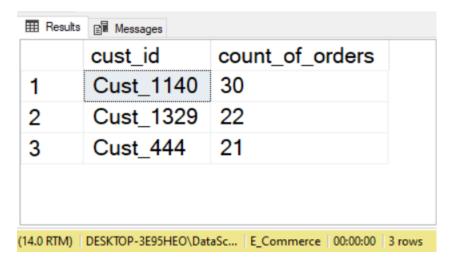
### Result of Q-2:



### Result of Q-3:

```
ALTER TABLE combined_table ADD DaysTakenForDelivery INT;
```

```
UPDATE combined_table
SET DaysTakenForDelivery= DATEDIFF(DAY, Order_Date, Ship_Date)
```

```
SELECT TOP 100 *
FROM combined_table
```

### Result of Q-4:



#### Result of Q-5:

Ⅲ Results	Messages	
	MONTH	MONTHLY_NUM_OF_CUST
1	1	99
2	2	10
3	3	8
4	4	3
5	5	4
6	6	5
7	7	5
8	8	4
9	9	4
10	10	11
11	11	9
12	12	7
(local)	(14.0 RTM) DESKTO	OP-3E95HEO\DataSc   E_Commerce   00:00:00   12 rows

# Result of Q-6:

	cust id	order_date	dense_number	FIRST_ORDER_DATE	DAYS FLAPSED	^
		_	_		_	
1	Cust_100	2010-05-07	3	2009-06-21	320	
2	Cust_1000	2012-02-06	3	2010-10-06	488	
3	Cust_1001	2011-10-24	3	2009-01-08	1019	
4	Cust_1002	2010-12-14	3	2010-01-05	343	
5	Cust_1003	2010-12-07	3	2010-02-27	283	
6	Cust_1005	2011-12-22	3	2010-03-25	637	
7	Cust_1006	2010-03-07	3	2009-01-16	415	
8	Cust_1007	2010-08-24	3	2009-07-21	399	
9	Cust_1008	2010-10-15	3	2009-02-02	620	
40	0 1 4040	0040 04 00	^	0000 00 04	224	~

# Result of Q-7:

■ Results	Messages						
	Cust_id	P11	P14	TOTAL_PROD	RATIO_P11	RATIO_P14	^
1	Cust_1538	6	46	120	0.05	0.38	
2	Cust_138	23	43	341	0.07	0.13	
3	Cust_428	17	5	204	0.08	0.02	
4	Cust_595	26	25	463	0.06	0.05	
5	Cust_1309	10	3	109	0.09	0.03	
6	Cust_1194	46	10	411	0.11	0.02	
7	Cust_1401	30	38	418	0.07	0.09	
8	Cust_1371	25	30	98	0.26	0.31	
9	Cust_1497	21	3	187	0.11	0.02	
10	Cust 1244	13	33	129	0.10	0.26	~
🕜 Query e	xecuted successfully.			(local) (14.0 RTM) DESK	TOP-3E95HEO\DataSc	E_Commerce   00:00:00	19 rows

Customer Retention Analysis Phase:

Result of Q-1:

⊞ Results	Messages			
	cust_id	YEAR	MONTH	^
1	Cust_1	2010	10	
2	Cust_10	2012	8	
3	Cust_100	2009	6	
4	Cust_100	2009	11	
5	Cust_100	2010	5	
6	Cust_100	2010	5	
7	Cust_100	2010	6	
8	Cust_100	2011	9	
9	Cust_1	2010	10	
10	Cust_1	2011	8	
11	Cust_1	2011	8	
12	Cust_1	2011	8	~
TM) DESK	TOP-3E95HEO\DataSc	E_Commer	ce   00:00:00   8.399	rows

# Result of Q-2:

Ⅲ Results	Messages				
	Cust_id	YEAR	MONTH	NUM_OF_LOG	^
1	Cust_1	2010	10	1	
2	Cust_10	2012	8	1	
3	Cust_100	2009	6	1	
4	Cust_100	2009	11	1	
5	Cust_100	2010	5	2	
6	Cust_100	2010	6	1	
7	Cust_100	2011	9	1	
8	Cust_1	2010	10	1	
9	Cust_1	2011	8	3	
Query ex	xe (local) (14.0 RT	M)   DESKTOP-	BE95HEO\DataSc	E_Commerce   00:00:00   5.592	rows

