In the coordination operating model, **firms standardize** their business processes?  
a. True  
b. **False**

**The standardized technology stage** of the enterprise IT architecture would be appropriate for a firm in the coordination operating model?  
a. True  
b. False

**IT porfolio management is** concerned with evaluating **individual IT investment opportunities**.  
a. True  
b. False

In the cost center approach to **IT chargeback**, IT units offer services for a price and user organizations choose **consumption levels.**  
a. True  
b. False.

User training is more important for low **complexity** information systems than for high **complexity** information systems.  
a. True  
b. **False**

In the replication operating model, firms share data across **different business units**?  
a.True  
b.False

In calculating the environmental complexity factor, if a factor (e.g., stability of requirements) has higher assigned value then that factor increases the environmental **complexity factor:**  
a. True  
b. **False**

Project Management is about doing the right projects, **whereas** Portfolio Management is about doing projects right.  
a. True  
b. **False**

In the demand driven model of user adoption, if a user believes that many other users are **adopting** the new system, they are **less likely** to themselves adopt the new system.  
a. True  
b. **False**

Top management support is more important in information systems implementations when task interdependence is low than when task interdependence is high.  
a. True  
b. **False**

In the supply driven model of user adoption, institutions that remove knowledge barriers reduce the **adoption** of new systems.  
a. True  
b. False

In **Object-Oriented Programming**, an object is kind of person, place, event, or thing about which we want to capture.  
a. True  
b. **False**

The Business Analyst is involved with preparing the technology during the **migration plan.**  
a. True  
b. **False**

Data created in **SAP can be deleted easily**.  
a. True  
b. **False**

Fields of master data change frequently.  
a. True  
b. **False**

Purchase order is an example of a master data.  
a. True  
b. **False**

The SAP **All-in-One ERP** solution is good for large enterprises.  
a. True  
b. **False**

Workers **do not need** time to adjust to newly implemented ERP if they are well-trained to use the new system prior to its launch.  
a. True  
b. **False**

**Agile and Waterfall** are complementary methodologies that are best used together.  
a. True  
b. **False**

**Nonfuctional** requirements are usually discussed with **subject-matter experts.**a. True  
b. **False**

The financial health of an external software developer **does not need** to be considered in an Alternative Matrix.  
a. True  
b. **False**

If my company **does not** develop or sell ERP systems, it is likely **that I do not need** to learn or use ERP systems?  
a. True  
b. **False**

In this class, we would learn to program and code ERP software.  
a. True  
b. **False**

When workers work in a department within the company, they get to specialize in one area of work. This style of working is **adopted by many companies**, and it does **not bear any** issues.  
a. True  
b. **False**

**Within SAP**, the company is the highest organization level.  
a. True  
b. False

Companies typically **do not experience disruption** to their productivity after ERP implementation, if they do a good job with change management.  
a. True  
b. **False**