

Key Result Area (KRA)

Employee Code	00630044	Employee Name	Mr. Raj Patel	Band	VI
Designation	ASST. GENERAL MANAGER - TECHNOLOGY & INNOVATION	Department	BASIS & Sys. Integration	Project/Location	Head Office - Navi Mumbai (HO)
Period	2024-2025	From Date	01-04-2024	To Date	31-03-2025
KRA Submittd On 18-10-2024		KRA Approved On 21-12-2024			

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	Project Implementation, Upgrade, Migration, Support & Audit Technical delivery of key accounts 1) Capacity & Competency Assessment 2) Timely Delivery of Basis administration requirements 3) Acquire & Create awareness of new technologies	40.00	1. Capacity, Competency assessment & highlight, if issues	No's	1
			2. Adherence to timely delivery of Basis requirements in line with project plan	Adherence to Completion	As agreed
			3. Acquire & Create awareness within project teams on new technologies (e.g.SAP PCE, Public Cloud, BTP & CPI integrations)	% to Completion	90%
2	Solutioning as per Projects requirement Solutioning & Guidance to Projects 1. Critical Developments 2. Customer Escalations 3. Project Execution	25.00	1. Analyse issues, plan & complete within stipulated timeline. 2. Attend Customer escalations & provide timely resolutions.	Adherence to Completion	As agreed
3	Technical Documentation Adherence to 90% of technical documentation for Basis administration	10.00	1. Adherence to 90% of technical documentation of identified & assigned objects.	%	90

REVIEWEE

Name Mr. Raj Patel
Date 18-10-2024 01:55:24 PM

REVIEWER

Name Mr. Anilkumar Sangameshw Jeur
Date 21-12-2024 10:53:57 PM

FINAL REVIEWER

Name Mr. Anilkumar Sangameshw Jeur
Date 21-12-2024 10:53:57 PM

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Designation ASST. GENERAL MANAGER - TECHNOLOGY & INNOVATION Department BASIS & Sys. Integration Project/Location Head Office - Navi Mumbai (HO)

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Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
4	Team Handling, Grooming and co-ordination: ness within team Not more than 10% of developments in a project should be delayed as per the estimated timelines by the team members (Except deviations due to Change in priorities by business/ management)	15.00	Acquire new SAP technology skills (Cloud platforms including BTP solution) on the job, deliver & create awareness within team.	% to Completion	90
5	Support Govt. BD Team Support Govt. Business Development Team As and When Required	10.00	1. Feedback rom Govt. Business Development Head	%	90
	Total	100.00			

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