

Key Result Area (KRA)

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Employee Code 00630953 Employee Name Mr. Akash Sunil Kurkure Band

DesignationAssociate ConsultantDepartmentTechnology & InnovationProject/LocationPT-HOTECH01

Period 2023-24 From Date 01-04-2023 To Date 31-03-2024

KRA Submittd On 29-06-2023 KRA Approved On 29-06-2023

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	1A. Quality and timely delivery of Basis administration services for All SAP Products To internal & external customers with high customer satisfaction Ensure timely installation / setup / support / upgrade of all SAP landscapes & versions and the quality of the same to be very high.	40.00	Adherence to 90% of the committed deadlines for the Basis administration activities for assigned projects	%	90
	1. Timely installtion/setup/upgrade/support of all SAP landscapes 2. No errors / dumps / issues should be reported in systems due to Basis parameters in all SAP landscapes				

REVIEWEE REVIEWER FINAL REVIEWER

Name Mr. Akash Sunil Kurkure Name Mr. Abdul Gani Name Mr. Aniket Anil Bhagwat

Date 29-06-2023 10:30:11 AM Date 29-06-2023 10:30:11 AM Date 29-06-2023 10:30:11 AM



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2	1B. Quality and timely delivery of Basis administration services for All SAP Products To internal & external customers with high customer satisfaction Ensure timely installation / setup / support / upgrade of all SAP landscapes & versions and the quality of the same to be very high. 1. Timely installation/setup/upgrade/support of all SAP landscapes. 2. No errors/dumps / issues should be reported in systems due to Basis parameters in all SAP landscapes	20.00	Not more than 10% of the systems should be reported for errors / dumps / issues due to basis configurations / parameter settings.	%	<=10
3	1C.Quality and timely delivery of Basis administration services for All SAP Products To internal & external customers with high customer satisfaction. Ensure timely installation / setup / support / upgrade of all SAP landscapes & versions and the quality of the same to be very high. 1. Timely installtion/setup/upgrade/support of all SAP landscapes 2. No errors/dumps / issues should be reported in systems due to Basis parameters in all SAP landscapes	10.00	Customer escalations should be Nil. Feedback by your Project manager & Program manager <=2 nos = 5 >2 nos = 0	No's	0

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	Technical documentations for Basis administration As agreed, technical documentation to be done for all assigned Basis tasks.	10.00	Adherence to 80% of technical documentation of identified & assigned tasks / objects.	%	80
5	Self-Learning As agreed, learning new technologies during the year.	20.00	BASIS Installation, configuration and documentation of atleast 1 new product (5 marks) Carry out any certification as suggsted by PDTO/Team Lead (5 marks) Gaining Expertise in HANA Administration and installation (10 marks)	Adherence to Completion	As agreed
	Total	100.00			

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