

ACHINI PRIYADARSHANI

[Admin]



18th of February 2024

Age: 26
Occupation: Admin of Nalanda
Book Store

Work Place Address:
Nalanda Book Store
No.634/5,
Meththrama Rd,
Pannipitiya.



No.15/A,
Horana Rd,
Panadura.



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nalandabookstore.lk

INTERESTS

- E-commerce trends.
- Website optimization.
- Data analysis.

GOALS

- Efficiently manage the online bookstore operations.
- Enhance customer experience and increase sales.

PAIN POINTS

- Balancing inventory levels and dealing with technical glitches.
- Staying updated on market trends and managing multiple tasks.

CHALLENGES

- Ensuring website security and coordinating with suppliers.
- Handling returns/refunds and maintaining accurate records.

TECHNOLOGICAL KNOWLEDGE

- Proficient in e-commerce platforms and inventory management software.