### << Failure description:

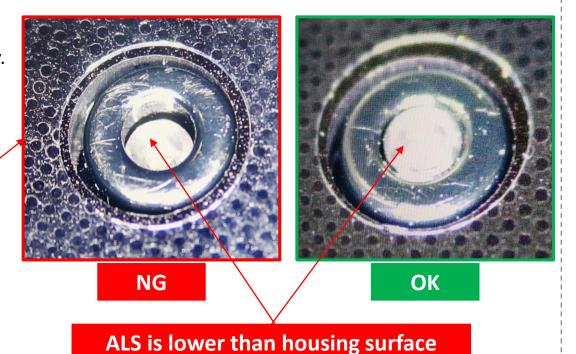
❖ Failure symptom: Devices are failed at IPX2 station after REL Q-Sun Sunny.

**A** Happen time: 2025/07/21

❖ How many: 1F/6T (FR: 16.66%)

❖ DSN: GT54FJ02525400F9





### << Failure Analysis:

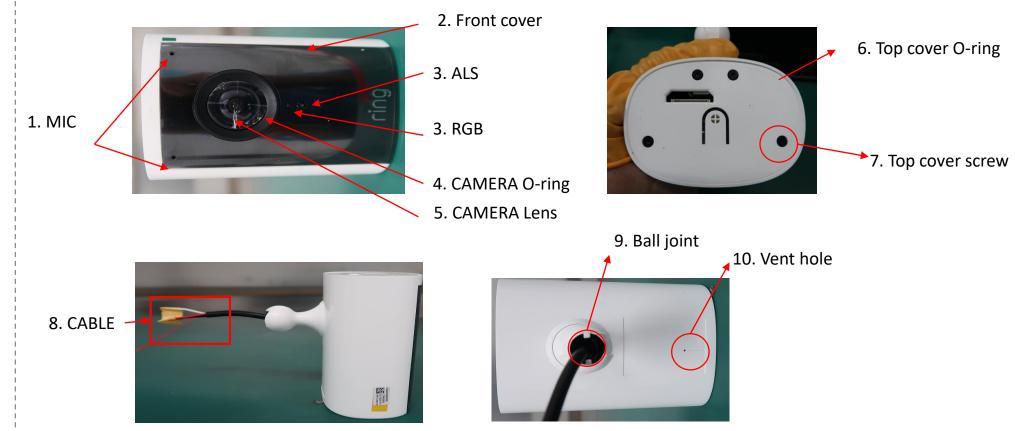
**Step 1:** Checking device cosmetic if have any abnormal

→ ALS product appearance detected abnormal phenomenon.

#### << Failure Analysis:

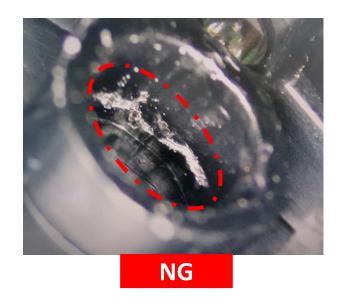
**Step 2:** Stick wooden tape to each possible air leakage location on the device to find out the exact air leakage location on the device.

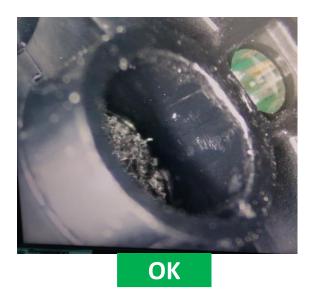
- ❖ Only stick wooden tape and clay in turn to MIC/ALS/Camera/RGB/Vent position/Ball joint → Re-test IPX1 failed
- ❖ Only fill ALS position, re-test IPX1 is OK, the result showed table below → Only have air-leakage at ALS position



DSN	Leaking Position	IPX1 (IPX 2 < 200pa)	IPX After stick tape (Pa)
GT54FJ02525400F9	ALS	4232	183

**Step 3:** Disassemble the product and check:





During inspection of the ALS cavity, a raised defect was observed inside the hole. This raised portion results in an uneven surface.

- When ALS is assembled onto this uneven surface, proper adhesion is compromised. This issue becomes more critical after undergoing the REL Q-Sun test (sunlight and mist exposure)
- which further degrades the adhesive properties of PSA
- → As a result, the bonding becomes unreliable or fails entirely.





#### << Root cause:

- ❖ The raised surface inside the ALS hole prevents tight bonding due to uneven terrain.
- ❖ REL Q-Sun testing exacerbates the issue by accelerating PSA degradation.
- These combined factors lead to poor adhesion performance in the final product.

#### << Correct Action:

1. SQE Coordinate with supplier for material review and improvement.

Owner: SQE- Tammy Due date: 2025/07/28 Status: On-going