**BARANGAY OFFICIAL AND EMPLOYEES SURVEY QUESTIONS:**

Name: OPTIONAL

AGE:

Date & Time: --- I don’t think this is necessary  
Gender:

Position:

Department:

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| **USABILITY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
| 1. The Web based Barangay Management System has a user friendly interface. |  |  |  |  |  |
| 1. The Web based Barangay Management System has a pleasing color scheme. |  |  |  |  |  |
| 1. The Web based Barangay Management System is easy to navigate and control. |  |  |  |  |  |
| 1. The Web based Barangay Management System’s online document request function helps Barangay employees to lessen typographical errors from occurring in residents requested documents. |  |  |  |  |  |
| 1. The Web based Barangay Management System helps you easily disseminate the Barangay’s announcement, information and news. |  |  |  |  |  |

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| **PERFORMANCE EFFICIENCY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
| 1. The Online transaction for the Barangay Commonwealth services with the use of Web based Barangay Management system makes the work process easier, accessible and less time consuming. |  |  |  |  |  |
| 1. The implementation of Web based Barangay Management system will reduce the workloads of the Barangay Employees. |  |  |  |  |  |
| 1. The Web based Barangay Management System’s Email feature helps the Barangay employees to quickly and efficiently respond to resident concerns. |  |  |  |  |  |
| 1. The web based Barangay management system can receive the inquiries and request of the Barangay residents for Barangay Services in real time manner. |  |  |  |  |  |
| 1. Does the system help ease the process of your department's workload? |  |  |  |  |  |

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| **FUNCTIONAL SUITABILITY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
| 1. The web based Barangay management system can receive and process the inquiries and request of the Barangay residents for Barangay Services in real time manner. |  |  |  |  |  |
| 1. The Web based Barangay Management system help the Barangay Employees to easily contact and update the Barangay residents about the status of their request for Barangay services by sending them an email notification. |  |  |  |  |  |
| 1. The Web based Barangay Management system helps the Barangay Employees to interact with the residents easily through email. |  |  |  |  |  |
| 1. The Web based Barangay Management system has fast process of collecting and storing of data submitted by the residents of the Barangay. |  |  |  |  |  |
| 1. The Web based Barangay Management system provides an accurate hard copy and digital copy of the resident’s requested document. |  |  |  |  |  |
| 1. The Web-based BMS handles different services of the barangay Commonwealth conveniently. |  |  |  |  |  |
| 1. The Web-based BMS handles different services of the barangay Commonwealth conveniently. |  |  |  |  |  |
| 1. The Web based Barangay Management System allows efficient sharing of data among different departments. |  |  |  |  |  |
| 1. The Web-Based BMS Resident Transaction and Requests Database are easy to understand as well as manage? |  |  |  |  |  |

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| **RELIABILITY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
| 1. The Web based Barangay Management system securely store data that is accessible for easy retrieval. |  |  |  |  |  |

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| **PORTABILITY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
| 1. The Web based Barangay Management system can adapt online payment that is convenient for residents who wants cashless transaction. |  |  |  |  |  |
| 1. The web-based Barangay Management System conveniently facilitate the payment of barangay fees using online payment connected to the system. |  |  |  |  |  |

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| **SECURITY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
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| **MAINTAINABILITY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
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**RATING SCALE**

**Based on your experience how would you rate from 1(Lowest) to 5(Highest) the functions within the Web-Based BMS**

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|  | **1** | **2** | **3** | **4** | **5** |
| 1. The Web-Based BMS Design |  |  |  |  |  |
| 1. The Web-Based BMS Interface |  |  |  |  |  |
| 1. The Barangay Announcement module |  |  |  |  |  |
| 1. The processing efficiency of resident requests |  |  |  |  |  |
| 1. The resident transaction history module |  |  |  |  |  |
| 1. Your stationed Departments’ module |  |  |  |  |  |
| 1. The email notification module |  |  |  |  |  |
| 1. The SMS module |  |  |  |  |  |
| 1. The overall Web-Based BMS |  |  |  |  |  |

**BARANGAY RESIDENTS SURVEY QUESTIONS:**

Name: OPTIONAL

AGE:  
Date & Time:

Gender:

Address/Street:

Occupation:

