## **HIL PATEL**

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#### **OBJECTIVE**

 A motivated student who demonstrates a strong work ethic and be part of a progressive organization that gives a scope to enhance my knowledge and utilizes my skills towards the growth of the organization.

#### **EDUCATION**

Advanced Diploma - Software Engineering Technology,
Centennial College, Scarborough, ON
September 2020 - Present

Secondary School,
Pioneer School of Science, Gujarat, India

April 2017 - March 2019

#### **EXPERIENCE**

• Gas Station Cashier

October 2020 - April 2021

Esso Mobil, 1149 Morningside Ave, Scarborough, ON

- > Arranged merchandise, stocked shelves and ensured clean maintenance of the store, resolves customer issues and answered the question
- > Provides a positive customer experience with fair, friendly, and courteous service
- The ability to work in shifts, the ability to complete heavy lifting tasks, basic math and counting skills, keeping the front area clean and organized

#### Security Guard

May 2021 - Present

BLACKBIRD SECURITY, TORONTO,ON.

- Proficiency in using basic office machines and computer software's
- > Conducted external foot patrols on a regular basis.
- > Coordinated with fire and law enforcement personnel as needed.
- Managed front desk and provided assistance to guests as needed.
- Wrote reports of daily activities and irregularities such as property damage, theft, guest or employee accidents and unusual occurrences.

### **CERTIFICATION**

- Certified Emergency Aid and CPR/AED.
- Licensed Security guard.

#### **Skills**

- Competent at managing responsibilities in a fast-paced, high-volume atmosphere.
- > Excellent oral and written communication skills and able to get along with supervisors, colleagues and customers.
- Handling customer service matters politely and in a timely manner.
- Experienced in reviewing activities captured on camera and notified authorities of suspicious activity and record-keeping.

# **AVAILABILITY -** Part-Time (Morning/evening)