

Daniel Pérez Cabrera

Personal Details

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Professional Experience

March 2019 – Today: Solera. Power BI Reporting Team Lead

- Operational reporting product owner: Define roadmap and manage a team of developers responsible for implementing all internal reporting needs: agile & code quality metrics, time tracking & cost, product usage & NPS...
- Power BI Center of Excellence leader. Create and lead Solera's Center of Excellence for Power BI, providing insights and helping all Power BI developers globally to achieve their goals, while ensuring best practices throughout most used models.
- Power BI Premium instance global admin. Monitor usage of resources and help teams optimizing models and measures.

September 2017 – February 2019: Solera. Power BI Developer

- As part of the Global Engineering organization, provide insights to senior management and executive leadership team on the performance of all teams by extracting and transforming data from tools such as Jira, Bitbucket, Sonarqube, Sharepoint, etc.

January 2015 – September 2017: Fon. Head of Service Management, Business Intelligence, IT Governance, Information Security and Helpdesk.

- As Head of Service Management, ensure delivery of operational objectives, quality improvement initiatives, Service Management support to customers in compliance with customer contracts and Service Level Agreements (SLAs). Lead on development of service ownership and improvement culture, bringing forward recommendations for change.
- As Head of Business Intelligence, establish end-to-end business, quality and operational performance metrics and the means to measure these metrics. Produce and maintain dashboards of these metrics for monitoring, management and customer reporting.
- As Head of IT Governance, Information Security and Helpdesk, overview alignment of the IT and business strategy, implementing processes and ways to measure IT's performance, while making sure that all stakeholders' interests are taken into account and that processes provide measurable results. Deliver Information Security procedures and guidelines and manage Fon's Helpdesk team, in charge of office maintenance and employee IT support.

June 2013 – December 2014: Fon. Service Manager.

- Analyze and review actual service performance against SLAs, provide regular reports on service performance and achievement to stakeholders and agree appropriate actions to maintain or improve service levels.
- Oversee development of ITSM-based management processes and controls to ensure quality is maintained to meet business objectives. Promote service improvements on an ongoing basis to continually improve quality and customer satisfaction with IT services.
- Define and review service metrics (KPIs) that identify success of the services being utilized to recommend and coordinate implementation of changes to ITSM services to improve metrics, applying best practice and lessons learned across all accounts.

December 2010 – May 2013: Altran. International Project Manager for Telefónica Global Solutions. DPDHL ETO Program.

- Regional Transformation Manager: IT & Telco infrastructure migration project manager for Nordic countries & Hungary. Main achievements: WAN migrated 3 months ahead of schedule. LAN migrated within time with 2.5M€ cost reduction against planning.
- Project tracking and reporting for 28 countries.
- Risks, issues, supplier and cost management.

February 2010 - December 2010: Morse. Project Manager for Vodafone. Endesa project.

- Mobile telephony equipment installation project manager
- Customer & sales department and the contractors coordination.
- Billing, cost and stock management.
- 3rd party contractor management.

November 2007 – October 2008: Colegio Oficial de Ingenieros de Telecomunicación. Technical supervisor.

- Project feasibility review and regulation compliance to deliver the official COIT visa.
- Technical advice to COIT associates

Academic Background

2.005 – 2.010: Universidad Complutense de Madrid, Madrid, Spain

- Electronics Engineering (MSc)

2.000 – 2.005: Universidad Alfonso X el Sabio, Madrid, Spain

- Telecommunications Engineering (MSc)

Languages

Spanish: Native

English: High level (spoken and written)

- I.E.L.T.S. Band 8

German: Basic level (spoken and written)

Computing

Programming languages: Python, Java, C#, Power Query, DAX

Databases: MS SQL Server, MySQL, PostgreSQL, MongoDB

Others: MS Project, Docker, Swagger, Postman

Courses

MS Project 2007 (March 2011)

PMI project management course (April 2011 & June 2013)

Cisco CCNA course (April 2012)

ITIL® Foundations course (June 2012 & October 2015)

ITIL® Service Design (November 2015)

Crisis communication in Technology (October 2017)

Effective Meetings (November 2017)

Presenting to Stakeholders (January 2018)

Getting started with Power BI for Business Professionals (April 2018)

Leveraging Timely On-Premises Data with Power BI (June 2018)

Professional Associations

Colegio Oficial de Ingenieros de Telecomunicación

- Associate No. 13.614

Asociación Española de Ingenieros de Telecomunicación

- Associate No. 16.404

Institute of Electrical and Electronics Engineers (IEEE)

- Member No. 41.416.973

Other Data

Driving license B-1