**John Curtis**

Dacula, GA 30019 | HiJohnCurtis@gmail.com | 352.978.2626

**Skills**

- Experience with C++ , Python, C#, Kotlin, MySQL and Firebase

- Experience with JIRA and ClickUp

- Exceptional at analyzing new information

- Effective prioritization and time management skills to handle real time actions

- Excellent problem-solving and critical thinking skills

- Capacity to quickly learn and adapt to new tools, systems and strategies

**-** Proficient in Windows

- Outstanding written/oral communication skills

- Proficient in database management and data entry

**Work Experience**

**Kroger |** Dacula, GA**2020-Current**

**Clicklist Associate**

* Trained new associates on the job to enable them to perform effectively in their work
* Developed conflict resolution skills through customer interactions and resolving complaints
* Critical thinking though choosing the best course of action to best satisfy the customer
* Effectively communicating any delays with a customer's order and offering an alternative time that works for them
* Analyzing what tasks need to be completed first to keep the line running and prevent any stalls in taking out orders
* Taking initiative and providing help for fellow associates to make the picking processes more efficient

**Education/Certifications**

**Full Sail University | Bachelors in Computer Science 2024**

**Lake Minneola High School 2021**

**References**

Michelle Coleman - Tavares Middle, Assistant Principal (352)391-4300

Maude Todd - Kroger, Clicklist Manager (706)308-2207

Luis Hernandez – Software Engineer at Meta, [hluis@meta.com](mailto:hluis@meta.com) (317)500-6128