

Key Result Area (KRA)

Employee Code

00631101

Employee Name

Mr. Pankaj kumar

Band

III

Designation

Senior Consultant - Technical

Department

Delivery - Prime

Project/Location

Steel Authority of India Limited

Period

2022-2023

From Date

01-04-2022

To Date

31-03-2023

KRA Submittd On

27-06-2022

KRA Approved On

27-06-2022

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	1A. Quality and timeliness of Developments Ensure timely deployment of BW objectss into production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of developed objects to quality and production. 2. No performance issues in the objects developed.	30.00	Adherence to 90% of the committed deadlines for the developments (transport to Quality as well as transport to production).	%	90
2	1B. Quality and timeliness of Developments Ensure timely deployment of BW objects into production server and the quality of the same to be very high with customer satisfaction. 1. Timely transport of developed objects to quality and production. 2. No performance issues in the objects developed	15.00	Not more than 10% of the objects developed by the section get into iteration after being transported to production. (5 marks). Not more than 10% developments done during the year have performance issue reported.(5 marks). In case of changes in existing developments existing functionality of developments should not get impacted(5 marks).	%	<=10

REVIEWEE

Name

Mr. Pankaj kumar

Date

27-06-2022 01:42:02 PM

REVIEWER

Name

Mr. Niladri Bhusan Harichandan

Date

27-06-2022 01:54:39 PM

FINAL REVIEWER

Name

Mr. Kaustav Das

Date

27-06-2022 01:54:39 PM

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3	1C. Quality and timeliness of Developments Ensure timely deployment of BW objectss into production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of developed objects to quality and production 2. No performance issues in the objects developed.	5.00	Customer escalations should be Nil. Feedback by your Project manager & Program manager. No escalation due to not being able to clarify the technical queries by the client. <=2 nos = 5 >2 nos = 0	No's	0
4	1D. Quality and timeliness of Developments Ensure timely resolution of performance issues for the objects developed. 1. Take the resolution on priority and make agreed time-plan to sort it out. 2. Sort out the performance issue within agreed timelines for pushing it back to production.	20.00	Adherence to agreed timelines for sorting out the performance issues for the objects developed	Adherence to Completion	As agreed
5	2A. Documentation and planning As agreed, Delivery Plan and Technical documentation to be done for assigned objects.	5.00	Adherence to 80% of technical documentation of identified & assigned objects.	%	80
6	2B. Documentation and planning As agreed, Delivery Plan and Technical documentation to be done for assigned objects.	5.00	Adherance to preparing,updating and sharing delivery plan of 100% of objects with the Project Manager	%	100

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7	Self-learning As agreed, learning new technologies during the year	15.00	Atleast 1 New Tecnology to be learned (10 marks) Atleast 1 OpenSAP Certification to be done (5 marks)	Adherence to Completion	As agreed
8	Additional Assignment Any other assignment given by the Management from time to time	5.00	Complete within time and quality with full ownership and taking it to closure.	Adherence to Completion	As agreed
	Total	100.00			

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