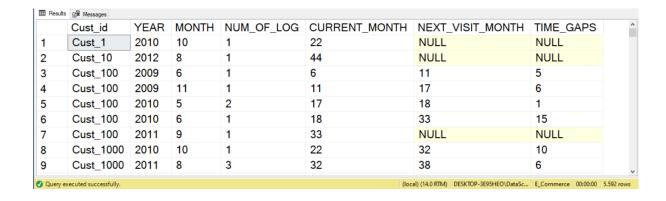
# Result of Q-3:

Cust_id	YEAR	MONTH	NUM_OF_LOG	CURRENT_MONTH	NEXT_VISIT_MONTH	^
Cust_1	2010	10	1	22	NULL	
Cust_10	2012	8	1	44	NULL	
Cust_100	2009	6	1	6	11	
Cust_100	2009	11	1	11	17	
Cust_100	2010	5	2	17	18	
Cust_100	2010	6	1	18	33	
Cust_100	2011	9	1	33	NULL	
Cust_1000	2010	10	1	22	32	
Cust_1000	2011	8	3	32	38	
( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( ( (	Cust_1 Cust_10 Cust_100 Cust_100 Cust_100 Cust_100 Cust_100 Cust_100 Cust_100 Cust_100	Cust_1 2010 Cust_10 2012 Cust_100 2009 Cust_100 2009 Cust_100 2010 Cust_100 2010 Cust_100 2011 Cust_100 2011 Cust_100 2010	Cust_1     2010     10       Cust_10     2012     8       Cust_100     2009     6       Cust_100     2009     11       Cust_100     2010     5       Cust_100     2010     6       Cust_100     2011     9       Cust_1000     2010     10	Cust_1     2010     10     1       Cust_10     2012     8     1       Cust_100     2009     6     1       Cust_100     2009     11     1       Cust_100     2010     5     2       Cust_100     2010     6     1       Cust_100     2011     9     1       Cust_1000     2010     10     1	Cust_1     2010     10     1     22       Cust_10     2012     8     1     44       Cust_100     2009     6     1     6       Cust_100     2009     11     1     11       Cust_100     2010     5     2     17       Cust_100     2010     6     1     18       Cust_100     2011     9     1     33       Cust_1000     2010     10     1     22	Cust_1       2010       10       1       22       NULL         Cust_10       2012       8       1       44       NULL         Cust_100       2009       6       1       6       11         Cust_100       2009       11       1       11       17         Cust_100       2010       5       2       17       18         Cust_100       2010       6       1       18       33         Cust_100       2011       9       1       33       NULL         Cust_1000       2010       10       1       22       32

### Result of Q-4:

Ⅲ Results	Messages			
	cust_id	AVG_TIME_GAP	CUST_LABELS	
1	Cust_1	NULL	Churn	
2	Cust_10	NULL	Churn	
3	Cust_100	6	irregular	
4	Cust_1000	6	irregular	
5	Cust_1001	8	irregular	
6	Cust_1002	6	irregular	
7	Cust_1003	5	irregular	
8	Cust_1004	NULL	Churn	
9	Cust_1005	10	irregular	
10	Cust_1006	7	irregular	
11	Cust_1007	5	irregular	

# Result of Q-5:



#### Month Wise Retention Rate:

#### Result of Q-1:

	cust_id	YEAR	MONTH	CURRENT_MONTH	NEXT_VISIT_MONTH	TIME_GAPS	RETENTITON_MONTH_WISE
1	Cust_100	2010	5	17	18	1	9
2	Cust_1001	2012	1	37	38	1	5
3	Cust_1002	2011	9	33	34	1	11
4	Cust_1007	2012	3	39	40	1	12
5	Cust_1008	2011	7	31	32	1	6
6	Cust_1010	2012	1	37	38	1	5
7	Cust_1015	2009	5	5	6	1	9
8	Cust_1015	2009	6	6	7	1	12

#### Result of Q-2:

