

Electronic Reservaton Slip (ERS)

|                                     |                          |                              |                                 |
|-------------------------------------|--------------------------|------------------------------|---------------------------------|
| Booked From                         |                          | Boarding At                  | To                              |
| HO WRAH JN - HWH (Howrah / olkata)K |                          | HO WRAH JN (HWH)             | C SHIVAJI MAH T - CSMT (MUMBAI) |
| Start Date* 23-Sep-2024             |                          | Departure* 05:45 23-Sep-2024 | Arrival* 08:15 24-Sep-2024      |
| PNR                                 | Train No./Name           |                              | Class                           |
| 6915890295                          | 12262 / CSMT DURONT O EX |                              | THIRD AC (3A)                   |
| Quota                               | Distance                 |                              | Booking Date                    |
| GENERAL (GN)                        | 1968 KM                  |                              | 20-Sep-2024                     |

Passenger Details

| #  | Name            | Age | Gender | Catering Service Op ton | Booking Status   | Current Status    |
|----|-----------------|-----|--------|-------------------------|------------------|-------------------|
| 1. | ABHIJIT BISW AS | 29  | M      | VEG                     | CNF/B4/68/LO WER | CNF /B4/68/LO WER |

Acronyms: RLWL: REMO TE LOCA TION W AITLIS PQ WL: POOLED QUO TA W AITLIS RSWL: RO AD-SIDE WAITLIS

Transacton ID: 100005263943735

IR ecoversr only 57% ofostc of aveltr on anveragea.

Paymen t Details

|   |            |
|---|------------|
| Ticket Fare                             | ₹ 3,260.00 |
| Catering Charges (Incl. ofT)GS          | ₹ 605.00   |
| IRCTC Convenience eeF (Incl. ofT)GS     | ₹ 35.40    |
| Travel Insurance Premium (Incl. of T)GS | ₹ 0.45     |
| Travel Agent Service Charge             | ₹ 40.00    |
| PG Travel                               | ₹ 80.00    |
| Total areF (all inclusive)              | ₹ 4,020.85 |

PG Charges as applicable (Additonal)

Bew are of audulentfr customer care number. orF any assistance, use only theCTCIR etck- etng Customer care number:14646.

IRCTC Convenience eeF & Agent Service Charges are charged per tcke- et irrespectv e of no. of passenger on theck et.

\* The printed Departur and Arrival Times earliableo tchange. Please Checkcorrectc departure, arrival from Railway Staton Enquiry or Dial 139 or SMS RAILo139t.

Indian Railwys GST Details:

|                        |                  |          |                          |
|------------------------|------------------|----------|--------------------------|
| Invoice Number:        | PS24691589029511 | Address: | Indian Railwys New Delhi |
| Supplier formaIn ton:  |                  |          |                          |
| SAC Code:              | 996421           | GSTIN:   | 07AAA GM0289C1ZL         |
| Recipient Informa ton: |                  |          |                          |
| GSTIN:                 | NA               |          |                          |
| Name:                  | NA               | Address: |                          |

INSTRUC TIONS:

- PrescribedOriginalID proofs are:-Voter Identity Card / Passport/ PAN Card / DrivingLicense/ Photo ID card issuedby Central / State Go vt./ PublicSector Undertakingsof State / Central Go vernmen t ,District Administratons , Municipalbodiesand Panchayat Administratons which are havingserialnumber / Student Identity Card with photograph issuedby recognized Schoolor Colleg for theirstudents/ Na tonalized Bank Passbook with photograph /CreditCards issuedby Banks with laminated photograph/Unique Identfc aton Card "Aadhaar",m-Aadhaar, e-Aadhaar. /Passenger showing the Aadhaar/DrivingLicencefrom the "IssuedDocum ent" section by logging into his/herDigiLocker account considered as validproof of identity. (Documen ts uploaded by the user i.e.the documen t in "Uploaded Documen t" section willnot be considered as a alidv proof of identity).
- PNRs havingfullyw aitlised status willbe dropped and automa tc refund of the tcket amoun t afer deductng the applicable CLERKAGE by Railway shallbe credited to the account used for paymen t for booking of thetck et. assengersP having fullyaitlisedw etck- et are not allow ed to board the train. How ever, the names ofARPTIALLY waitlised/confmed and RAC tcket passenger will appear in the chart.
- Passengers travelling on a fullyaitlisedw etck- et will beeatedr as Ticketless.
- Ob tain certfc ate from the TTE /Conductor in case of (a)PAR TIALlY w aitlised e-ticket when LESS NO . OF PASSENG ERS travel,(b)A.C FAILURE, (c)TRAVEL IN LO WER CLASS. Thisoriginalcertfc ate mus t be sent to GGM (IT), IRCTC, Internet Ticketng Centre, IRCA Building, State Entry Road, New Delhi-110055 fera fling TDR online withinescribedprtme f or claimingefundr.
- In case,on a partye-ticket or a familiye-ticket issuedfor travelof mor e than one passenger,some passengers have confmed reservaton and others are on RA C or w aitng list,fullrefund of fare,lessclerkage,shall be admissiblefor confmed passengers alsosubjectto the conditon that the tcket shallbe cancelledonlineor online TDR shallbe fled for allthe passengers upto thirtyminutes before the scheduleddepartur of the train.
- In asec train is telamore than 3 hours, efundr is admissible as ailwyperr refund rules only when fledTDR isb y the user forebe the actual departurof the aintr ta boarding tatons and passenger has not avelledtr.
- In case of train cancellaton on itsentre run,fullrefund isgranted automa tcallyby the system. Ho w ever, ifthe train iscanceledpartally on itsrun or diverted and not touching boarding/destna ton staton, passengers are equired to fle online TDR within 72 shourof scheduled departurof the aintr from passengers boarding tatons.
- Ne ver purchase e-ticket from unauthorized agents or persons usingtheirpersonalIDs for commer cialpurposes.Such tickets are liableto be cancelledand forfeited without any refund of mone y, under section (143) of the Indian Railway Act 1989. tLisof authorized agents are available onw ww .irctc.co.in under 'Find tNGeAgents' opton.
- For detail, Rules,fundR rules,ermsT & Conditons of E -Ticketng services,raveIT Insurance acilityfc.e Please visitww .wirctc.co.in
- While booking thistcket,you have agreed of havingread the HealthProtocol of Destna ton State of your travel.You are again advisedto clearlyead the HealthProtocol advisory of destna ton state before start of your travel and ollowf them properly.
- The FIR ormsf are available with on board tcket checkingtaf,s train guard and train escortng RPF/GRP staf.
- Variety of meals availablein mor e than 1500 trains.For delivery of meal of your choiceon your seat log on to w w w .ecatering.ctcir.co.inor call1323 TollFree. For any suggeststons/complaints related to Catering services,ontactc olIT Free No. 1800-111-321 (07.00s hrot 22.00 hrs)
- Na tonal Consumer Helpline (NCH)olIT Free Number: 1800-11-400 or 14404
- You can book unreserved tck et from UT S APP or TVMsA (Automa tc Ticket Vending Machines) located in Railway Statons.
- As per RBI guidelines,the refund of Ticket should be given in the same Bank account,which w as used for booking.Itisnecessary that the Bank Account used for booking onlinetcket should not be closedat least up to 30 days beyond the date of the journey. If accounts are found closed ta thetme of processing efund,r theefundr will begret ed by the Bank.