

Key Result Area (KRA)

Employee Code	00631192	Employee Name	Mr. Rahul Singh	Band	II
Designation	Consultant - Technical	Department	Delivery - Strategic	Project/Location	Head Office - Navi Mumbai (HO) - Technical - P-T-HOTECH
Period	2022-2023	From Date	01-04-2022	To Date	31-03-2023
KRA Submittd On 24-06-2022		KRA Approved On			

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	1A. Quality and timeliness of Developments  Ensure timely deployment of BW objectss into production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of developed objects to quality and production. 2. No performance issues in the objects developed.	30.00	Adherence to 90% of the committed deadlines for the developments (transport to Quality as well as transport to production).	%	90
2	1B. Quality and timeliness of Developments  Ensure timely deployment of BW objects into production server and the quality of the same to be very high with customer satisfaction. 1. Timely transport of developed objects to quality and production. 2. No performance issues in the objects developed	15.00	Not more than 10% of the objects developed by the section get into iteration after being transported to production. ( 5 marks).  Not more than 10% developments done during the year have performance issue reported.( 5 marks).  In case of changes in existing developments existing functionality of developments should not get impacted( 5 marks).	%	<=10

REVIEWEE

Name Mr. Rahul Singh  
Date 24-06-2022 10:32:06 AM

REVIEWER

Name Mr. Aniket Anil Bhagwat  
Date 24-06-2022 07:05:22 PM

FINAL REVIEWER

Name  
Date

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3	1C. Quality and timeliness of Developments  Ensure timely deployment of BW objectss into production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of developed objects to quality and production 2. No performance issues in the objects developed.	5.00	Customer escalations should be Nil. Feedback by your Project manager & Program manager. No escalation due to not being able to clarify the technical queries by the client.  <=2 nos = 5 >2 nos = 0	No's	0
4	1D. Quality and timeliness of Developments  Ensure timely resolution of performance issues for the objects developed. 1. Take the resolution on priority and make agreed time-plan to sort it out. 2. Sort out the performance issue within agreed timelines for pushing it back to production.	20.00	Adherence to agreed timelines for sorting out the performance issues for the objects developed	Adherence to Completion	As agreed
5	2A. Documentation and planning  As agreed, Delivery Plan and Technical documentation to be done for assigned objects.	5.00	Adherence to 80% of technical documentation of identified & assigned objects.	%	80
6	2B. Documentation and planning  As agreed, Delivery Plan and Technical documentation to be done for assigned objects.	5.00	Adherance to preparing,updating and sharing delivery plan of 100% of objects with the Project Manager	%	100

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7	Self-learning  As agreed, learning new technologies during the year	15.00	Atleast 1 New Tecnology to be learned (10 marks) Atleast 1 OpenSAP Certification to be done (5 marks)	Adherence to Completion	As agreed
8	Additional Assignment  Any other assignment given by the Management from time to time	5.00	Complete within time and quality with full ownership and taking it to closure.	Adherence to Completion	As agreed
	Total	100.00			

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