Key Result Area (KRA)

Employee Code   00631005   **Employee Name**   Mr. RAHUL BHOGI   **Band**   II

Designation   Consultant - Basis   **Department**   Delivery - Strategic   **Project/Location**   Strategic - Basis(Technical)

Period   2022-2023   **From Date**   01-04-2022   **To Date**   31-03-2023

KRA Submittd On 27-06-2022   **KRA Approved On**   27-06-2022

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	1A. Quality & timely delivery of Basis administration services for All SAP Products To internal & external customers with high customer satisfaction Ensure timely installation / setup / support / upgrade of all SAP landscapes & versions and the quality of the same to be very high. 1. Timely installtion/setup/upgrade/support of all SAP landscapes 2. No errors / dumps / issues should be reported in systems due to Basis parameters in all SAP landscapes	40.00	Adherence to 90% of the committed deadlines for the Basis administration activities for assigned projects	%	90

REVIEWEE   **REVIEWER**   **FINAL REVIEWER**

Name   Mr. RAHUL BHOGI   **Name**   **Name**

Date   27-06-2022 01:42:02 PM   **Date**   **Date**

HIGHBAR TECHNOCRAT LTD.

Key Result Area (KRA)

Employee Code 00631005   **Employee Name** Mr. RAHUL BHOGI   **Band** II

Designation Consultant - Basis   **Department** Delivery - Strategic   **Project/Location** Strategic - Basis(Technical)

Period 2022-2023   **From Date** 01-04-2022   **To Date** 31-03-2023

KRA Submittd On 27-06-2022   **KRA Approved On** 27-06-2022

2	1B. Quality and timely delivery of Basis administration services for All SAP Products To internal & external customers with high customer satisfaction. Ensure timely installation / setup / support / upgrade of all SAP landscapes & versions and the quality of the same to be very high. 1. Timely installation/setup/upgrade/support of all SAP landscapes 2. No errors / dumps / issues should be reported in systems due to Basis parameters in all SAP landscapes	15.00	Not more than 10% of the systems should be reported for errors / dumps / issues due to basis configurations / parameter settings.	%	<=10
3	1C. Quality and timely delivery of Basis administration services for All SAP Products To internal & external customers with high customer satisfaction. Ensure timely installation/setup / support / upgrade of all SAP landscapes & versions and the quality of the same to be very high. 1. Timely installtion/setup/upgrade/support of all SAP landscapes 2. No errors / dumps / issues should be reported in systems due to Basis parameters in all SAP landscapes	10.00	Customer escalations should be Nil. Feedback from Project manager & Program manager <=2 nos = 5 >2 nos = 0	No's	0

REVIEWEE   **REVIEWER**   **FINAL REVIEWER**

Name Mr. RAHUL BHOGI   **Name**   **Name**

Date 27-06-2022 01:42:02 PM   **Date**   **Date**

Key Result Area (KRA)

Employee Code	00631005	**Employee Name**	Mr. RAHUL BHOGI	**Band**	II
Designation	Consultant - Basis	**Department**	Delivery - Strategic	**Project/Location**	Strategic - Basis(Technical)
Period	2022-2023	**From Date**	01-04-2022	**To Date**	31-03-2023
KRA Submittd On 27-06-2022		**KRA Approved On** 27-06-2022			

4	Technical documentations for Basis administration As agreed, technical documentation to be done for all assigned Basis tasks.	10.00	Adherence to 80% of technical documentation of identified & assigned tasks / objects.	%	80
5	Self-Learning & team grooming As agreed, learning new technologies during the year	25.00	BASIS Installation,configuration and documentation of atleast 1 new product (5 marks) Identify 1 team member as a backup SPOC of the current project and ensure proper KT and support (5 marks) Gaining Expertise in HANA Administration, installation & patching (5 marks) Carry out any certification as suggsted by PDTO/Team Lead (5 marks) Implementing EDD actions for self and for team (5 marks)	Adherence to Completion	As agreed
	Total	100.00			

REVIEWEE		REVIEWER		FINAL REVIEWER	
Name	Mr. RAHUL BHOGI	**Name**		**Name**	
Date	27-06-2022 01:42:02 PM	**Date**		**Date**	