

Key Result Area (KRA)

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Employee Code 00631161 Employee Name Mr. Narendra Kumar Munugoti Band II

DesignationConsultant - TechnicalDepartmentTechnology & InnovationProject/LocationPT-HOTECH01

Period 2024-2025 From Date 01-04-2024 To Date 31-03-2025

KRA Submittd On 21-06-2024 KRA Approved On 21-06-2024

Sr.No	Goal Title	Weightage	Measurement Details	Unit	Quantity
1	1A. Quality and timeliness of Developments Ensure timely deployment of BW objectss into production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of developed objects to quality and production. 2. No performance issues in the objects developed.	30.00	Adherence to 90% of the committed deadlines for the developments (transport to Quality as well as transport to production).	%	90
2	1B. Quality and timeliness of Developments Ensure timely deployment of BW objects into production server and the quality of the same to be very high with customer satisfaction. 1. Timely transport of developed objects to quality and production. 2. No performance issues in the objects developed	15.00	Not more than 10% of the objects developed by the section get into iteration after being transported to production. (5 marks). Not more than 10% developments done during the year have performance issue reported. (5 marks). In case of changes in existing developments existing functionality of developments should not get impacted (5 marks).	%	<=10

REVIEWEE REVIEWER FINAL REVIEWER

Name Mr. Narendra Kumar Munugoti Name Mr. Raj Patel Name Mr. Ashok Wani

Date 21-06-2024 02:48:11 PM Date 21-06-2024 04:57:18 PM Date 21-06-2024 05:30:20 PM



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3	1C. Quality and timeliness of Developments Ensure timely deployment of BW objectss into production server and the quality of the same to be very high with customer satisfaction 1. Timely transport of developed objects to quality and production 2. No performance issues in the objects developed.	5.00	Customer escalations should be Nil. Feedback by your Project manager & Program manager. No escalation due to not being able to clarify the technical queries by the client. <=2 nos = 5 >2 nos = 0	No's	0
4	1D. Quality and timeliness of Developments Ensure timely resolution of performance issues for the objects developed. 1. Take the resolution on priority and make agreed time-plan to sort it out. 2. Sort out the performance issue within agreed timelines for pushing it back to production.	20.00	Adherence to agreed timelines for sorting out the performance issues for the objects developed	Adherence to Completion	As agreed
5	2A. Documentation and planning As agreed, Delivery Plan and Technical documentation to be done for assigned objects.	5.00	Adherence to 80% of technical documentation of identified & assigned objects.	%	80
6	2B. Documentation and planning As agreed, Delivery Plan and Technical documentation to be done for assigned objects.	5.00	Adherance to preparing, updating and sharing delivery plan of 100% of objects with the Project Manager	%	100

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7	Self-learning As agreed, learning new technologies during the year	15.00	Atleast 1 New Tecnology to be learned (10 marks) Atleast 1 OpenSAP Certification to be done (5 marks)	Adherence to Completion	As agreed
8	Additional Assignment Any other assignment given by the Management from time to time	5.00	Complete within time and quality with full ownership and taking it to closure.	Adherence to Completion	As agreed
	Total	100.00			

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