PASSAGE 1 – Questions 1–10 The New York Barclay Hotel Leaflet Since it first opened its doors in 1926, the New York Barclay has welcomed countless guests to enjoy a luxurious residential–style experience in the heart of Manhattan. Its convenient location, directly above the railroad tracks, permitted the hotel the unique distinction of having its own platform in the basement, ideal for the upscale rail traveler who occasionally arrived by private train car. This five-star hotel is only a 10–minute walk to Times Square. Luxury shops and restaurants along Fifth Ave are just a 5–minute walk from the New York Barclay. Central Park is a 20–minute walk from the hotel and Rockefeller Center is a 10–minute walk away. Besides, the hotel made an immediate impact with tenants and critics alike for its characteristic atmosphere of comfort and elegant domesticity. Here is your room at a glance. ⸻ Instant service To make your stay more enjoyable, Instant Service is available “around the clock” for any requests. Wake-up service Please contact Instant Service. In-room bar Your private bar is stocked daily with a variety of drinks and snacks. Items removed are automatically charged to your account. A menu with pricing is located in your room. The Internet Your room is equipped with high-speed Internet access. A daily access fee will be assessed to your account. ⸻ Express check-out For a fast and effortless check-out, please utilize our voicemail check-out by dialing extension 4510 and leave your name and room number. In-room coffee Complimentary coffee is replenished daily in your room. Keurig-makers have directions located on the front of the machine. If further assistance is required, please dial Instant Service. Complimentary coffee and tea is also served in the Lobby from 6:00 AM to 7:00 AM. Fitness center The Fitness Center offers cardio and weight training equipment. Available 24 hours a day with a room key card for access on the third floor. Access to the steam room and sauna are available from 6:00 AM to 8:00 PM. ⸻ In-room safe The safe can be programmed with a personalized four-digit pin code for each use. Please see detailed instructions located in the safe. Alternatively, safe deposit boxes are available at the Reception Desk. Housekeeping service Your room is serviced daily between 8:30 AM and 2:30 PM Monday through Friday; between 9:00 AM and 3:00 PM Saturday, Sunday and Holidays. For fresh towels after service hours, please dial Instant Service. Laundry & Shoe shine Please find instructions in your closet for Laundry, Pressing and Dry Cleaning Service. For Shoe Shine service, please contact Instant Service for pick-up. Entertainment For your viewing pleasure we are pleased to offer a selection of pay-per-view movies and entertainment options. To view these and other options, press the menu button on the remote control. ⸻

Questions: 1. The pronoun “it” in paragraph 1 refers to \_\_\_\_\_\_.

☐ New York Barclay

☐ experience

☐ location

☐ heart

2. What is the closest place to the New York Barclay hotel?

☐ Times Square

☐ Fifth Ave

☐ Rockefeller Center

☐ Central Park

3. You can contact Instant Service \_\_\_\_\_\_.

☐ twelve hours a day

☐ twenty-four hours a day

☐ in the hotel lobby next to the clock

☐ every hour on the hour

4. There is a variety of drinks and snacks \_\_\_\_\_\_.

☐ in the hotel’s private bar

☐ that are removed from your room every day

☐ that you can have and pay with your room bill

☐ that are automatically charged to your bank account

5. The Internet access in your room is \_\_\_\_\_\_.

☐ fast

☐ free

☐ basic

☐ wireless

6. To enter the Fitness Center you need \_\_\_\_\_\_.

☐ your room key card

☐ to ask for a specific key

☐ to be a guest on the third floor

☐ to go between 6:00 AM and 8:00 PM

7. You can find that your room hasn’t been cleaned yet if you come back at \_\_\_\_\_\_.

☐ 2:00 AM on a Friday

☐ 2:00 PM on a Friday

☐ 3:00 AM on a Sunday

☐ 3:30 PM on a Sunday

8. If you need to clean your shoes \_\_\_\_\_\_.

☐ you’ll find instructions in your closet

☐ call Instant Service for instructions on how to clean them

☐ call Instant Service and they’ll clean them for you in your room

☐ call Instant Service and they’ll collect the shoes from your room

9. The hotel offers a selection of films that you can watch \_\_\_\_\_\_.

☐ for free

☐ for a daily amount of money

☐ and pay for each film you watch

☐ in the hotel’s entertainment area

10. Which one is NOT TRUE? You should contact Instant Service if you need \_\_\_\_\_\_.

☐ to clean your shoes

☐ fresh towels

☐ to wake up early

☐ to check out