










ITIL Foundation (2011)

Total score: 38.00 out of 40.00.

Percentage score: 95%.

Congratulations!! You passed the exam.

Candidate Name	Smita Dasgupta
Candidate Number	9980016796782418
Assessment Test Code	49715759_en
Examination Date	Dec 17 2016 10:16:13
Score Report Date	Dec 17 2016 11:15:04
Candidate Score	38.00
Maximum score	40.00
Percentage Score	95%
Assessment Result Label	Passed

Topic Description	Number of awarded marks	Number of possible marks	Success Rate
FND.01 - Service management as a practice	4.00	4.00	 100.00%
FND.02 - The ITIL service life cycle	2.00	3.00	 66.67%
FND.03 - Generic concepts and definitions	5.00	6.00	 83.33%
FND.04 - Key principles and models	5.00	5.00	 100.00%
FND.05 - Processes	17.00	17.00	 100.00%
FND.06 - Functions	2.00	2.00	 100.00%
FND.07 - Roles	2.00	2.00	 100.00%
FND.08 - Technology and architecture	1.00	1.00	 100.00%
Total score	38.00	40.00	 95%

Please note that the results are provisional and subject to the final verification of PEOPLECERT