

## Key Result Area (KRA)

<b>Employee Code</b> 00631436	<b>Employee Name</b> Mr. Sourav Patel	<b>Band</b> III
<b>Designation</b> Senior Consultant - Technical	<b>Department</b> Delivery - Strategic	<b>Project/Location</b> GAIL - S-GAIL
<b>Period</b> 2023-2024	<b>From Date</b> 01-04-2023	<b>To Date</b> 31-03-2024
<b>KRA Submittd On</b> 09-06-2023	<b>KRA Approved On</b> 11-06-2023	

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	1A. Quality and timeliness of ABAP Developments  Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed	30.00	Adherence to 90% of the committed deadlines for the developments (transport to Quality as well as transport to production)	%	90
2	1B. Quality and timeliness of ABAP Developments  Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction. 1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed	15.00	Not more than 10% of the objects developed by the section get into iteration after being transported to production. (5 marks)  Not more than 10% developments done during the year have performance issue reported. (5 marks)  In case of changes in existing developments existing functionality of developments should not get impacted(5 marks)	%	<=10

### REVIEWEE

**Name** Mr. Sourav Patel  
**Date** 09-06-2023 11:54:16 AM

### REVIEWER

**Name** Mr. Ashutosh Sharma  
**Date** 09-06-2023 12:17:13 PM

### FINAL REVIEWER

**Name** Mr. Anilkumar Sangameshw Jeur  
**Date** 11-06-2023 08:30:33 PM

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Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
3	1C. Quality and timeliness of ABAP Developments  Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed	5.00	Customer escalations should be Nil. Feedback by your Project manager & Program manager. No escalation due to not being able to clarify the technical queries by the client  . <=2 nos = 5 >2 nos = 0	No's	0
4	2. Quality and timeliness of ABAP Developments  Ensure timely resolution of performance issues for the objects developed . 1. Take the resolution on priority and make agreed time-plan to sort it out. 2. Sort out the performance issue within agreed timelines for pushing it back to production.	10.00	Adherence to agreed timelines for sorting out the performance issues for the objects developed	Adherence to Completion	As agreed
5	3A. Documentation and planning  As agreed, Delivery Plan and Technical documentation to be done for assigned objects	5.00	Adherence to 80% of technical documentation of identified & assigned objects.	%	80

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Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
6	3B. Documentation and planning  As agreed, Delivery Plan and Technical documentation to be done for assigned objects.	5.00	Adherance to preparing,updating and sharing delivery plan of 100% of objects with the Project Manage	%	100
7	4A. Team Handling, Grooming and co-ordination  As agreed, ensure good performance of team members	10.00	Not more than 10% of developments in a project should be delayed as per the estimated timelines by the team members	%	10
8	4B. Team Handling, Grooming and co-ordination  As agreed, ensure team members are groomed with new skills	10.00	At least 1 new advacned ABAP Skill is learned by 2 junior consultants (nominated at the beginning of the year)	Adherence to Completion	As agreed
9	Self-learning  As agreed, learning new technologies during the year	10.00	Atleast 1 new advanced ABAP technology to be learned. (5 marks) Atleast 1 OPENSAP certification or certification suggested by HBT to be done (5 marks)	Adherence to Completion	As agreed
	Total	100.00			

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