## CONSULTANTS AND USER..

By Aman, Aditya & Dhiraj CSE 5th sem

# Who Are The Consultant...?



## What is an ERP Consultant?

An Enterprise Resource Planning (ERP)
 Consultant is either a contract employee
 or an employee who is part of a
 company that is hired to do any of the
 following: implement, upgrade, or
 support an ERP system.

• The main function of the ERP consultant is to help organizations move to ERP software.



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- Consultants are professional people who develop the different methods and techniques to deal with the implementation process and with the various problems that will help during implementation.
- They are experts in the field of Administration, management, and control activities.
- They have experience that ensures successful implementation. The only limitation to Consultants is that they are expensive.

## Function of consultant.....



ROLES & DUTIES OF AN ERP FUNCTIONAL CONSULTANT

### Skills Required for an ERP Consultant.....

- Business Analysis
- Financial Applications
- Oracle Application
- Organisation Skills
- Interpersonal Communication Skills
- Leadership Quality



## END USERS.....

# Do You Know Who Is USER....



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End users are the people who use the ERP system once it has been developed. End-users are given training as to how to use various functions that are automated in the software.





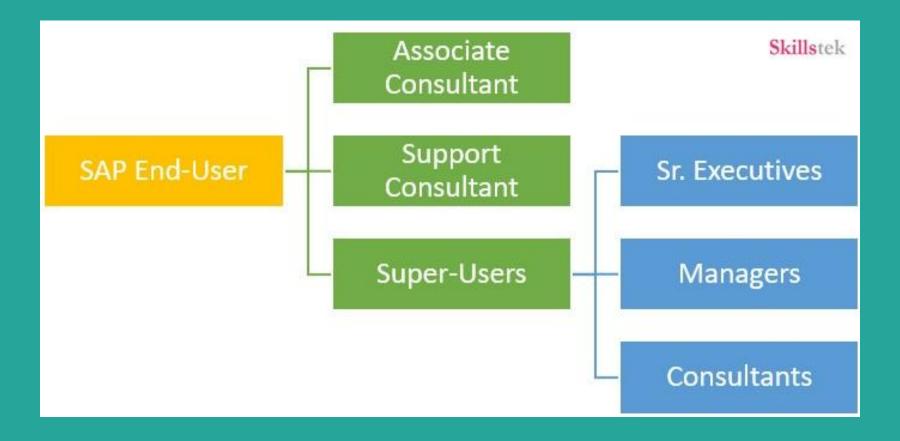


### Roles Of End Users:

- End users are the people who are doing functions that are automated by ERP System.
- They analyze and provide suggestions where customization needs to take place.
- They should be able to balance their loyalty to the client and project.
- Consultant should create a knowledge base and train people so that knowledge stays in the organization when consultants leave the project.



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## BAHUT SUKRIYA