

```
In [1]: import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
from sklearn.preprocessing import StandardScaler
from sklearn.cluster import KMeans
from sklearn.decomposition import PCA
```

C:\Users\patil\anaconda3\lib\site-packages\pandas\core\computation\expressions.py:21: UserWarning: Pandas requires version '2.8.4' or newer of 'numexpr' (version '2.8.3' currently installed).

from pandas.core.computation.check import NUMEXPR\_INSTALLED

C:\Users\patil\anaconda3\lib\site-packages\pandas\core\arrays\masked.py:61: UserWarning: Pandas requires version '1.3.6' or newer of 'bottleneck' (version '1.3.5' currently installed).

from pandas.core import (

```
In [2]: df = pd.read_csv("ifood_df.csv")
```

```
In [3]: print("Shape:", df.shape)
print("\nColumns:", df.columns.tolist())
print("\nMissing values:\n", df.isnull().sum())
```

Shape: (2205, 39)

Columns: ['Income', 'Kidhome', 'Teenhome', 'Recency', 'MntWines', 'MntFruits', 'MntMeatProducts', 'MntFishProducts', 'MntSweetProducts', 'MntGoldProds', 'NumDealsPurchases', 'NumWebPurchases', 'NumCatalogPurchases', 'NumStorePurchases', 'NumWebVisitsMonth', 'AcceptedCmp3', 'AcceptedCmp4', 'AcceptedCmp5', 'AcceptedCmp1', 'AcceptedCmp2', 'Complain', 'Z\_CostContact', 'Z\_Revenue', 'Response', 'Age', 'Customer\_Days', 'marital\_Divorced', 'marital\_Married', 'marital\_Single', 'marital\_Together', 'marital\_Widow', 'education\_2n Cycle', 'education\_Basic', 'education\_Graduation', 'education\_Master', 'education\_PhD', 'MntTotal', 'MntRegularProds', 'AcceptedCmpOverall']

Missing values:

Income	0
Kidhome	0
Teenhome	0
Recency	0
MntWines	0
MntFruits	0
MntMeatProducts	0
MntFishProducts	0
MntSweetProducts	0
MntGoldProds	0
NumDealsPurchases	0
NumWebPurchases	0
NumCatalogPurchases	0
NumStorePurchases	0
NumWebVisitsMonth	0
AcceptedCmp3	0
AcceptedCmp4	0
AcceptedCmp5	0
AcceptedCmp1	0
AcceptedCmp2	0
Complain	0
Z_CostContact	0
Z_Revenue	0
Response	0
Age	0
Customer_Days	0
marital_Divorced	0
marital_Married	0
marital_Single	0
marital_Together	0
marital_Widow	0
education_2n Cycle	0
education_Basic	0
education_Graduation	0
education_Master	0

```
education_PhD      0
MntTotal            0
MntRegularProds     0
AcceptedCmpOverall  0
dtype: int64
```

```
In [4]: df.head()
```

```
Out[4]:
```

	Income	Kidhome	Teenhome	Recency	MntWines	MntFruits	MntMeatProducts	MntFishProducts	MntSweetProducts	MntGoldProds	...
0	58138.0	0	0	58	635	88	546	172	88	88	...
1	46344.0	1	1	38	11	1	6	2	1	6	...
2	71613.0	0	0	26	426	49	127	111	21	42	...
3	26646.0	1	0	26	11	4	20	10	3	5	...
4	58293.0	1	0	94	173	43	118	46	27	15	...

5 rows × 39 columns



```
In [5]: df.drop_duplicates(inplace=True)
```

```
In [6]: df = df.fillna(df.median(numeric_only=True))
```

```
In [7]: print(df.dtypes)
```

Income	float64
Kidhome	int64
Teenhome	int64
Recency	int64
MntWines	int64
MntFruits	int64
MntMeatProducts	int64
MntFishProducts	int64
MntSweetProducts	int64
MntGoldProds	int64
NumDealsPurchases	int64
NumWebPurchases	int64
NumCatalogPurchases	int64
NumStorePurchases	int64
NumWebVisitsMonth	int64
AcceptedCmp3	int64
AcceptedCmp4	int64
AcceptedCmp5	int64
AcceptedCmp1	int64
AcceptedCmp2	int64
Complain	int64
Z_CostContact	int64
Z_Revenue	int64
Response	int64
Age	int64
Customer_Days	int64
marital_Divorced	int64
marital_Married	int64
marital_Single	int64
marital_Together	int64
marital_Widow	int64
education_2n Cycle	int64
education_Basic	int64
education_Graduation	int64
education_Master	int64
education_PhD	int64
MntTotal	int64
MntRegularProds	int64
AcceptedCmpOverall	int64
dtype:	object

```
In [8]: df.describe().T
```

