

Key Result Area (KRA)

Employee Code 00631144	Employee Name Mr. Pavan Kumar	Band II
Designation Consultant - Technical	Department Delivery	Project/Location Mohsin Haider Darwish LLC
Period 2023-24	From Date 01-04-2023	To Date 31-03-2024
KRA Submittd On 05-03-2024	KRA Approved On 05-03-2024	

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	<p>1A. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction</p> <p>1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed</p>	30.00	Adherence to 90% of the committed deadlines for the developments (transport to Quality as well as transport to production)	%	90
2	<p>1B. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction.</p> <p>1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed.</p>	15.00	<p>Not more than 10% of the objects developed by the section get into iteration after being transported to production. (5 marks)</p> <p>Not more than 10% developments done during the year have performance issue reported.(5 marks)</p> <p>In case of changes in existing developments existing functionality of developments should not get impacted (5 marks)</p>	No's	<=10

REVIEWEE

Name Mr. Pavan Kumar

Date 05-03-2024 10:30:11 AM

REVIEWER

Name Mr. Sanjay Krishna Gaikwad

Date 05-03-2024 10:30:11 AM

FINAL REVIEWER

Name Mr. Kaustav Das

Date 05-03-2024 10:30:11 AM

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3	<p>1C. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction.</p> <p>1. Timely transport of ABAP developed object to quality and production.</p> <p>2. No performance issues due to ABAP in the objects developed.</p>	5.00	<p>Customer escalations should be Nil. Feedback by your Project manager & Program manager</p> <p><=2 nos = 5</p> <p>>2 nos = 0</p>	No's	5
4	<p>2. Quality and timeliness of ABAP Developments</p> <p>Ensure timely resolution of performance issues for the objects developed</p> <p>1. Take the resolution on priority and make agreed time-plan to sort it out</p> <p>2. Sort out the performance issue within agreed timelines for pushing it back to production.</p>	20.00	Adherence to agreed timelines for sorting out the performance issues for the objects developed.	Adherence to Completion	As agreed
5	<p>ABAP objects documentation</p> <p>As agreed, technical documentation to be done for assigned objects.</p>	10.00	Adherence to 80% of technical documentation of identified & assigned objects.	%	80

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6	Self-learning As agreed, learning new technologies during the year	20.00	Atleast 1 new advanced ABAP Tecnologies to be learned (10 marks) Atleast 1 OpenSAP certification or certification suggested by HBT to be done (10 marks)	Adherence to Completion	As agreed
	Total	100.00			

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