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| Hilton Fyle | |  |  | | --- | --- | | ELWA Juction |  | | +231775475195/0888246081 |  | | hiltonfyle20@gmail.com |  | |  |  | |  |  | |

Experience and dedicated IT support with a strong background in providing technical support and facilitating efficient operations within dynamic work environments.

# Skills

|  |  |
| --- | --- |
| * Technical support: proven ability to troubleshoot hardware and software issues effectively, ensuring minimal downtime and maximum productivity * Excellent communication skills | * Attention to detail * Ability to collaborate effectively |

# Experience

### 2022– 2024

## Facilitator and I.T Support / I-HUB Liberia

* Computer Training Program Lead: Design and facilitated structured computer training programs for students and professional
* Helped improved digital literacy, productivity, and IT skills among participants

### October 5th 2024 – APRIL 20TH, 2025

## IT Technician / Tech Guys Group

* Maintaining and supporting computer systems and networks, ensuring they function smoothly for users and the organization.

# Education

### November 2025

## Bachelor of Science in (IT), System Administration / Starz University, Liberia

### September 2020 -2021

## St Joseph Hard School/ LAC School System

# Activities

* Maintaining and supporting computer systems and networks, ensuring they function smoothly for users and the organization. (Innovation Hub Liberia)
* Certificate in Basic Network Addressing and Troubleshooting (Cisco Network Academic)
* Certificate in Computer Hardware (Cisco Network Academic)
* Volunteer (IT Technician) Tech Guys Group
* Certificate in computer Networking
* Certificate in Certified General Security Associate (CGSA-CCTV) (Hikvison Academic)
* Certificate in CCTV Operation (Alison.com)
* Certificate in Introduction to Cyber Security (Cisco Network Academic)

**REFERENCES**

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Dean

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Chief of office staff

District 9, Montserrado County

House of Representative, 55th Legislature

Republic of Liberia