Test Plan Document:

1. Test Plan Overview:

Test Plan Details	
Objective:	To evaluate the functionality, performance, and usability of the website - (Link) hosted at the given URL. The focus is on ensuring the website works as expected, navigates smoothly, and delivers a user-friendly experience.
Scope:	Functional Testing, Usability Testing
Testing Areas:	Website navigation, login/signup processes, information display, overall user experience, and accessibility.
Test Type:	Manual Testing: - (Functional Testing: Focused on verifying that the website's features function as expected. Usability Testing: Aimed at evaluating the ease of navigation, clarity of product information, and accessibility).
Tools Used:	Browser Developer Tools, Figma (for wireframing), Google Docs/Sheets (for documentation), Trello/Jira (for defect tracking).
Testing Environment:	Desktop and Mobile Browsers (Chrome, Firefox, Edge)
Test Execution Date:	12/10/2024 to 16/11/2024
Approved By:	Anjali Shaw
Tester:	Taffazul Ansari

2. Scope of Testing

- Functional Testing: Ensures the core features of the website work correctly. This includes:
 - Link navigation
 - Login/Signup features
 - o Display of product or content information
 - Data entry (forms, user input)
- **Usability Testing**: Focuses on the user's ability to interact with the website smoothly, which includes:
 - Navigation ease
 - o Accessibility of information
 - Responsiveness on different devices (mobile, tablet, desktop)
 - Clarity of content information

3. Test Criteria

- Pass Criteria: All functional test cases pass and usability testing results in positive feedback.
- Fail Criteria: Any major issues encountered, such as:

- o Critical navigation problems (e.g., broken links)
- o Functional failures (e.g.,login/Signup feature not returning results)
- Usability problems significantly hindering user experience (e.g., unreadable text, non-responsive design)

4. Test Strategy

The website will be tested for **Functional and Usability Testing** with the following strategies:

Functional Testing:

1. Verify Link Navigation:

- Test all links on the homepage and internal pages.
- Ensure links navigate to the correct pages and are not broken (no 404 errors).

2. Test login/Signup Functionality:

 Test login/Signup both valid and invalid keywords to ensure it returns the correct results.

3. Services Information Display:

 Check whether the service's information (images, descriptions, etc.) is accurately displayed and formatted.

4. Data Entry and Verification:

 Add new data (such as filling out a form) and ensure the entered data is stored and displayed correctly on the website.

Usability Testing:

1. Navigation Ease:

• Test if the website's navigation is intuitive and easy to follow. Are the menu options clearly labeled? Are users able to reach the content without difficulty?

2. Services Information Accessibility:

 Check if services details and content are easy to read, with attention to text size, contrast, and font clarity.

3. Responsive Design:

 Ensure the website is responsive across different screen sizes. Test the website on mobile, tablet, and desktop to verify consistent behaviour.

4. Browser Compatibility:

 Verify that the website performs well across major browsers (Chrome, Firefox, Edge, Safari).

5. Deliverables

- Test Cases: Documented scenarios for functional and usability testing.
- **Test summary Report**: Summary of test results, including pass/fail statuses.
- Bug Reports: Detailed logs of any defects found during testing.
- **Feedback and Suggestions**: Recommendations for improving the website's usability and functionality.

6. Resources Required

- Hardware: Devices (mobile, tablet, desktop) for testing.
- **Software**: Browsers (Chrome, Firefox, Edge, Safari), tools for capturing screenshots/videos (Snipping Tool).
- Access to Website: Ensure testers have access to the site to perform the tests.