

## Key Result Area (KRA)

Employee Code 00631178 Employee Name Ms. Merlin Tomy Band I

Designation Associate Consultant - Technical Department Delivery Project/Location M3M India Private Limited

Period 2023-2024 From Date 01-04-2023 To Date 31-03-2024

KRA Submittd On 06-06-2023 KRA Approved On 07-06-2023

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	<p>1A. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction</p> <p>1. Timely transport of ABAP developed object to quality and production</p> <p>2. No performance issues due to ABAP in the objects developed</p>	30.00	Adherence to 90% of the committed deadlines for the developments (transport to Quality as well as transport to production)	%	90
2	<p>1B. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction</p> <p>1. Timely transport of ABAP developed object to quality and production</p> <p>2. No performance issues due to ABAP in the objects developed</p>	15.00	<p>1. Not more than 10% of the objects developed by the section get into iteration after being transported to production. (5 marks)</p> <p>2. Not more than 10% developments done during the year have performance issue reported. (5 marks)</p> <p>3.In case of changes in existing developments existing functionality of developments should not get impacted. (5 marks)</p>	%	<=10

<p><b>REVIEWEE</b></p> <p><b>Name</b> Ms. Merlin Tomy</p> <p><b>Date</b> 06-06-2023 03:10:38 PM</p>	<p><b>REVIEWER</b></p> <p><b>Name</b> Mr. Saurabh Verma</p> <p><b>Date</b> 06-06-2023 03:49:23 PM</p>	<p><b>FINAL REVIEWER</b></p> <p><b>Name</b> Mr. Ashutosh Sharma</p> <p><b>Date</b> 07-06-2023 11:09:24 AM</p>
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**Designation** Associate Consultant - Technical **Department** Delivery **Project/Location** M3M India Private Limited  
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Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
3	1C. Quality and timeliness of ABAP Developments  Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction. 1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed	5.00	Customer escalations should be Nil. Feedback by your Project manager & Program manager. <=2 nos = 5 >2 nos = 0	No's	0
4	2 Quality and timeliness of ABAP Developments  Ensure timely resolution of performance issues for the objects developed 1. Take the resolution on priority and make agreed time-plan to sort it out. 2. Sort out the performance issue within agreed timelines for pushing it back to production.	10.00	Adherence to agreed timelines for sorting out the performance issues for the objects developed	Adherence to Completion	As agreed
5	ABAP objects documentation  As agreed, technical documentation to be done for assigned objects.	10.00	Adherence to 80% of technical documentation of identified & assigned objects.	%	80

### REVIEWEE

**Name** Ms. Merlin Tomy  
**Date** 06-06-2023 03:10:38 PM

### REVIEWER

**Name** Mr. Saurabh Verma  
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### FINAL REVIEWER

**Name** Mr. Ashutosh Sharma  
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6	Self-learning As agreed, learning new technologies during the year	30.00	1. Atleast 1 new advanced ABAP Tecnologies to be learned Implement. (10 marks) 2. Atleast 1 OpenSAP certification or certification suggested by PDTO team to be done (10 marks) 3. Implement EDD actions for self (10 marks)	Adherence to Completion	As agreed
	Total	100.00			

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