Out[8]:

	count	mean	std	min	25%	50%	75%	max
<b>Income</b>	2021.0	51687.258783	20713.046401	1730.0	35416.0	51412.0	68274.0	113734.0
<b>Kidhome</b>	2021.0	0.443345	0.536196	0.0	0.0	0.0	1.0	2.0
<b>Teenhome</b>	2021.0	0.509649	0.546393	0.0	0.0	0.0	1.0	2.0
<b>Recency</b>	2021.0	48.880752	28.950917	0.0	24.0	49.0	74.0	99.0
<b>MntWines</b>	2021.0	306.492331	337.603877	0.0	24.0	178.0	507.0	1493.0
<b>MntFruits</b>	2021.0	26.364671	39.776518	0.0	2.0	8.0	33.0	199.0
<b>MntMeatProducts</b>	2021.0	166.059871	219.869126	0.0	16.0	68.0	230.0	1725.0
<b>MntFishProducts</b>	2021.0	37.603662	54.892196	0.0	3.0	12.0	50.0	259.0
<b>MntSweetProducts</b>	2021.0	27.268679	41.575454	0.0	1.0	8.0	34.0	262.0
<b>MntGoldProds</b>	2021.0	43.921821	51.678211	0.0	9.0	25.0	56.0	321.0
<b>NumDealsPurchases</b>	2021.0	2.330035	1.892778	0.0	1.0	2.0	3.0	15.0
<b>NumWebPurchases</b>	2021.0	4.115289	2.753588	0.0	2.0	4.0	6.0	27.0
<b>NumCatalogPurchases</b>	2021.0	2.644730	2.799126	0.0	0.0	2.0	4.0	28.0
<b>NumStorePurchases</b>	2021.0	5.807521	3.230434	0.0	3.0	5.0	8.0	13.0
<b>NumWebVisitsMonth</b>	2021.0	5.340426	2.426319	0.0	3.0	6.0	7.0	20.0
<b>AcceptedCmp3</b>	2021.0	0.074715	0.262997	0.0	0.0	0.0	0.0	1.0
<b>AcceptedCmp4</b>	2021.0	0.076695	0.266172	0.0	0.0	0.0	0.0	1.0
<b>AcceptedCmp5</b>	2021.0	0.072241	0.258951	0.0	0.0	0.0	0.0	1.0
<b>AcceptedCmp1</b>	2021.0	0.065809	0.248009	0.0	0.0	0.0	0.0	1.0
<b>AcceptedCmp2</b>	2021.0	0.012865	0.112720	0.0	0.0	0.0	0.0	1.0
<b>Complain</b>	2021.0	0.009401	0.096527	0.0	0.0	0.0	0.0	1.0
<b>Z_CostContact</b>	2021.0	3.000000	0.000000	3.0	3.0	3.0	3.0	3.0
<b>Z_Revenue</b>	2021.0	11.000000	0.000000	11.0	11.0	11.0	11.0	11.0
<b>Response</b>	2021.0	0.153884	0.360927	0.0	0.0	0.0	0.0	1.0
<b>Age</b>	2021.0	51.117269	11.667616	24.0	43.0	50.0	61.0	80.0

	count	mean	std	min	25%	50%	75%	max
<b>Customer_Days</b>	2021.0	2511.613063	202.546762	2159.0	2337.0	2511.0	2688.0	2858.0
<b>marital_Divorced</b>	2021.0	0.105888	0.307771	0.0	0.0	0.0	0.0	1.0
<b>marital_Married</b>	2021.0	0.388422	0.487512	0.0	0.0	0.0	1.0	1.0
<b>marital_Single</b>	2021.0	0.219198	0.413806	0.0	0.0	0.0	0.0	1.0
<b>marital_Together</b>	2021.0	0.251856	0.434186	0.0	0.0	0.0	1.0	1.0
<b>marital_Widow</b>	2021.0	0.034636	0.182902	0.0	0.0	0.0	0.0	1.0
<b>education_2n Cycle</b>	2021.0	0.090549	0.287038	0.0	0.0	0.0	0.0	1.0
<b>education_Basic</b>	2021.0	0.024245	0.153848	0.0	0.0	0.0	0.0	1.0
<b>education_Graduation</b>	2021.0	0.502227	0.500119	0.0	0.0	1.0	1.0	1.0
<b>education_Master</b>	2021.0	0.165760	0.371957	0.0	0.0	0.0	0.0	1.0
<b>education_PhD</b>	2021.0	0.217219	0.412455	0.0	0.0	0.0	0.0	1.0
<b>MntTotal</b>	2021.0	563.789213	576.775749	4.0	55.0	343.0	964.0	2491.0
<b>MntRegularProds</b>	2021.0	519.867392	554.797857	-283.0	42.0	288.0	883.0	2458.0
<b>AcceptedCmpOverall</b>	2021.0	0.302326	0.680812	0.0	0.0	0.0	0.0	4.0

```
In [9]: if 'Income' in df.columns:
        avg_income = df['Income'].mean()
        print(f"Average Income: ₹{avg_income:,.2f}")
```

