Hetansh Raj

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Summary

Experienced general manager with [0.5] years of experience completing all assigned tasks accurately and efficiently, maintaining a high level of efficiency and performance, and striving for perfection

Sharp-eyed, motivated, and reliable retail sales associate with [0.5] years of experience ensuring seamless customer transactions and thriving sales, managing inventory, and adhering to departmental policies

Experienced process engineer with demonstrated ingenuity and creativity and [0.5] years of experience shaping and improving manufacturing processes to increase product quality, reduce production costs, and decrease time to market

Dedicated shift manager with [0.5] years of experience keeping employees productive and on track while managing multiple shifts.

Experience

Chef | 06/2020 - 11/2020 | Burger King | Toronto, Ontario

- Provided customer service and was involved in training every new team members each month
- Maintained a clean and safe work environment, resulting in a almost 50% reduction in complaints filed with management and a more than 70% increase in crew satisfaction

Skills

Customer service, Computer literacy, Food service, Communication skills, English, Leadership, Guest services

Education

Ontario Secondary School Diploma (OSSD) | Woburn Collegiate Institute | 06/2020 | Toronto, Ontario

Computer Programmer and Analysist | Seneca College | Toronto, Ontario