

Key Result Area (KRA)

Pages 1 of 3

Employee Code 00631005 Employee Name Mr. RAHUL BHOGI Band II

DesignationConsultant - BasisDepartmentTechnology & InnovationProject/LocationPT-HOTECH01

Period 2024-2025 From Date 01-04-2024 To Date 31-03-2025

KRA Submittd On 19-07-2024 KRA Approved On 19-07-2024

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	1A. Quality & timely delivery of Basis administration services for All SAP Products To internal & external customers with high	40.00	Adherence to 90% of the committed deadlines for the Basis administration activities for assigned projects	%	90
	customer satisfaction Ensure timely installation / setup / support / upgrade of all SAP landscapes & versions and the quality of the same to be very high. 1. Timely installtion/setup/upgrade/support of all SAP landscapes 2. No errors / dumps / issues should be reported in systems due to Basis parameters in all SAP				
	landscapes				

REVIEWEE REVIEWER FINAL REVIEWER

Name Mr. RAHUL BHOGI Name Mr. Raj Patel Name Mr. Raj Patel

Date 19-07-2024 07:30:15 AM Date 19-07-2024 07:30:15 AM Date 19-07-2024 07:30:15 AM



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2	1B. Quality and timely delivery of Basis administration services for All SAP Products To internal & external customers with high customer satisfaction. Ensure timely installation / setup / support / upgrade of all SAP landscapes & versions and the quality of the same to be very high. 1. Timely installation/setup/upgrade/support of all SAP landscapes 2. No errors / dumps / issues should be reported in systems due to Basis parameters in all SAP landscapes	15.00	Not more than 10% of the systems should be reported for errors / dumps / issues due to basis configurations / parameter settings.	%	<=10
3	1C. Quality and timely delivery of Basis administration services for All SAP Products To internal & external customers with high customer satisfaction. Ensure timely installation/setup / support / upgrade of all SAP landscapes & versions and the quality of the same to be very high. 1. Timely installtion/setup/upgrade/support of all SAP landscapes 2. No errors / dumps / issues should be reported in systems due to Basis parameters in all SAP landscapes	10.00	Customer escalations should be Nil. Feedback from Project manager & Program manager <=2 nos = 5 >2 nos = 0	No's	0

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4	Technical documentations for Basis administration As agreed, technical documentation to be done for all assigned Basis tasks.	10.00	Adherence to 80% of technical documentation of identified & assigned tasks / objects.	%	80
5	Self-Learning & team grooming As agreed, learning new technologies during the year	25.00	BASIS Installation, configuration and documentation of atleast 1 new product (5 marks) Identify 1 team member as a backup SPOC of the current project and ensure proper KT and support (5 marks) Gaining Expertise in HANA Administration, installation & patching (5 marks) Carry out any certification as suggsted by PDTO/Team Lead (5 marks) Implementing EDD actions for self and for team (5 marks)	Adherence to Completion	As agreed
	Total	100.00			

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