

Retail UAT Simulation– Analyst Summary

Translating UAT Data Into Actionable Business Insights

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Agenda

- ① **Project Overview**
- ② **Testing Approach**
- ③ **Key Findings**
- ④ **Recommendations**
- ⑤ **Reflection & Key takeaways**

Project Overview

Objective

- **Simulate a UAT phase** for a new **internal dashboard** prior to launch.

Scenario

- Costco is preparing to roll out a **sales and inventory dashboard** for store managers.

Role

- Led **UAT planning, issue tracking, data analysis, and stakeholder reporting.**

Scope

- **12 test cases, 2 testers**, mock data across key features.

Deliverables

- **UAT tracker, test insights, and executive summary with recommendations.**

Test Approach

Feature

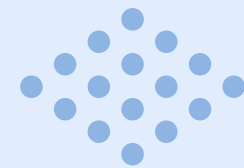
Functional area being tested like the login, dashboard etc..

Test Case

Specific action or workflow to verify

Tester

Simulated testers (e.g. Jane Lee and John kim)

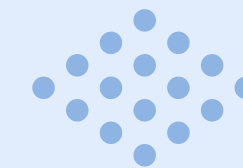


Status

Pass or Fail outcome

Comments

Notes on observed behavior or failure reason

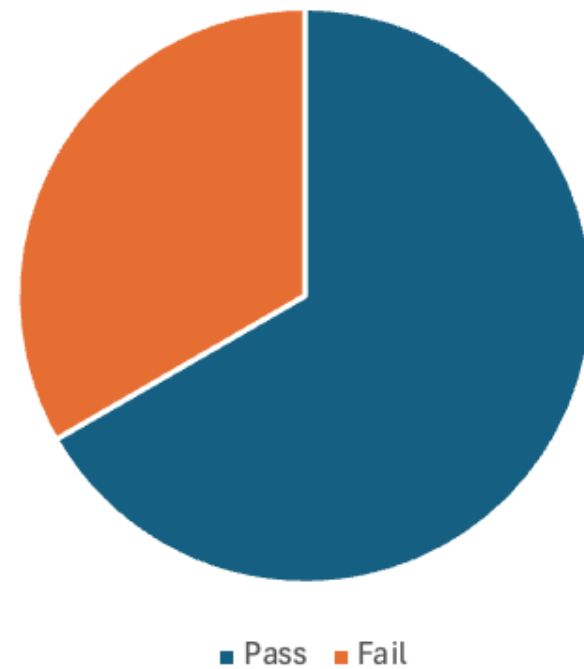


Severity

Business impact level:
Low / Medium / High

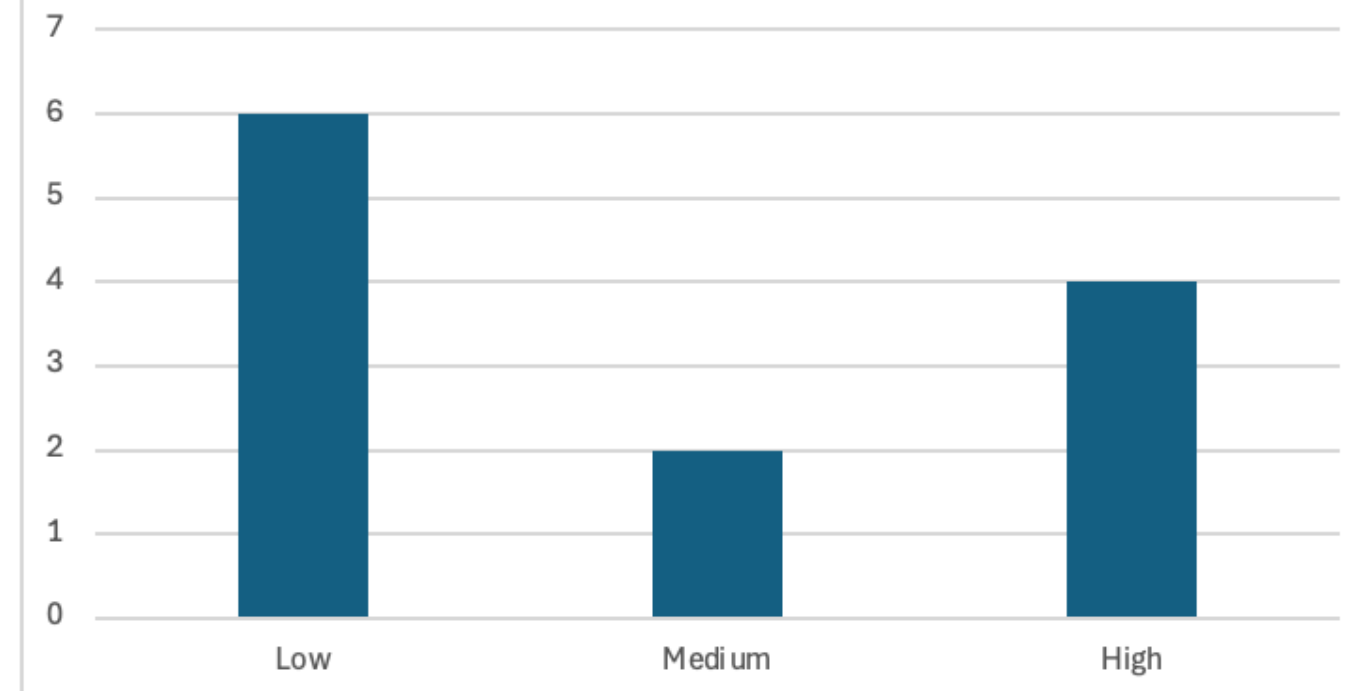
Key Findings

Pie Chart of the test status



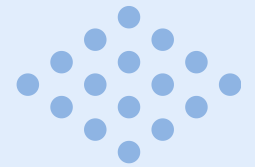
- **67% Passed** — majority of core features functioned as expected.
- **33% Failed** — including key flows like login, filter dropdown, and password change.
- Indicates the product is not ready for launch without critical fixes.

Severity Bar Chart

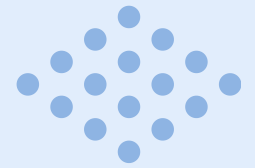


- **4 High severity issues** — directly impact user access, account changes, and data interaction.
- **6 Low severity** — mostly minor UI or non-blocking errors.
- This view helps prioritize fixes for development teams based on risk.

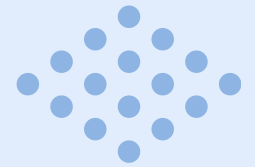
Recommendations



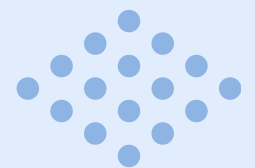
Prioritize resolution of high-severity issues (Login, Password Change, Filtering) to ensure system stability and support stakeholder confidence.



Retest failed cases after fixes, updating documentation to reflect outcomes and maintain cross-team alignment.



Verify UI functionality across desktop and mobile to meet user experience standards and client expectations.



Expand testing coverage to include edge cases and performance scenarios, supporting innovation and future scalability.

Reflection & Key Takeaways

- Built confidence in structuring and managing a full UAT cycle
- Learned to turn test results into clear, visual insights
- Improved collaboration through aligned documentation and priorities



THANK YOU!



Good testing finds bugs. Great testing builds confidence