Average Income: ₹51,687.26

```
In [10]: purchase_cols = [col for col in df.columns if 'Mnt' in col]
df['Total_Spending'] = df[purchase_cols].sum(axis=1)

print("\nAverage Purchase Value:", df['Total_Spending'].mean())
print("Median Purchase Value:", df['Total_Spending'].median())
```

Average Purchase Value: 1691.367639782286  
Median Purchase Value: 1029.0

```
In [11]: freq_cols = [col for col in df.columns if 'Num' in col]
df['Total_Transactions'] = df[freq_cols].sum(axis=1)
```

```
df[['Total_Spending', 'Total_Transactions']].describe()
```

Out[11]:

	Total_Spending	Total_Transactions
count	2021.000000	2021.000000
mean	1691.367640	20.238001
std	1730.327247	7.220657
min	12.000000	6.000000
25%	165.000000	14.000000
50%	1029.000000	20.000000
75%	2892.000000	25.000000
max	7473.000000	46.000000

```
In [12]: features = ['Total_Spending', 'Total_Transactions']
if 'Income' in df.columns:
    features.append('Income')

X = df[features]

scaler = StandardScaler()
X_scaled = scaler.fit_transform(X)

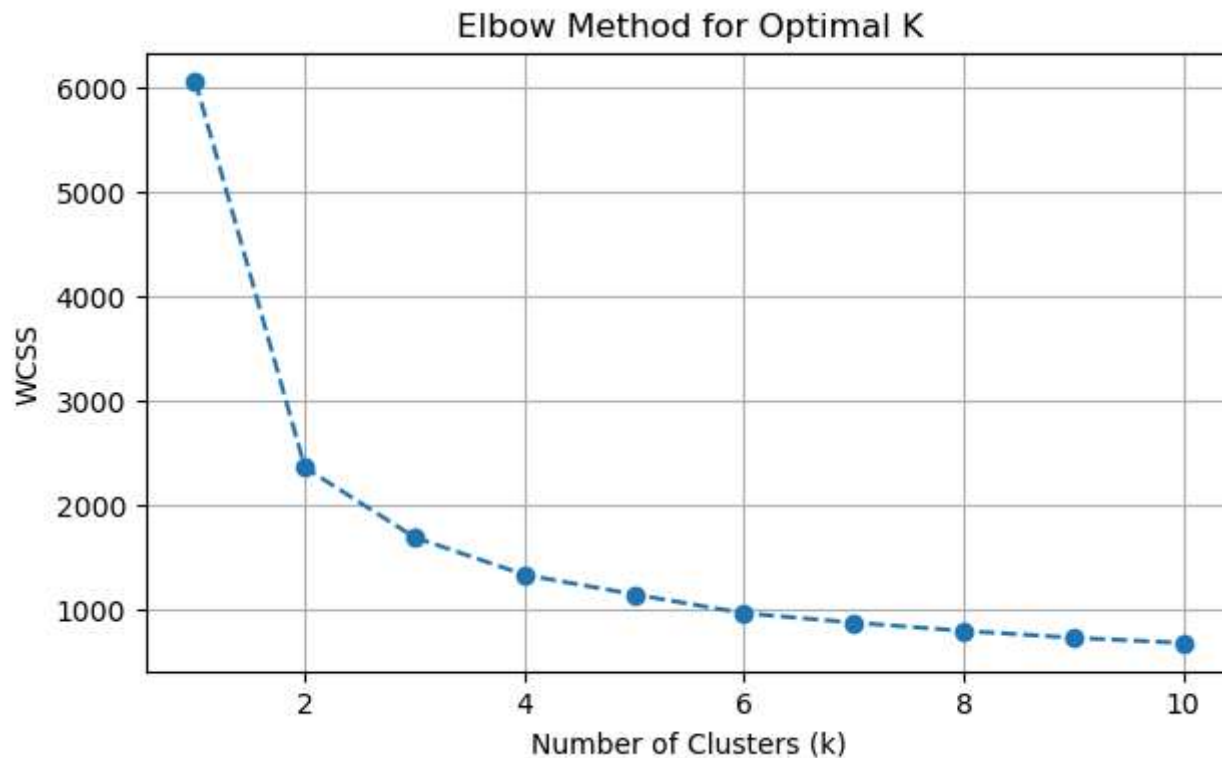