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| **USABILITY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
| The Barangay Commonwealth website is easy to navigate and control. |  |  |  |  |  |
| The Barangay Commonwealth website has a pleasing color scheme. |  |  |  |  |  |
| The Barangay Commonwealth website generally have good images and content. |  |  |  |  |  |
| The online request for Documents using the Barangay Commonwealth Website is Very convenient to use and easy to fill up. |  |  |  |  |  |
| The layout of the online document request form in the Barangay Commonwealth website is simple and easy to understand. |  |  |  |  |  |
| The Barangay Commonwealth website provides a helpful step by step process of requesting documents that gives ease to the Barangay residents. |  |  |  |  |  |
| The presentation of news and announcement in the Barangay Commonwealth website is creative and organized. |  |  |  |  |  |
| The Barangay Commonwealth website provides helpful links to easily locate past news and announcements. |  |  |  |  |  |
| The Web based BMS helps you to better navigate the different department and services of the Barangay Commonwealth. |  |  |  |  |  |
| Do you think implementing E-wallet (Gcash, Paymaya) as a payment method for your inquiries on Barangay is safe and free from risk of the COVID-19 virus than paying through cash? |  |  |  |  |  |

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| **PERFORMANCE EFFICIENCY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
| The Barangay Commonwealth website improves the process of the Barangay Commonwealth services for the residents and reduces time consumption. |  |  |  |  |  |
| Do you think the online payment in the Barangay Commonwealth Website is less time consuming? |  |  |  |  |  |

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| **FUNCTIONAL SUITABILITY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
| The Barangay Commonwealth website enables the Barangay residents make requests and voice concerns in a more convenient manner. |  |  |  |  |  |
| The Barangay Commonwealth website helps the residents to be well informed about any events and announcements related to the Barangay Commonwealth. |  |  |  |  |  |
| The Barangay Commonwealth website keeps me informed about the status of my request and inquiries by sending me an email notification. |  |  |  |  |  |
| The Barangay Commonwealth website helps me process my request for document online without hassle at the convenience of my home. |  |  |  |  |  |
| I am satisfied with the speed of processing my requested documents. |  |  |  |  |  |

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| **PORTABILITY** | **STRONGLY DISAGREE** | **DISAGREE** | **NEUTRAL** | **AGREE** | **STRONGLY AGREE** |
| I am satisfied with the process of cashless transaction offered by the Barangay Commonwealth website? |  |  |  |  |  |

**RATING SCALE**

On a scale from 1-5, with 1 being the lowest and 5 being the highest, please rate the Barangay Commonwealth website on each of the following items.

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| --- | --- | --- | --- | --- | --- |
|  | **1** | **2** | **3** | **4** | **5** |
| 1. Ease to navigate and control. |  |  |  |  |  |
| 1. Ease of learning. |  |  |  |  |  |
| 1. Quality of the images and content. |  |  |  |  |  |
| 1. Ease of processing requested documents. |  |  |  |  |  |
| 1. Simplicity of filling out online document request form. |  |  |  |  |  |
| 1. Quality of the digital copied documents. |  |  |  |  |  |
| 1. Ease of paying and checking out requested documents. |  |  |  |  |  |
| 1. How likely is it that you would use the Barangay Commonwealth website to keep updated with the news and announcement in the Barangay? |  |  |  |  |  |
| 1. How likely is it that you would use the Barangay Commonwealth website to process requests for Documents and other Barangay Commonwealth services? |  |  |  |  |  |
| 1. How likely are you to recommend the Barangay Commonwealth website to your family, friends or colleagues that also live in Barangay Commonwealth? |  |  |  |  |  |

COMMENT:

FOR EMPLOYEE

-#7 and #10 parang parehas lng

- #9 and #11 questions are the same. I think #9 in PERFORMANCE EFFICIENCY should be remove. Parang function kasi tinutukoy nyo dun e hindi performance.

- #13 through email and SMS

- #16 and #17 questions are the same. Eto dapat nasa performance efficiency.

- #19 pwede pang ma-rephrase. Di naman kasi makikita ni employee yung database ng resident requests except sa IT.

Suggestion: The Web-based BMS Residents' Request Document transaction is easy to understand and manage.

Note: May Accounting department din tayo then may feature din tayo na census statistics. Baka lng di nyo nasali.

FOR RESIDENTS

- FUNCTIONAL SUITABILITY: feeling ko may kailangan pa tayong idagdag na questions. May feature din tayong MAP na may location ng barangay.

- RATING SCALE: Di nyo sinama yung sa online blotter