Subject: Administrators Beware.....

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To: Pranav Bhounsule Pranav.Bhounsule@utsa.edu, Eric Sanchez eric.sanchez3@utsa.edu, .Ali Zamani

alizamani.mecheng@gmail.com

Cc: John Chismar john.chismar@utsa.edu

Gentlemen,

You are all designated Administrators on at least One of the three PC's that are now setup with windows8.

I you load SOFTWARE.....You shouldn't have any issues.

But IF YOU ARE LOADING NEW HARDWARE (video cards and such)....Then YOU MUST "SUSPEND THE ENCRYPTION" BEFOREHAND. To do the suspension you:

- Find Control Panel
- >Bitlocker Manager
- 3. >Suspend Encryption.
- 4. You then do ALL YOUR HARDWARE CHANGES and might want to RESTART OR SHUTDOWN
- 5. After you log back on....Remember to go back into control panel and
 - a. >UN-SUSPEND the encryption.

IF YOU FORGET (like we all do from time to time).....Then the NEXT TIME someone try to Logon...It will ask for the BITLOCKER KEY (which is a \sim 30 digit code). At this point you have to call OIT Connect and give them the UTSA asset PC number and they will verbally recite it back to you.....Not easily done and even harder to get done on the weekends when we are closed.

Thank You and Good Luck....

John C. Chismar OIT Connect JC