# Compute WCSS
wcss = []
for k in range(1, 11):
    kmeans = KMeans(n_clusters=k, random_state=42, n_init=10, algorithm='full')
    kmeans.fit(X_scaled)
    wcss.append(kmeans.inertia_)

plt.figure(figsize=(7, 4))
plt.plot(range(1, 11), wcss, marker='o', linestyle='--')
plt.title('Elbow Method for Optimal K')
plt.xlabel('Number of Clusters (k)')
plt.ylabel('WCSS')
plt.grid(True)
plt.show()

# Apply K-Means
```

```
kmeans = KMeans(n_clusters=4, random_state=42, n_init=10, algorithm='elkan')
df['Cluster'] = kmeans.fit_predict(X_scaled)

df['Cluster'].value_counts()
```



```
Out[12]: Cluster
1      796
3      455
0      415
2      355
Name: count, dtype: int64
```

```
In [13]: pca = PCA(n_components=2)
pca_components = pca.fit_transform(X_scaled)
df['PCA1'], df['PCA2'] = pca_components[:,0], pca_components[:,1]

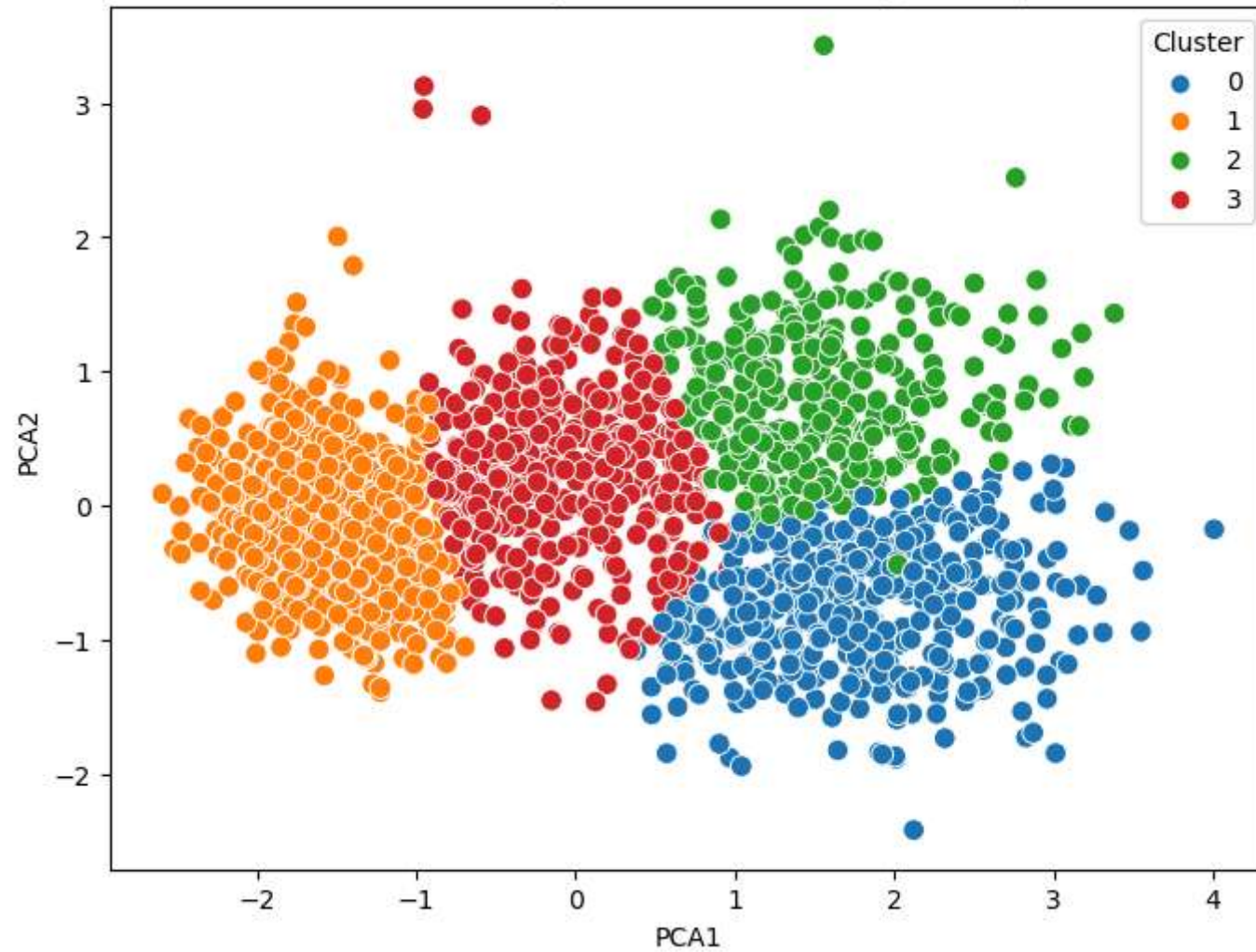
plt.figure(figsize=(8,6))
sns.scatterplot(data=df, x='PCA1', y='PCA2', hue='Cluster', palette='tab10', s=70)
plt.title('Customer Segments Visualization (via PCA)')
plt.legend(title='Cluster')
plt.show()
```

