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| **Associate Profiling** | |
| **Associate ID** | 724471 |
| **Associate Name** | Pallanti Hima Bindu |
| **Experience (in months)** | **12** |
| **Cognizant Experience: 12 months** |
| **Designation** | Associate |
| **Contact number** | +91 8894361997 |
| **Associates’ Current Role** | S1 Engineer- Full Stack |
| **Associates’ Role Aspiration** | S1 Engineer- Full Stack |
| **Current Work Visa Status (I-94 expiry date, where applicable)** |  |

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| **Skill Classification** | **Description** | **Expérience** | **Associates Self Rating** |
| Primary Skills | Java SE 1.8, Java EE, HTML5, CSS, JavaScript, Bootstrap3 | 6 months | 3/5 |
| Secondary Skills | Spring, Spring MVC, Spring Boot, jQuery, Angular 1.7 | 3 months | 2.5/5 |
| Databases | MySQL | 2 months | 3/5 |
| Tools Used | Eclipse Neon, Maven3.3.9, Visual Studio Code 10 | 4 months | 3.5/5 |
| Certifications |  |  |  |
| Management Skills |  |  |  |
| Domain knowledge |  |  |  |
| Others (Any other classification you would like to highlight) | Microsoft Office |  | 4/5 |

**Name: Pallanti Hima Bindu**

**Associate ID: 724471**

## SUMMARY

Dynamic and motivated individual with an experience of 1 year in the industry of Information Technology. Skilled in the technologies of Full Stack Development based on java language. Also worked with a few popular frameworks like **Spring**, **jQuery** and **Angular**. Efficient in undertaking challenging assignments and delivering timely results.

## MANAGEMENT SKILLS

* Goal setting and meeting them.
* Good Team management.
* Effective communication skills and good listening skills.
* Project delivery under high pressure and firm timelines.
* Excellent verbal and written skills, especially with regards to both technical and non-technical audiences.
* Attention to details and proactive.

## TECHNICAL SKILLS

* Languages: C, C++, Java SE 1.8, Java EE – Servlet, JSP
* Web Developing languages: HTML, CSS, JavaScript
* Database: RDBMS-MySQL
* Java Frameworks: Spring Boot, Rest services using Spring
* JavaScript Frameworks: jQuery, Angular 7
* IDEs, Tools: Eclipse Neon, Maven 3.3.9, Visual Studio Code 10
* OS- Windows(XP,7,8,10)

## PROFESSIONAL EXPERIENCE

**Account Name: American Express**

**Project: GLOBAL NEW ACCOUNTS SERVICE PORTAL (GNASP) April 2019 – Present**

**Project Summary:** GNew Account Servicing Portal (GNASP) is the web enabled Graphical User Interface (GUI) used by New Account Customer Care Professionals (CCPs) to facilitate card application decisioning for US Consumer (Charge/Open) and Lending products. As part of the mandatory Dialer Uplift Program, World Service New Accounts has identified NASP as a front-end solution to replace the existing front-end service processes, i.e., screen scraping and GNA green screens. It is the platform for U.S. New Accounts Processing and can be integrated with a Dialer and provide the call management capabilities required for agents to operate in an inbound, outbound or blended environment.

NASP functionality will be deployed in various markets (Canada, EMEA (Europe, Middle East and Africa), Japan, and Mexico) in order to secure the business benefits associated with NASP Capabilities and the WS Globalization strategy. Depending on the specific market, NASP will replace some or all of the existing GNA green screens. The benefits are largely derived from improvements in operational efficiency through agent productivity, faster application decisioning and reduction in training time.  Further benefits are as follows:

* Strategically aligned to World Service Globalization strategy
* Supports Dialer Uplift mandatory changes
* Global Standardization of systems and processes related to outbound dialing and application processing
* Upgrade of contact tools/single system of entry for missing information on outbound calls
* Greater staffing flexibility between Risk Operations functions
* Improved and consistent customer experience
* Enables on-line real-time MIS and productivity reporting
* Integrated servicing view - potential to step-out to down streams
* Reduction in Customer Care Professional training time and learning curve
* Use of the Point Of Arrival Dialer (Aspect Unified IP)

**Project: Bill Payment System** (as a part of the training)

**September – November 2018**

**Project Summary:** The project is about developing code to automate the process of payment of bills of a registered customer to a registered vendor by the admin.

* The project provides the features of single user login i.e., the admin and prevents invalid accessing of the application.
* A vendor can have multiple customers as well as a customer can have multiple vendor types.
* The team consisted of 7 resources.
* Worked in agile methodology.

**Tools & Technologies Used:**

Front-end Technologies: HTML, CSS, Bootstrap 3, jQuery

Middleware Technologies: Java, Spring Boot Rest API

Back-end Database: MySQL

Tools: Eclipse, Maven3.3.9, Visual Studio Code 10

## EDUCATION

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| **Title of the degree with Branch** | **Name of the Institution** | **Year of Passing** |
| Bachelor of Technology, Electronics and Communication Engineering | National Institute of Technology, Hamirpur - 177005 | 2018 |
| Class XII | Narayana Junior College,  Gudavalli - 522259 | 2014 |
| Class X | Flora Public School,  Vuyyuru - 521165 | 2012 |