

Key Result Area (KRA)

Employee Code 00631178 Employee Name Ms. Merlin Tomy Band I

Designation Associate Consultant - Technical Department Delivery Project/Location Sunteck-AMS

Period 2024-2025 From Date 01-04-2024 To Date 31-03-2025

KRA Submittd On 18-07-2024 KRA Approved On 19-07-2024

| Sr.No | Goal Title | Weightage | Measurement Details | Unit | Quantity |
|-------|--|-----------|---|------|----------|
| 1 | <p>1A. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction</p> <p>1. Timely transport of ABAP developed object to quality and production</p> <p>2. No performance issues due to ABAP in the objects developed</p> | 30.00 | Adherence to 90% of the committed deadlines for the developments (transport to Quality as well as transport to production) | % | 90 |
| 2 | <p>1B. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction</p> <p>1. Timely transport of ABAP developed object to quality and production</p> <p>2. No performance issues due to ABAP in the objects developed</p> | 15.00 | <p>1. Not more than 10% of the objects developed by the section get into iteration after being transported to production. (5 marks)</p> <p>2. Not more than 10% developments done during the year have performance issue reported. (5 marks)</p> <p>3.In case of changes in existing developments existing functionality of developments should not get impacted. (5 marks)</p> | % | <=10 |

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| <p>REVIEWEE</p> <p>Name Ms. Merlin Tomy</p> <p>Date 18-07-2024 03:56:10 PM</p> | <p>REVIEWER</p> <p>Name Mr. Shrikant Ashokrao Alone</p> <p>Date 19-07-2024 11:44:00 AM</p> | <p>FINAL REVIEWER</p> <p>Name Mr. Shrikant Ashokrao Alone</p> <p>Date 19-07-2024 11:44:00 AM</p> |
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| 3 | <p>1C. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction.</p> <p>1. Timely transport of ABAP developed object to quality and production</p> <p>2. No performance issues due to ABAP in the objects developed</p> | 5.00 | <p>Customer escalations should be Nil. Feedback by your Project manager & Program manager.</p> <p><=2 nos = 5</p> <p>>2 nos = 0</p> | No's | 0 |
| 4 | <p>2 Quality and timeliness of ABAP Developments</p> <p>Ensure timely resolution of performance issues for the objects developed</p> <p>1. Take the resolution on priority and make agreed time-plan to sort it out.</p> <p>2. Sort out the performance issue within agreed timelines for pushing it back to production.</p> | 10.00 | Adherence to agreed timelines for sorting out the performance issues for the objects developed | Adherence to Completion | As agreed |
| 5 | <p>ABAP objects documentation</p> <p>As agreed, technical documentation to be done for assigned objects.</p> | 10.00 | Adherence to 80% of technical documentation of identified & assigned objects. | % | 80 |

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| 6 | Self-learning As agreed, learning new technologies during the year | 30.00 | 1. Atleast 1 new advanced ABAP Tecnologies to be learned Implement. (10 marks) 2. Atleast 1 OpenSAP certification or certification suggested by PDTO team to be done (10 marks) 3. Implement EDD actions for self (10 marks) | Adherence to Completion | As agreed |
| | Total | 100.00 | | | |

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| REVIEWEE Name Ms. Merlin Tomy Date 18-07-2024 03:56:10 PM | REVIEWER Name Mr. Shrikant Ashokrao Alone Date 19-07-2024 11:44:00 AM | FINAL REVIEWER Name Mr. Shrikant Ashokrao Alone Date 19-07-2024 11:44:00 AM |
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