

Key Result Area (KRA)

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Employee Code 00630725 Employee Name Mr. Abhishek Pravin Godse Band IV

DesignationProject ManagerDepartmentDelivery - PrimeProject/LocationIndAMC - Functional

Period 2024-2025 From Date 01-04-2024 To Date 31-03-2025

KRA Submittd On 24-10-2024 KRA Approved On 15-11-2024

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	Change request, Project Contribution, Vertical Level contribution & Collection Expanding scope & executing Change Request: As per Annual Plan or revised target 60.00	60.00	1.1 Change Request: Total Change request + Additional Business: (Include License upsell & License CR)- 1.1.1 Govt: > 15% of Planned Revenue FY (4 Marks) 1.1.2 Pvt: > 30% of Planned Revenue FY (4 Marks) 1.1.3 Pvt:- Every project completed till December 24 should have a CR (2 Marks) Note:- for Every Non - core CR - SF,ARIBA,RPA, Vendex, AI, SAC Planning, Mobile Start, BTP - Process Automation, New Products BTP developments, etc 120% of CR value will be considered Floor target 85% and Target 100% and achievement to be calculated in proportion. maximum up to 110% can be achieved	Cr	Given
			 1.2. Project Contribution: (25 Marks) 1. Resource Control: To Execute the project with the Budgeted Manpower (Manmonths & Budget) & achieve the Budgeted Contribution Floor: 90% and Target 100%, achievements calculated in proportion 	%	Given

REVIEWEE REVIEWER FINAL REVIEWER

Name Mr. Abhishek Pravin Godse Name Mr. Sunil Manohar Pachgade Name Mr. Anilkumar Sangameshw Jeur



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1	Change request, Project Contribution, Vertical Level contribution & Collection	60.00	1.3: Collection: As per target Target1: (15 Marks) A. Existing Project/Projects: Collection should happen on monthly basis as per the Annual Budget along with SAP License A&O	Cr	Given
	Expanding scope & executing Change Request: As per Annual Plan or revised target	B. New Project/Projects :- Collection should happen in the Particular month as per approved project Budget Floor: 90% and Target 100%, achievement calculated in proportion. maximum up to 110% can be achieved			
			Target 2: 1. Overall collection - Current Projects :- for the FY as per Budget (10 Marks) 2.2. Overall Collection - New Projects - as per Approved project budget. Floor: 80% and Target 100%, achievement calculated in proportion		

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2	Projects Delivery execution:	20.00	2.1:Project schedule & governance adherence: (7.5 Marks) 1. Adherence to SLA of the Support project as mentioned in the contract No issue to be outstanding for more than 45 days 2.2.1: Communication with customer on resolved issues & closure to be taken. (5 Marks) No issues should be open due to communication Gap 2.2.2. Manmonth utilisation in the project as per Budget (2.5 Marks) 2.2.3. Test cases to be attached for each resolved Issue while submitting to customer for UAT/ Closure (5 Marks)	No's	Given

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3	Customer Excellence	15.00	3.1: No Negative feedback leading to Loss of new opportunity / CR's . (5Marks) >=90% of projects implemented can be given as a reference for new opportunities 100% between 70 % & 90 % of projects implemented can be given as a reference for new opportunities - 70% < 70% of projects implemented can be given as a reference for new opportunities - NIL 3.2 NPS score of customers to be increased 25 Points vis-a-vis baseline of 30 Sep 24 (5 marks) Floor target 80% and Target 100% and achievement to be calculated in proportion. 3.3 Existing customer as 31-03-24 & new customer added during the year should continue to be customer as of 31-03-25 (5 Marks) Floor target 80% and Target 100% and achievement to be calculated in proportion.	No's	0
4	Others	5.00	4.1 Self development by the way of Acquiring Knoweldge on New Products / Certifications 4.2 Team development :- Acquiring of Knowledge by Team members on new products / certifications 25% of team members should acquire new Knowledge	Score	As per target
	Total	100.00			

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