

Micah Rus

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☎ 0423 822 863

📍 Kilsyth, Victoria, 3137

KEY SKILLS

- Fantastic customer service
- Strong computer skills
- High level first aid qualifications
- Excellent work ethic
- Outstanding attention to detail

EDUCATION & TRAINING

2017

Diploma in paramedical technologies.

2015-Current

Numerous first aid certificates
[HTLPAID 001-007]

References

Brenton Davey.
0433 648 798

Micheal Danaher
5968 4037

PERSONAL SUMMARY

I am highly enthusiastic with an first-rate work ethic, eagerness to be challenged by my work. Working in the retail industry has given me exceptional customer service skills as well as honing my attention to detail.

PROFESSIONAL EXPERIENCE

Liquor retail sales attendant

First choice liquor market: 2019-Current

During this role I was required to provide excellent customer service while working in a fast paced work environment.

Key Responsibilities

- Cash handling, counting tills, operating the register.
- Assisting customers with any and all queries.
- Working as a team to achieve a greater goal.

Achievements

- Consistently have the top sales within my team.
- Was promoted quickly after finishing training.

General Manager

Paradise Valley Hotel: 2016-2019

Managing a busy restaurant taught me how to effectively lead a team towards a greater goal as well as build strong relations with customers.

Key Responsibilities

- Coordinating a team and assigning appropriate duties.
- Dealing with customer complaints in a productive manner.
- Working with back of house systems to maintain a smooth work flow for all staff.
- Building lasting customer relations, by providing sublime customer service.

Achievements

- Reduced wastage by 10% throughout all departments.
- Increased productivity amongst all staff members.