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Key Result Area (KRA)

Employee Code 00630982

Employee Name Mr. Hemant Mahajan Band

DesignationAssociate ConsultantDepartmentDeliveryProject/LocationTATA Projects Airport

 Period
 2022-2023
 From Date
 01-04-2022
 To Date
 31-03-2023

KRA Submittd On 24-06-2022 KRA Approved On

| Sr.No | Goal Title | Weightage | Measurement Details | Unit | Quantity |
|-------|---|-----------|---|-------------------------------|-----------|
| 1 | A) Implementation: 1.For implementation projects - timely and good quality implementation of SAP at client locations adhering to the project plans. | 22.50 | For Implementation Project Timely Sign off of Blueprint document by customer - Timely Sign off - of RGS from CTM - Timely submission of FS for developments - Timely development sign off by customer - Timely acceptance of UAT (SIT) by customer | Adherence to Completion | As agreed |
| | Implementation includes design, configuration, testing, training, correct uploading of Master data & Cutover data for smooth functioning 2. For Post implementation support projects - | | - Timely acceptance of UAT (SIT) by customer - Go-live as scheduled Go-live on schedule - 100% Go-live delay 1 month - 25% Go-live delay 2month & more - NIL | Adherence to Completion | As agreed |
| | support to be provided as per the contract with the customer. 3. For other projects - executing the project as per the scope agreed in the contract with the customer. | | - Timely document handover for project closure & tiemly issue resolution during post go-live support - Enable Project manager for timely raising of invoice by completing all the milestones & tasks as per project plan. | Adherence to Completion | As agreed |

REVIEWEE REVIEWER FINAL REVIEWER

Name Mr. Hemant Mahajan Name Mr. Vijaykumar Patil Name Mr. Kaustav Das

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| 1 | A) Implementation: | 22.50 | - Rating based on qualitative aspects of BPD | Adherence | As agreed |
|---|--|-------|---|------------|-----------|
| | | | BPD sign off in 1 iteration -100% | to | |
| | 1.For implementation projects - timely and good | | BPD sign off in 2 iterations - 50% BPD sign off in 3 iterations - 25% | Completion | |
| | quality implementation of SAP at client | | BPD sign off in > 3 iterations - 0% | | |
| | locations adhering to the project plans. | | - FS - Rating Based on feedback from Technical head | | |
| | | | - Development acceptance by CTM with Less than 5% of variation - UAT (SIT) acceptance by customer | | |
| | Implementation includes design, configuration, | | No of issues in module not exceeding >10 - 100% | | |
| | testing, training, correct uploading of Master | | No of issues in module from 11-20 - 50% | | |
| | data & Cutover data for smooth functioning | | No of issues in module from 21-30 - 25% | | |
| | | | No of issues in module more than 30 - 0% | | |
| | 2. For Post implementation support projects - | | | | |
| | support to be provided as per the contract with | | | | |
| | the customer. | | | | |
| | | | | | |
| | 3. For other projects - executing the project as | | | | |
| | per the scope agreed in the contract with the | | | | |
| | customer. | | | | |

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Name Mr. Hemant Mahajan Name Mr. Vijaykumar Patil Name Mr. Kaustav Das

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| 2 | A) Implementation: Project Governance 1. Adherence to standard templates- plans, review trackers, reports (weekly, fortnightly, daily etc) on time and as directed by Project manager 2. Record of all the meetings, discussions and interactions with customer for all functional and technical points leading to contractual compliance for projects - MOM's, signoffs, reports, letters, mails etc on time. 3. Overall rating by manger and reviewer. | 7.50 | No of times deviations found out each template/ tracker wise during reviews should not exceed by>10%=0 | No's | >10%=0 |
|---|---|------|---|------|--------|
| | | | Deviations on number of instances found should not exceed by>10% | % | >10%=0 |
| | | | Rating on a scale of 1 to 5 | No's | <4=0 |
| 3 | A) Implementation: Projects Delivery Execution | 7.50 | Comprehensive solutioning of all the business processes: Ensure solution fitment as per best pratice & meeting customer requirement. Floor: 80%, Target 100%. | % | 100 |
| 4 | A) Implementation: Project quality improvement | 5.00 | Quality of deliverables: No escalation from customer on quality of deliverables submitted. Floor 1, Target 0 | No's | 0 |

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Name Mr. Hemant Mahajan Name Mr. Vijaykumar Patil Name Mr. Kaustav Das

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| 5 | A) Implementation: Customer acceptance Enhancing knowledge on the existing /new product / Domain Knowledge | 7.50 | No rejection by prospective customer on account of technical incompetency during interview / presentation No rejection by customer on deployment to the project >=4 on a scale of 1to5 | No's | >=4 |
|---|---|-------|---|-------------------------------|-----------|
| 6 | B) Support: SLA Adherence | 15.00 | For support projects acceptance by customer within agreed SLA | Adherence to Completion | As agreed |
| 7 | B) Support: Quality of Solutioning | 7.50 | Acceptance by the client with SLA | Adherence to Completion | As agreed |
| | | | Rating by Manager >=4 on a scale of 1 to 5 | No's | >=4 |
| | | | Comprehensive solutioning of all the business processes: Ensure solution fitment as per best pratice & meeting customer requirement. Floor: 80%, Target 100%. | % | 100 |

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| 8 | B) Support: Project Governance | 7.50 | No of times deviations found out each template/ tracker wise during reviews should not exceed by>10% | % | >10%=0 |
|----|---|--------|---|------|--------|
| | Adherence to standard templates- plans, review trackers, reports (weekly, fortnightly, daily etc) on time and as directed by Project manager Record of all the meetings, discussions and interactions with customer for all functional and technical points leading to contractual compliance for projects - MOM's, signoffs, reports, letters, mails etc on time. | | Deviations on number of instances found should not exceed by>10% | % | >10%=0 |
| | | | Rating on a scale of 1 to 5 | No's | <4=0 |
| 9 | B) Support: Projects Delivery execution | 7.50 | Comprehensive solutioning of all the business processes: Ensure solution fitment meeting customer for enahchement / new requirement. Floor: 80%, Target 100%. | % | 100 |
| 10 | B) Support: Project quality improvement | 5.00 | Quality of deliverables : No escalation from customer on quality of deliverables submitted. Floor 1, Target 0 | No's | 0 |
| 11 | B) Support: Customer acceptance Enhancing knowledge on the existing /new product / Domain Knowledge | 7.50 | No rejection by prospective customer on account of technical incompetency during interview / presentation No rejection by customer on deployment to the project | No's | >=4 |
| | Total | 100.00 | | | |

REVIEWEE REVIEWER FINAL REVIEWER

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