



HILLARY LAGAT KORE

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PERSONAL DETAILS

- Nationality : Kenyan
- Name : HILLARY LAGAT KORE
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OBJECTIVE

I am Eager and adaptable Pharmaceutical Technologist with strong customer service skills looking to pursue new opportunities in a hospital or similarly large-scale pharmacy environment. Collaborative team player leveraging commitment to cross-functional collaboration to join an inviting and talented team. Proficient and organized Pharmaceutical Technologist eager to apply my pharmaceutical technology experience and skills in customer service within a retail environment to support pharmacist initiatives. Dedicated professional eager to master new skills and provide top-quality patient care.

EDUCATION

- 2020-2023
 - **Diploma in Pharmacy**
KENYA MEDICAL TRAINING COLLEGE NAKURU
- Jan 2020 - Feb 2020
 - **Certificate in programming (html, css3, c++, php, visual basic) Certificate in cybersecurity and threat management.**
CISCO COMPUTER COLLEGE
- 2016-2019
 - **Kenya Certificate of Secondary Education**
SEGERO ADVENTIST HIGH SCHOOL
B-
- 2008-2015
 - **Kenya Certificate of Primary Education**
KIPKERMEN PRIMARY SCHOOL
355

EXPERIENCE

- FEB 2024 TO DATE
 - **Pharmaceutical Technologist**

Pharmaceutical Technologist
MPharma Africa (HARLTON'S LIMITED NAIROBI)

Duties and responsibilities
 - Helps patients by greeting them in person and by phone; answering questions and requests; dispensing medicine.
 - Maintains pharmacy inventory by checking pharmaceutical stock to determine inventory level; anticipating needed medications and supplies; placing and expediting orders; verifying receipt; removing outdated drugs & preparing ageing reports as often as possible.

- Receive written prescription or refill requests and verify that information is complete and accurate.
- Enter prescription information into computer databases.
- Establish or maintain patient profiles, including lists of medications taken by individual patients.
- Maintain proper storage and security conditions for drugs.
- Receive and store incoming supplies, verify quantities against invoices, check for outdated medications in current inventory, and inform supervisors of stock needs and shortages.
- Answer telephones, responding to questions or requests.
- Assist customers by answering simple questions, locating items, or referring them to the physician for medication information.
- Operate cash registers to accept payment from customers.
- Price and file prescriptions that have been filled.
- Mix pharmaceutical preparations, according to written prescriptions.
- Order, label, and count stock of medications, chemicals, or supplies and enter inventory data into computer.
- Clean and help maintain equipment or work areas according to prescribed methods.
- Prepack bulk medicines, fill bottles with prescribed medications, and type and affix labels.
- Compute charges for medication or equipment dispensed to patients and enter data in computer.
- Prepare and process medical insurance claim forms and records.
- Maintain and merchandise home healthcare products or services.
- Price stock and mark items for sale.
- Maintains a safe and clean environment by complying with company standard operating procedures & government regulation.
- Conducting marketing activities together with the branch team and ensuring individual and branch sales targets are met/or exceeded.
- Take responsibility for his/her shop by ensuring that all operations of the shop are running smoothly and reporting any anomalies and breakages.

**AUGUST 2023 TO
FEBRUARY 2024.**

**Pharmaceutical Technologist
PALMCARE SINAI HOSPITAL**

- Deliver medications or pharmaceutical supplies to patients, nursing stations, or surgery.
- Transfer medication from vials to the appropriate number of sterile, disposable syringes, using aseptic techniques.
- Restock intravenous (IV) supplies and add measured drugs or nutrients to IV solutions under sterile conditions to prepare IV packs for various uses.
- Protects patients and employees by adhering to infection-control policies and protocols.

- Prepares reports by collecting and summarizing information and sending them on time as required in the standard operating procedures.
- Contributes to team effort by accomplishing related results as needed.
- To ensure that the right medicines are kept in the right quantities and are available.
- Adhere to the Dangerous Drug Act regulation
- Ensure standard operating procedures are followed to the letter and timely feedback given.
- Organizes medications for dispensing by reading medication orders and prescriptions; preparing labels; calculating quantities; assembling intravenous solutions and other pharmaceutical therapies.
- Maintains records by recording and filing physicians' orders and prescriptions. Generates revenues by calculating, recording, and issuing charges as well as issuing cash sale receipts.

SKILLS

Dispensing. Being organized, focused and detail oriented. Caring about people's health and well-being. A sense of responsibility and discretion. Patience, calmness and emotional intelligence. Exceptional verbal communication to be able to explain instructions to customers. Being a fast learner and adaptable to various environments.

Ability to follow instructions and work in a team. Ability to multitask.

80%

COMPETENCE

- Excellent team player.
Negotiation skills.
Able to achieve targets and exceed in performance.
Excellent written, reading and spoken English Language skills.
IT illiterate Experienced in working with Phamacore point of sale system.
Excellent use of MS Office and Email.
Customer focused and always willing to go the extra mile. Excellent communication skills with proven email etiquette. High energy and hungry for career growth and entrepreneurial coaching.

HOBBIES

Helping people get well.
Reading novels.
Watching football.
Watching and playing Basketball.

REFERENCE

• **DR. JAMES NDUNGU KMTN NAKURU**

DR. JAMES NDUNGU - KMTN NAKURU

H. O. D PHARMACY DEPARTMENT +254724101515

DR. SARAH SITIENEI

PHARMACIST IN CHARGE PALMCARE SINAI HOSPITAL

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