

RESTAURANT FAQ

HOURS & SCHEDULE

What are your operating hours?

Monday - Thursday: 10:00 AM - 11:00 PM

Friday - Saturday: 10:00 AM - 12:00 AM (Midnight)

Sunday: 10:00 AM - 10:00 PM

We accept reservations during all operating hours. Last seating is 30 minutes before closing time.

RESERVATION POLICY

What is your reservation and cancellation policy?

- Reservations can be made up to 30 days in advance
- We accommodate parties of 1-20 people
- Free changes up to 2 hours before your reservation
- Free cancellation up to 2 hours before your reservation
- No-show fees may apply for parties of 8 or more
- Parties over 20 people require special arrangements

LOCATION & PARKING

Where are you located and is parking available?

Address: 123 Main Street, Downtown City, State 12345

Parking: Complimentary valet parking available

Public Transit: 2 blocks from Central Station

Nearby Landmarks: Across from City Hall, next to Grand Theater

Accessibility: Wheelchair accessible entrance and restrooms

MENU & DIETARY

What type of cuisine do you serve?

Cuisine: Modern American with international influences

Dietary Options: Vegetarian, vegan, and gluten-free options available

Allergies: Please inform us of any allergies when booking or upon arrival

Kids Menu: Children's menu available for ages 12 and under

Wine List: Extensive wine selection with sommelier recommendations

Price Range: \$25-45 per entree, \$8-15 appetizers

DRESS CODE

What is the dress code?

Smart Casual is our preferred dress code

Acceptable: Business casual, nice jeans with dress shirt, dresses, slacks

Not Recommended: Athletic wear, flip-flops, tank tops, torn clothing

Special Events: Formal attire may be required for special occasions

Private Dining: Business formal recommended for corporate events

PAYMENT & GRATUITY

What payment methods do you accept?

Payment Methods: We accept all major credit cards, cash, and contactless payments

Gratuity: 18% gratuity is automatically added to parties of 8 or more

Split Bills: We can accommodate split payments for up to 4 cards

Gift Cards: Restaurant gift cards available for purchase

Corporate Accounts: We accept corporate dining accounts

CONTACT INFORMATION

How can I contact the restaurant?

Phone: (555) 123-4567

Email: reservations@restaurant.com

Website: www.restaurant.com

Social Media: @RestaurantName on Instagram, Facebook, Twitter

Hours for Calls: Monday-Sunday, 9:00 AM - 9:00 PM

Emergency: For same-day reservations, please call directly

SPECIAL EVENTS

Do you host special events?

Private Dining Room: Available for groups of 15-40 people

Birthday Celebrations: Complimentary dessert with advance notice

Anniversary Packages: Special menu and wine pairings available

Corporate Events: Business lunch and dinner packages

Holiday Events: Special menus for holidays (advance booking required)

Catering: Off-site catering available for events