

Key Result Area (KRA)

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|---|---------------------------------------|-------------------------------------|
| Employee Code 00631504 | Employee Name Ms. Arpita Gupta | Band II |
| Designation Consultant - Technical | Department Delivery | Project/Location INDAMC-TECH |
| Period 2024-2025 | From Date 01-04-2024 | To Date 31-03-2025 |
| KRA Submittd On 29-07-2024 | KRA Approved On 29-07-2024 | |

| Sr.No | Goal Title | Weightage | Measurement Details | Unit | Quantity |
|-------|---|-----------|---|------|----------|
| 1 | <p>1A. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction</p> <p>1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed</p> | 30.00 | Adherence to 90% of the committed deadlines for the developments (transport to Quality as well as transport to production) | % | 90 |
| 2 | <p>1B. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction.</p> <p>1. Timely transport of ABAP developed object to quality and production 2. No performance issues due to ABAP in the objects developed.</p> | 15.00 | <p>Not more than 10% of the objects developed by the section get into iteration after being transported to production. (5 marks)</p> <p>Not more than 10% developments done during the year have performance issue reported.(5 marks)</p> <p>In case of changes in existing developments existing functionality of developments should not get impacted (5 marks)</p> | No's | <=10 |

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|------------------------------------|------------------------------------|--|
| REVIEWEE | REVIEWER | FINAL REVIEWER |
| Name Ms. Arpita Gupta | Name Mr. Ved Sinha | Name Mr. Sunil Manohar Pachgade |
| Date 29-07-2024 07:31:31 AM | Date 29-07-2024 07:31:31 AM | Date 29-07-2024 07:31:31 AM |

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| 3 | <p>1C. Quality and timeliness of ABAP Developments</p> <p>Ensure timely deployment of ABAP developments into production server and the quality of the same to be very high with customer satisfaction.</p> <p>1. Timely transport of ABAP developed object to quality and production.</p> <p>2. No performance issues due to ABAP in the objects developed.</p> | 5.00 | <p>Customer escalations should be Nil. Feedback by your Project manager & Program manager</p> <p><=2 nos = 5</p> <p>>2 nos = 0</p> | No's | 5 |
| 4 | <p>2. Quality and timeliness of ABAP Developments</p> <p>Ensure timely resolution of performance issues for the objects developed</p> <p>1. Take the resolution on priority and make agreed time-plan to sort it out</p> <p>2. Sort out the performance issue within agreed timelines for pushing it back to production.</p> | 20.00 | Adherence to agreed timelines for sorting out the performance issues for the objects developed. | Adherence to Completion | As agreed |
| 5 | <p>ABAP objects documentation</p> <p>As agreed, technical documentation to be done for assigned objects.</p> | 10.00 | Adherence to 80% of technical documentation of identified & assigned objects. | % | 80 |

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| <p>REVIEWEE</p> <p>Name Ms. Arpita Gupta</p> <p>Date 29-07-2024 07:31:31 AM</p> | <p>REVIEWER</p> <p>Name Mr. Ved Sinha</p> <p>Date 29-07-2024 07:31:31 AM</p> | <p>FINAL REVIEWER</p> <p>Name Mr. Sunil Manohar Pachgade</p> <p>Date 29-07-2024 07:31:31 AM</p> |
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| 6 | Self-learning As agreed, learning new technologies during the year | 20.00 | Atleast 1 new advanced ABAP Tecnologies to be learned (10 marks) Atleast 1 OpenSAP certification or certification suggested by HBT to be done (10 marks) | Adherence to Completion | As agreed |
| | Total | 100.00 | | | |

| REVIEWEE | | REVIEWER | | FINAL REVIEWER | |
|----------|------------------------|----------|------------------------|----------------|----------------------------|
| Name | Ms. Arpita Gupta | Name | Mr. Ved Sinha | Name | Mr. Sunil Manohar Pachgade |
| Date | 29-07-2024 07:31:31 AM | Date | 29-07-2024 07:31:31 AM | Date | 29-07-2024 07:31:31 AM |