

Issue: Backup Issues

➤ Image streamer- backup fails - 4.00.04

Customer: Aurora Health Care, Inc. SIE156822 - Image streamer- backup fails - 4.00.04

Recovery Steps:

Check if any DP for Empty OS Volume or DP having without GI from
oedeploymentplan.oedeploymentplan database table.

We have 1 DP "AHC-Capture-GoldenImage-ESX65u1" that has GI URI =null

- a) Update the GI URI with an empty string (replace null with empty string) in the
oedeploymentplan.oedeploymentplan database table for the "AHC-Capture-GoldenImage-ESX65u1" DP
- b) Delete the entry in the artifactbundles.artifactbundle table where status = 'Pending' and
isrecoverbundle=true;

Then the user will be able to recreate the backup bundle on that appliance.