

# Himesh Ravi

Software Test Engineer

## 👤 Profile

Result-oriented information technology professional with experience in all stages of the software development life cycle. An excellent team player with a positive can-do attitude. Thrive in environments that constantly embrace new technologies.

## 📁 Employment History

### Test Automation Engineer at Deloitte, Melbourne

August 2021 — Present

- Identification and creation of test artifacts based on the business and system requirements.
- Design and develop automation frameworks for UI and API testing.
- Perform functional and non-function system as well as integration testing.
- Frameworks worked on: WebdriverIO, SpecFlow, Selenium, Karate, Gatling, JMeter
- Perform all the test related activities to ensure the quality of the deliverable is at par and error free.
- Collaborate with client stakeholders to identify opportunities borne out of issues and pain points and formulate pragmatic solutions to meet strategic objectives.
- Create a test process and test strategy that analyses which test methods and tools are suitable and used for test activities based on our proven methodologies.
- Ensure that customer needs, expectations are proactively managed throughout the testing life cycle, as well as processes to facilitate the delivery of fully tested fit for purpose solutions & deliverable.

### Senior Test Analyst at Infosys, Melbourne

November 2019 — July 2021

- Develop, modify and evaluate automated and manual test plans accurately gauging product quality ensuring that the output is as per given specifications and SLAs for the **National Australia Bank**.
- Perform Testing (Functional, System, Integration, User Experience) based on the plans and in line with the defined processes.
- Design and create automation frameworks using Java, Selenium WebDriver, Junit, TestNG, Appium, Cypress, Maven and Gradle tools. As well as the Perfecto Mobile Automation framework.
- Working in DevOps , installing, configuring and integrating Automation scripts on Jenkins CI/CD pipeline for nightly test suite execution.
- Create and mine test data using SQL from test databases.
- Postman API testing with test scripts in JavaScript.

## Contact Details

Melbourne

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## Skills

Automated and Manual Testing

Agile Software Development

Agile Project Management

Database Management

Object Oriented

Programming

Computer Networking

Web Programming

## Languages

Hindi

English

## Links

[Online Portfolio](#)

[LinkedIn](#)

[HackerRank](#)

- Lead project communications and coordinate with management, peers, and cross functional/geo teams to build alignment between various groups.
- Review and analyze requirements to distill the key validation needs. Work within an automation toolset to execute, report, and manage the test process.
- Drive triage meetings with developers and management to evaluate quality metrics and prioritize defect resolutions.
- Create and manage the project's testing schedule via tools like qTest, Jira, Confluence and Rally.

### **Project Engineer at Wipro, Melbourne**

June 2019 — October 2019

- Level 1 end-user help-desk support
- Worked with Active Directory to build user network profiles, reset passwords, unlock accounts, etc.
- Installed, maintained, and upgraded Windows and Mac machines.
- Providing Desktop and Mobile support, diagnosing, troubleshooting and resolving client issues with hardware maintenance, installations and upgrades.
- Knowledge of remote desktop connections, peer to peer file sharing and other applications associated with remote IT assistance.

### **Technical Developer at Future Squared, Melbourne**

July 2017 — December 2018

- Software, Interface, Website, UI & UX design and development.
- Develop and write good quality code using JavaScript, TypeScript and PHP by following industry standards on frameworks such as Angular, Express, Laravel.
- Translate business needs into technical requirements to ensure customer focused delivery.
- Create wireframes, storyboards, user flows, process flows and site maps to effectively communicate interaction and design ideas.
- Apply best practice in developing mobile first responsive web sites to run on different size devices.
- Implementation and use of RESTful APIs and formats (JSON, XML).
- Conduct multiple-device front end testing and working with debugging tools like Firebug, Chrome inspector, etc.

## **🧑 Internships/Volunteer**

### **Web Programmer at Cultural Infusion, Melbourne**

May 2017 — September 2017

- Design, build and maintenance of web sites, using authoring or scripting languages, content creation tools, management tools and digital media.
- Writing well designed, testable, efficient code by using best software development practices.
- Technologies and Languages used HTML, CSS, JavaScript, JQuery, PHP, SQL, Ajax.

## **IT Help-Desk & Support at James Cook University, Townsville**

August 2014 — June 2016

- Walking users through day-to-day technical issues.
- Troubleshooting and problem diagnostics.
- Installation and maintenance of equipment and software.
- Windows and Mac support.
- Helping students and peers with Assignments/Projects.

## **Education**

**Bachelor of Information Technology, James Cook University, Townsville**

July 2013 — July 2016

Major: Computing and Networking

## **Certifications**

**MuleSoft Integration Associate**

January 2023

**AWS Certified Cloud Practitioner**

May 2023

## **References**

References available upon request