

Key Result Area (KRA)

Employee Code	00630929	Employee Name	Ms. Ritu Sharma	Band	I
Designation	Associate Consultant	Department	Delivery	Project/Location	Head Office - Navi Mumbai (HO) - Technical
Period	2022-2023	From Date	01-04-2022	To Date	31-03-2023
KRA Submittd On 20-06-2022		KRA Approved On			

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	1A. Quality and timeliness of ABAP Developments Ensure timely deployment of Technical developments and EP Configurations into Production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of technical developments and configuration to quality and production 2. No performance issues due to ABAP in the objects developed	30.00	Adherence to 90% of the committed deadlines for the objects (transport to Quality as well as transport to production)	%	90
2	1B. Quality and timeliness of ABAP Developments Ensure timely deployment of Technical developments and EP Configurations into Production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of technical developments and configuration to quality and production 2. No performance issues due to ABAP in the objects developed	15.00	Not more than 10% of the objects/configurations developed get into iteration after being transported to production. (5 marks) Not more than 10% developments done during the year have performance issue reported. (5 marks) In case of changes in existing objects/configurations existing functionality of developments should not get impacted (5 marks)	%	<=10

REVIEWEE		REVIEWER		FINAL REVIEWER	
Name	Ms. Ritu Sharma	Name	Mr. Aniket Anil Bhagwat	Name	Mr. Aniket Anil Bhagwat
Date	20-06-2022 06:18:48 PM	Date	24-06-2022 11:53:19 AM	Date	27-06-2022 02:26:59 PM

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3	1C. Quality and timeliness of ABAP Developments Ensure timely deployment of Technical developments and EP Configurations into Production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of technical developments and configuration to quality and production 2. No performance issues due to ABAP in the objects developed	5.00	Customer escalations should be Nil. Feedback by your Project manager & Program manager <=2 nos = 5 >2 nos = 0	No's	0
4	2 Quality and timeliness of ABAP Developments Ensure timely resolution of performance issues for the Technical Objects/Configurations 1. Take the resolution on priority and make agreed time-plan to sort it out 2. Sort out the performance issue within agreed timelines for pushing it back to production.	20.00	Adherence to agreed timelines for sorting out the performance issues for the objects/configurations	Adherence to Completion	As agreed
5	Technical objects documentation As agreed, technical documentation to be done for assigned objects.	10.00	Adherence to 80% of technical documentation of identified & assigned objects.	%	80

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6	Self-learning As agreed, learning new technologies during the year.	20.00	Atleast 1 new Advanced ABAP Tecnologies to be learned (5 marks) Atleast 1 OpenSAP certificatoin or certification suggested by PDO team to be done (10 marks) Implement EDD actions for self(5 marks)	Adherence to Completion	As agreed
	Total	100.00			

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