DAMIANT CHAUHAN

Active Secret Clearance | Computer Science Student

Performance-driven and detail-oriented Computer Science student with an active secret clearance and Security+ certification. Foundational education in Computer Science and Information Technology and skilled in aligning end-user needs with long-term resolutions to resolve IT challenges. Possess strong analytical, planning and problem-solving skills that help users meet their end goal.

Education/Certifications

Riverside Community College District|**Oregon State University**
Computer Science **GPA:** 3.6/4.0
Relevant Coursework: Introduction to Computer Information Systems, Program Logic using C++, Computer Architecture and Organization: Assembly, Discrete Structures, Object-Oriented Programming
Awards: Dean's List   ***Certifications:*** CompTIA Sec+, Discrete Structures

Skills and Qualifications

- Ability to multitask and prioritize several tasks at once. • Experience with Google Doc/Cloud products • Developed and launched programs in C++.
- Sec+ Qualified
- RH124
- Strong fundamentals in Microsoft Office Suite products that help with productivity. • 5+ years of professional Customer Service experience
- Certificate in Discrete Mathematics utilizing C++.
- C++ proficiency

Professional Experience

U.S. District Court of Hawaii | Honolulu, HI   **Current FED | IT Support Specialist**
- Diagnosing and resolving technical issues related to audiovisual equipment.
- Conducting systems checks and tests on court issued equipment.
- Installing, organizing and securing network cables in server rooms
- Testing cable connections for proper transmission of data
- Resolving technical issues with virtual desktop infrastructure (VDI)
- Patching newly built images
- Worked with several teams to cater to customer needs

- Managed and Updated Cisco Call manager for several Probation Officers and Law Clerks
- Managed several virtual machines on VMware Horizon
- Managing user groups on outlook
- Utilized SharePoint for document management and team collaboration.
- Familiar with SharePoint functionalities and features
- Assisting users with printer setup and troubleshooting share drive network printing problems.
- Managed and updated JIRA project, notably for the installation of Cell Booster throughout court room
- Successfully replaced a malfunctioning Server IO to address a courtroom system issue and updated Jira accordingly.

Naval Surface Warfare Center | Norco, CA   June 2022-April 2023 CACI Int. | Engineer Tech
- Created and managed user accounts, groups, and computers in Active Directory
- Provide Active Directory Support and troubleshooting for end-users
- Provide users numerous permissions through Active Directory that are needed for their day-to-day issues
- Conduct password resets and permissions on a daily basis for end users
- Provide user support and troubleshooting for login issues including locked/disabled accounts
- Perform user account audits to ensure security and compliance including 30-day, 45-day, and 60-day termination
- Manage email accounts and distribution lists
- Conducted Group Policy troubleshooting and issue resolution
- Enforced group policy best practices and procedures
- Ran Group policy updates on assets linked to our domain
- Conducted Exchange Server troubleshooting and issue resolution
- Configured settings for spam filtering, and archiving through Microsoft Exchange
- Installed and configured Windows 10 OS including 20h2 upgrade through reimage on an IPv4 connection
- Pushed patches on Windows Operating System through a remote connection
- Conducted windows Server troubleshooting and issue resolution
- Ensured compliance with DOD standards and STIG requirements when troubleshooting network connections of end users

- Utilized Tenable to detect vulnerabilities and patch assets.
- Imaged end users' computers to latest Images through System Center Configuration Manager
- Oversaw over 200 computers by monitoring, configuring, and maintaining all hardware and software systems
- Efficiently utilized JIRA service desk filters for ticket reporting and field updates
- Collaborated with several departmental teams to cater to customer requirements.
- Proficient knowledge with Active Directory and issuance of PKI tokens • Developed and delivered confluence pages for technical procedures
- Proficient knowledge on JIRA ticketing system.
- Maintained accurate records of network and system assets, including patch levels utilizing ACAS and software configurations.
- Managed permissions for documents created by me on confluence
- Installed and maintained hardware devices, including printers, scanners, ensuring that they are functioning properly and integrated into the overall system.
- Executed simple PowerShell scripts for software updates across domain computers.
- Familiarity with Ansible Playbooks for Red hat devices using YAML

United States Air Force   **September 2017-2022**
Security Forces Cheyenne, WY | *March, ARB*
- Provided assistance to clients using Smartrack software to comply with inventory procedures and documentation.
- Installed and configured software on NIPR assets.
- Mapped network drives for armory purposes
- Received training in cybersecurity protocols and practices during my time in the air force.
- Troubleshooted off-line assets including printers and computers.
- Resolved display issues and projection issues during events.
- Developed leadership and teamwork skills during this time.
- Received training in various security-related technologies and systems, such as access control systems, security cameras, and biometric scanners.

Oregon State Projects

- Utilized C++ to create scientific and mathematical applications for discrete mathematics including a Vigenère cipher encoder and decoder.

- Utilized the introduction of microprocessor architecture and assembly language programming to create a ladder program utilizing machine code and a breadboard with a raspberry pi as the main power source.
- Developed a simple web application that utilized React, JS, Node and mongoDB as part of a web development project.
- Wrote and conducted data testing using PyCharm on Hashmap project
- Experience in building a computer and replacing parts to maximize performance.
- Proficiency in fundamentals and object-oriented programming utilizing C++
- Configured remote access vpn using Pfsense. Setup Firewall rules and schedules including a perimeter firewall.
- Configured a demilitarized zone.
- Setup security for File System to prevent harmful access to Network attached storage and storage area network.
- Using pfSense applied security protocols on switches in networking closet to increase security for used ports. Used SMAC to spoof MAC addresses on linux devices.
- Utilized pfSense appliance to configure Firewall access.
- Replaced hardware in computer towers to increase efficiency.

Volunteer Experience
- Coordinated the Cheyenne Frontier Day that provided monetary assistance to the Cheyenne Frontier Days Family.
- Volunteered for Senior leadership to assist with the supervision of children during the Air Force Ball.