Optimizing Hospital Costs: A Data-Driven Approach to Readmissions



Status Overview

• ~100,000 US hospital encounters over **10 years**

Key Problem:

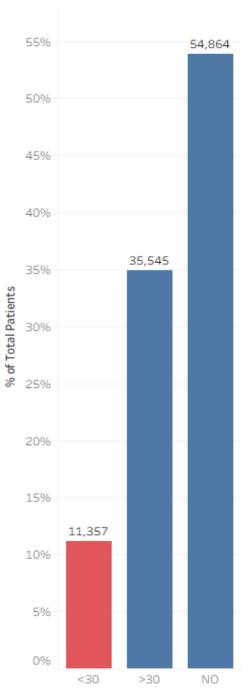
- Hospital readmissions within 30 days trigger financial penalties from insurers & regulators
- Hospitals don't get paid again for the readmission



Current Situation

- 53.9% of patients were not readmitted
- 34.9% were readmitted after 30 days (no penalty)
- 11.1% were readmitted within 30 days → costly & penalized

Percent of Patient Readmissions (in Days)



Total Penalty Cost

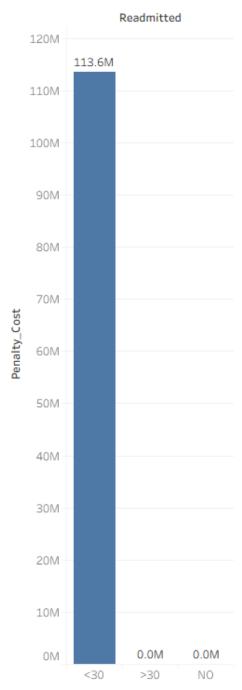
Cost per readmission:

- Readmitted <30 days → penalty cost \$10,000 per case
- Readmitted >30 days → no penalty.
- No readmission → \$0 penalty

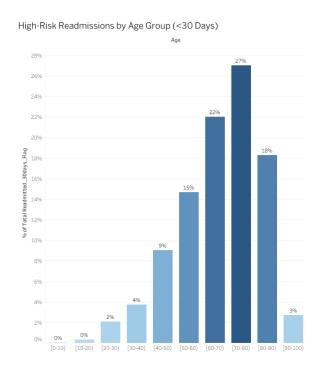
Based on U.S. healthcare reports

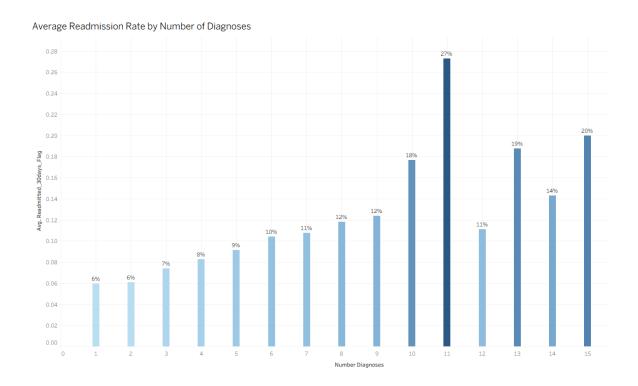
- Average hospital admission (treatment cost): ≈ \$11,000 per patient.
- Medicare penalty for readmission <30 days: up to \$10,000 per case.

Total penalty cost per category in 10 Years



Possible Reasons





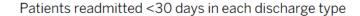
Age

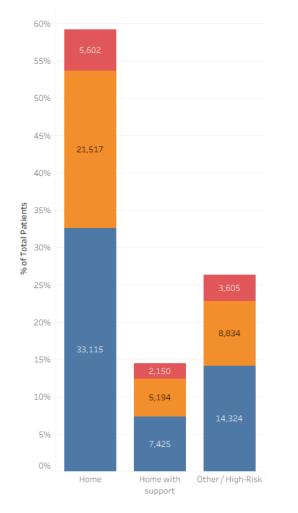
Multiple Diagnoses

Key Insight: Older patients with <u>multiple diagnoses</u> who are discharged home are the **most likely to be readmitted within 30 days.**

Discharge Type

Patients discharged to home without support have the highest proportion of <30-day readmissions (10%), while patients discharged to care facilities or with follow-up support have fewer early readmissions (2%).





Category Meaning

Home Patients discharged home without additional support

Home with support Patients discharged to rehab, skilled nursing, or home health services

Other / High-Risk Patients discharged to other hospitals,

left AMA, or hospice

Red = <30 days (early readmission)

Other colors = >30 days or NO readmission

Possible Solution

• Implement a **targeted follow-up care program** for this group → reduces readmissions, lowers penalties, improves outcomes.

*Reminder:

Based on U.S. healthcare reports

- Average hospital admission (treatment cost): ≈ \$11,000 per patient.
- Medicare penalty for readmission <30 days: up to \$10,000 per case.
- Follow-up care program cost (home visits, telehealth, checkups): ≈ \$1,500 per patient.

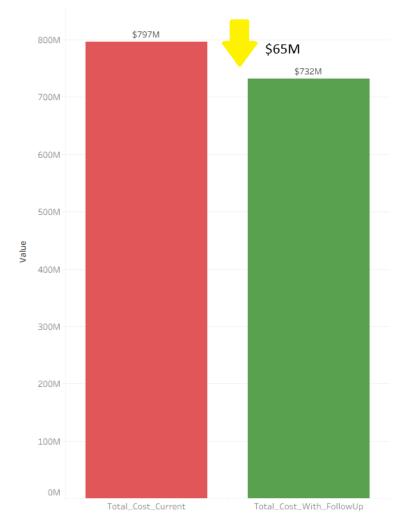
A/B Testing

High-Risk Criteria

- Age \geq 60 \rightarrow older patients
- Number of Diagnoses $\geq 3 \rightarrow$ multiple chronic conditions These criteria identify the patients who are most likely to be readmitted within 30 days.

- **Group A (Control):** High-risk patients receive standard discharge care (no follow-up program).
- Group B (Treatment): High-risk patients receive follow-up care program (calls, telehealth, reminders, home visits).

High-Risk Patients: Cost Comparison – Current vs. With Follow-Up Care



Total_Cost_Current = [Treatment_Cost] + [Penalty_Cost_Current]
Total_Cost_With_FollowUp = [Treatment_Cost] + [FollowUp_Cost]

Conclusion

- Current Situation: High-risk patients (older + multiple diagnoses) cost hospitals \$797M due to treatment and penalties from 30-day readmissions.
- With Follow-Up Care: Implementing a targeted follow-up program reduces total costs to \$732M, saving \$65M.
- **Key Insight:** Investing in a follow-up care program for the high-risk group significantly reduces penalties, improves patient outcomes, and is **cost-effective**.
- Revenue Perspective:
- By preventing costly readmissions, hospitals protect revenue and avoid penalties, effectively turning a potential loss into \$65M in savings in 10 years -> \$6.5M in one year.