

Assignment No. 08

Title – Data Cleaning and Preparation.

```
import pandas as pd #data manipulation import numpy as np #numerical computations
from sklearn.model_selection import train_test_split
from sklearn import metrics #evaluating the performance of machine learning model
data = pd.read_csv("/content/Telcom-Customer-Churn.csv")
print(data.index)
```

RangeIndex(start=0, stop=7043, step=1)

```
[14] print(data.columns)
```

Index(['customerID', 'gender', 'SeniorCitizen', 'Partner', 'Dependents',
'tenure', 'PhoneService', 'MultipleLines', 'InternetService',
'OnlineSecurity', 'OnlineBackup', 'DeviceProtection', 'TechSupport',
'StreamingTV', 'StreamingMovies', 'Contract', 'PaperlessBilling',
'PaymentMethod', 'MonthlyCharges', 'TotalCharges', 'Churn'],
dtype='object')

```
print(data.head())
```

| | customerID | gender | SeniorCitizen | Partner | Dependents | tenure | PhoneService | \ |
|---|------------|--------|---------------|---------|------------|--------|--------------|---|
| 0 | 7590-VHVEG | Female | 0 | Yes | No | 1 | No | |
| 1 | 5575-GNVDE | Male | 0 | No | No | 34 | Yes | |
| 2 | 3668-QPYBK | Male | 0 | No | No | 2 | Yes | |
| 3 | 7795-CFOCW | Male | 0 | No | No | 45 | No | |
| 4 | 9237-HQITU | Female | 0 | No | No | 2 | Yes | |

| | MultipleLines | InternetService | OnlineSecurity | ... | DeviceProtection | \ |
|---|---------------|-----------------|----------------|-----|------------------|-----|
| 0 | No | phone service | DSL | No | ... | No |
| 1 | No | No | DSL | Yes | ... | Yes |
| 2 | No | No | DSL | Yes | ... | No |
| 3 | No | phone service | DSL | Yes | ... | Yes |
| 4 | No | Fiber optic | No | ... | ... | No |

| | TechSupport | StreamingTV | StreamingMovies | Contract | PaperlessBilling | \ |
|---|-------------|-------------|-----------------|----------------|------------------|---|
| 0 | No | No | No | Month-to-month | Yes | |
| 1 | No | No | No | One year | No | |
| 2 | No | No | No | Month-to-month | Yes | |
| 3 | Yes | No | No | One year | No | |
| 4 | No | No | No | Month-to-month | Yes | |

| | PaymentMethod | MonthlyCharges | TotalCharges | Churn |
|---|---------------------------|----------------|--------------|-------|
| 0 | Electronic check | 29.85 | 29.85 | No |
| 1 | Mailed check | 56.95 | 1889.5 | No |
| 2 | Mailed check | 53.85 | 108.15 | Yes |
| 3 | Bank transfer (automatic) | 42.30 | 1840.75 | No |
| 4 | Electronic check | 70.70 | 151.65 | Yes |

[5 rows x 21 columns]

```
0s [17] print("Number of rows before removing duplicates:", len(data))
```

```
Number of rows before removing duplicates: 7043
```

```
0s [18] data_cleaned = data.drop_duplicates()
```

```
0s [19] print("Number of rows after removing duplicates:", len(data_cleaned))
```

```
Number of rows after removing duplicates: 7043
```

```
0s [20] data.isna().sum()
```

```
customerID      0
gender           0
SeniorCitizen    0
Partner          0
Dependents       0
tenure           0
PhoneService     0
MultipleLines    0
InternetService  0
OnlineSecurity   0
OnlineBackup     0
DeviceProtection 0
TechSupport      0
StreamingTV      0
StreamingMovies  0
Contract         0
PaperlessBilling 0
PaymentMethod    0
MonthlyCharges   0
TotalCharges     0
Churn            0
dtype: int64
```

```
0s [24] unique, counts = np.unique(data['TotalCharges'], return_counts=True)
print(unique, counts)
```

```
[' ' '100.2' '100.25' ... '999.45' '999.8' '999.9'] [11  1  1 ...  1  1  1]
```

```
0s [27] import seaborn as sns #Seaborn library for data visualization sns.pairplot(data)
```

```
X = data.drop("MonthlyCharges", axis=1)
y = data["MonthlyCharges"]
# Split the dataset into training and testing sets
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)
```

```
0s [29] X_train.shape
```

```
(5634, 20)
```

```
0s [31] y_train.shape
```

```
(5634,)
```

```
0s [32] X_test.shape
```

```
(1409, 20)
```

```
0s [33] y_test.shape
```

```
(1409,)
```

```
0s [35] data.to_csv("Cleaned_data.csv", index=False)
```