

Key Result Area (KRA)

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Employee Code 00631504 Employee Name Ms. Arpita Gupta Band II

DesignationConsultant - TechnicalDepartmentDeliveryProject/LocationINDAMC-TECH

Period 2023-24 From Date 01-04-2023 To Date 31-03-2024

KRA Submittd On 09-08-2023 KRA Approved On 16-08-2023

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	1A. Quality and timeliness of ABAP Developments Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed	30.00	Adherence to 90% of the committed deadlines for the developments (transport to Quality as well as transport to production)	%	90
2	1B. Quality and timeliness of ABAP Developments Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction. 1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed.	15.00	Not more than 10% of the objects developed by the section get into iteration after being transported to production. (5 marks) Not more than 10% developments done during the year have performance issue reported.(5 marks) In case of changes in existing developments existing functionality of developments should not get impacted (5 marks)	No's	<=10

REVIEWEE REVIEWER FINAL REVIEWER

Name Ms. Arpita Gupta Name Ms. Purva Prashant Naik Name Mr. Sunil Manohar Pachgade

Date 09-08-2023 02:20:05 PM Date 16-08-2023 05:17:24 PM Date 16-08-2023 11:25:00 PM



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Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
3	1C. Quality and timeliness of ABAP Developments	5.00	Customer escalations should be Nil. Feedback by your Project manager & Program manager	No's	5
	Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction. 1. Timely transport of ABAP developed object to quality and production. 2. No performance issues due to ABAP in the objects developed.		<=2 nos = 5 >2 nos = 0		
4	2. Quality and timeliness of ABAP Developments Ensure timely resolution of performance issues for the objects developed 1. Take the resolution on priority and make agreed time-plan to sort it out 2. Sort out the performance issue within agreed timelines for pushing it back to production.	20.00	Adherence to agreed timelines for sorting out the performance issues for the objects developed.	Adherence to Completion	As agreed
5	ABAP objects documentation As agreed, technical documentation to be done for assigned objects.	10.00	Adherence to 80% of technical documentation of identified & assigned objects.	%	80

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	Self-learning As agreed, learning new technologies during the year		Atleast 1 new advanced ABAP Tecnologies to be learned (10 marks) Atleast 1 OpenSAP certification or certification suggested by HBT to be done (10 marks)	Adherence to Completion	As agreed
	Total	100.00			

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