014, 2012 and MySQL
- LAN Network Design, Implementation and Configurations Including Firewall Setup and Configurations



Education

University of Eldoret (Nov 2019)

Bachelor of Science, Informatics (2nd Class Lower Division)

St. Johns Nyamagwa High School (Nov. 2014)

KCSE Certificate(B+)

Hill Point Junior Academy (Nov. 2010)

KCPE Certificate (328)



- Strong Communication and interpersonal skills
- High work organizational skills and multitasking capability
- Time and Task Management
- · Relationship management
- ICT Competence
- · High moral character and Integrity
- Excellent Keyboarding skill



Hobbies

- Researching new concepts and Technologies
- · Android and Web Development
- Nature Walks



Referees

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