Kofax SafeCom Pay

Accurate Charging of Printing and Copying with Lower Cost and Waste

Very often, printing facilities in libraries and educational institutions are a huge expense that is difficult for IT management to administer. These organizations seek a solution that allows for accurate charging of printing and copying, preferably with as little administrative overhead as possible. But how about taking the solution one step further? Give all users the freedom to collect their documents at any printer, at any time, while saving costs and reducing paper waste.

How Does it Work?

Kofax SafeCom Pay is part of the modular SafeCom Smart Printing concept. The SafeCom Pay module makes it possible to charge users upfront for printing and copying. Each user has his/her own account into which he/she can deposit money. As long as there is money in the account, users can print and copy. If an account has run out of credits, the user cannot get access to print and copy. This way, SafeCom Pay makes it easy to administer users and accounts and ensures that print and copy is always paid for in advance.

Who Can Use the Printing Facilities?

SafeCom Pay can be used by both staff and students. Staff print activity is unlimited, but can be tracked and used for subsequent departmental invoicing. Students' print activity can be subject to various accounting policies as described under cost recovery.

Cost Recovery

With SafeCom Pay, educational institutions and libraries have the option to charge full price for print and copy, but there are also other scenarios:

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Full cost recovery

Students pay for all their print and copy jobs. With this setup, print and copy services on campus can be self-funded or used to create revenue that can be used to the benefit of students.

Partial cost recovery

Students are given a certain number of credits; for example, per month or term. When the credits run out, the students can choose to buy more credits if their printing and copy needs exceed the assigned credits.

Quota Control

Students are given a certain number of credits and can print until they run out (quota is used). After this, they can no longer print or copy until they are assigned more credits. This policy is popular in schools that do not allow fee-based printing.

The User Scenarios

Self Service

With SafeCom Pay, users are given freedom to administer their own user account. Administrative staff can revalue students' accounts via the supplied SafeCom Administrator program. Students can revalue their own account by depositing cash in the SafeCom Money Loader or via the Internet using SafeCom ePay. With the SafeCom Web Interface, students can use a web browser to see their current balance and the trans-actions on their SafeCom account.

Scenario 1: Pay in a Push Print Environment

When SafeCom Pay is applied in a push print environment, users click Print as usual, their document is printed immediately and their account is charged with the document price. A dialog can appear, prompting the user to accept the price of the job before it is sent directly to the printer.

Scenario 2: Pay in a Pull Print Environment

When SafeCom Pay is applied in a Pull Print environment, users get the full benefits of the SafeCom Smart Printing universe. With Pull Print, printers are SafeCom-enabled and users click Print as usual, but nothing is printed before users walk to any of these printers, identify themselves and collect their documents. When logged in at the printer or MFP, the student can see the current balance and the price of the documents.

To learn more about Kofax SafeCom Pay, please call 1-877-396-3156 or visit www.kofax.com.

Required Modules

Two modules are required in order to run SafeCom Pay:

SafeCom Server

SafeCom Server software is the heart of any SafeCom solution and is a prerequisite for running any SafeCom module.

SafeCom Tracking

SafeCom Tracking is required in order to apply SafeCom Pay to the print environment. SafeCom Tracking stores data about each print and copy job. Data includes owner, number of pages, paper size and possible use of color and duplex. This data is used as the basis for charging users for print and copy.

Complementing Modules

The below modules can be applied to a SafeCom Pay solution to make it more flexible, scalable and user friendly. To learn more about these please refer to the corresponding datasheets.

- **Pull Print –** Documents follow users to their choice of printer.

- **SafeCom Web Interface –** Users open a web browser to see their current balance and transactions on their SafeCom account. Users can delete and retain documents pending collection without going to the printer.

- **SafeCom ePay –** Allows users to transfer money from their bank account to their SafeCom account via the Internet.

SafeCom Pay has been developed in collaboration with national and international universities and libraries and builds on the robust SafeCom Server software, which is used by large companies and organizations throughout the World.

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