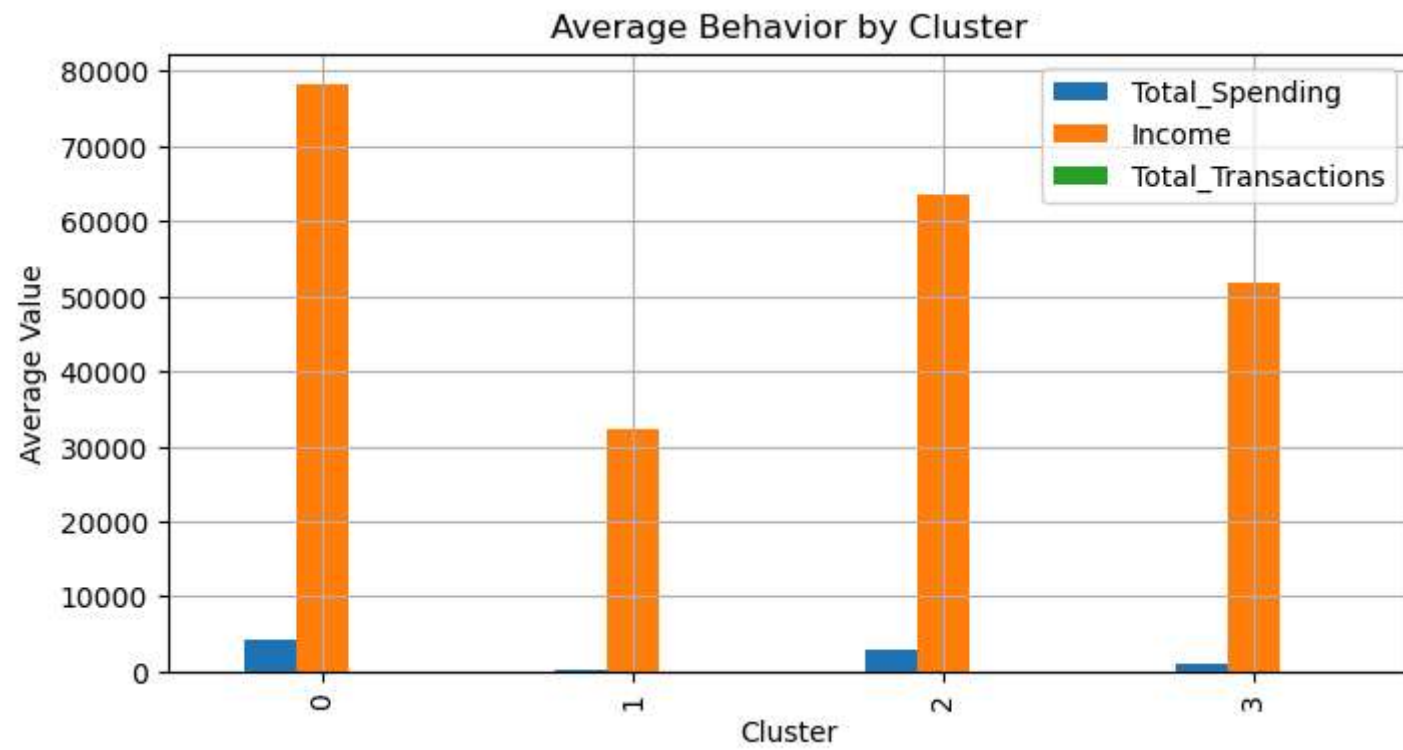


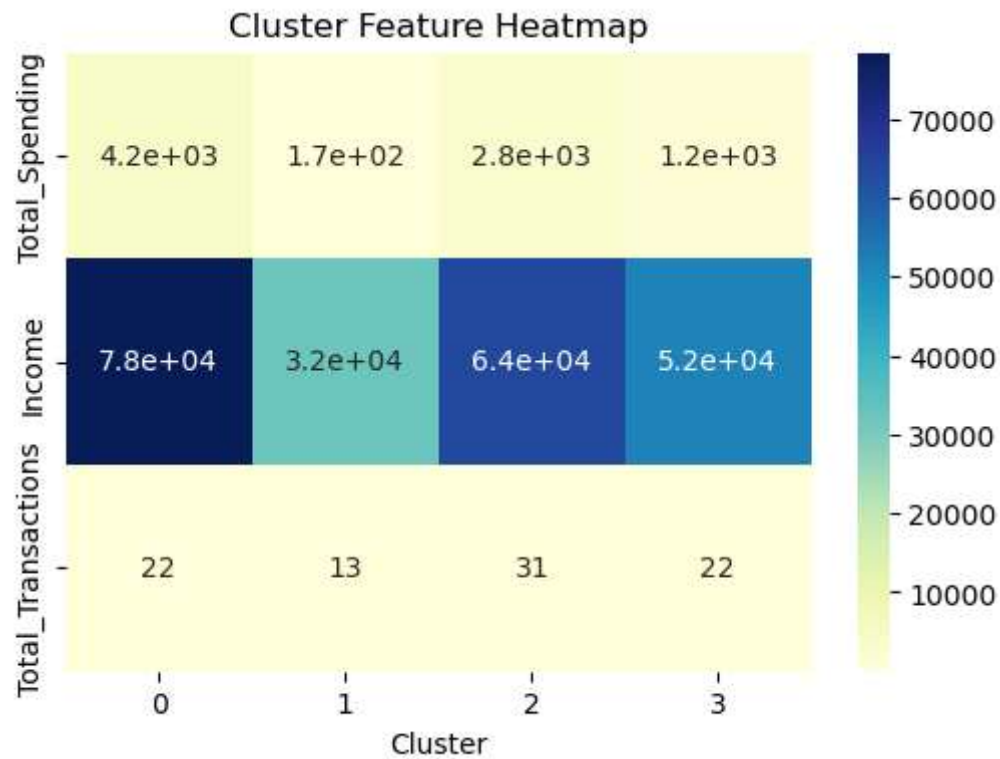
```
cluster_summary = df.groupby('Cluster')[['Total_Spending', 'Income', 'Total_Transactions']].mean()
cluster_summary.plot(kind='bar', figsize=(8,4))
plt.title('Average Behavior by Cluster')
plt.ylabel('Average Value')
plt.grid(True)
plt.show()

plt.figure(figsize=(6,4))
sns.heatmap(cluster_summary.T, annot=True, cmap='YlGnBu')
plt.title('Cluster Feature Heatmap')
plt.show()
```

Customer Segments Visualization (via PCA)







#### Insights and Recommendations

##### Cluster Analysis Summary:

- 1.Cluster 0 (High Income & High Spending): Represents premium customers. Focus marketing campaigns and loyalty rewards here.
- 2.Cluster 1 (Moderate Income, Moderate Spending): Growth segment — target with combo offers or personalized promotions.
- 3.Cluster 2 (Low Income, Low Spending): Price-sensitive customers — push discounts or bundles.
- 4.Cluster 3 (High Income, Low Spending): Upsell opportunities — consider premium product exposure or luxury campaigns.

##### Recommendations:

Introduce loyalty programs for high-value clusters. Use targeted email marketing based on cluster profiles. Offer personalized product recommendations using behavioral data. Conduct churn analysis for low-engagement clusters.