

# Costs

# OPPORTUNITY COST

- A firm's total cost of producing a given level of output is the opportunity cost of the owners
  - Everything they must give up in order to produce that amount of output
- Opportunity cost is the most fundamental cost concept.
  - The opportunity cost of doing or getting something is:
- what you could have done or gotten instead
- Example: Your opportunity cost for taking this class includes:
- Whatever else you could have bought with your tuition and fee money
  - plus
- the work, family participation, and recreation that you are not doing because you are here.

# ACCOUNTING & ECONOMIC COSTS

- **Accounting cost** is the concept that goods or services cost what was paid for them.
- **Economic cost** is the amount required to keep a resource in its present use; the amount that it would be worth in its next best alternative use.
- Economists & Accountants calculate costs differently:
  - Economists are interested in studying how firms make production & pricing decisions. They include all costs.

**Economic Costs = Explicit +  
Implicit Costs**

- Accountants are responsible for keeping track of the money that flows into and out of firms. They focus on *explicit costs*.

**Accounting Costs = Explicit  
Costs**

# Implicit and Explicit Costs

- Explicit Costs: Costs that involve an exchange of money
  - Explicit (involving actual payments)
    - Money actually paid out for the use of inputs-ie: Rent, Wages, Licence, Materials
- Implicit Costs: Costs that don't involve an exchange of money
  - Implicit (no money changes hands)
    - The cost of inputs for which there is no direct money payment-ie: Wage that could have been earned working elsewhere

# Costs Example

- Last year, John decided to open a box factory. Hugo built the factory for \$200,000. Materials and wages required to make a box amount to 5 cents per box.
- Before starting production, John was offered a job at BoxMart that paid \$4,000 a month.
- Classify John's costs (explicit, implicit, economic, accounting, and sunk)

Explicit Costs:

Factory (\$200K)

Production (5 cents/box + ongoing cost)

Implicit Costs:

Forgone Wage (\$4,000/month)

Accounting Costs=Explicit Costs

Economic Costs = Explicit+Implicit Costs

Sunk Costs= Factory (\$200K)

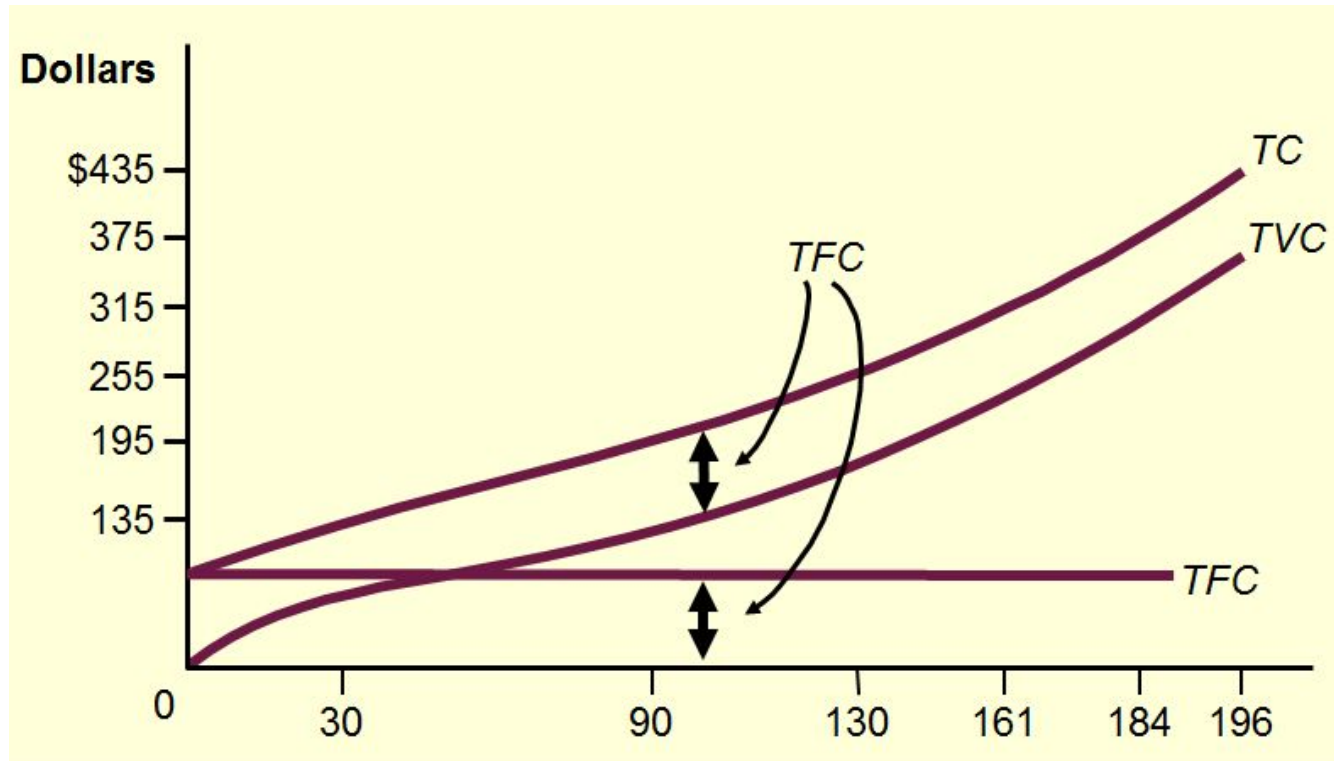
- Fixed costs
  - Costs of a firm's fixed inputs
- Variable costs
  - Costs of obtaining the firm's variable inputs

# Types of total costs

- Total fixed costs
  - Cost of all inputs that are fixed in the short run
- Total variable costs
  - Cost of all variable inputs used in producing a particular level of output
- Total cost
  - Cost of all inputs—fixed and variable
  - $TC = TFC + TVC$



# Total cost curves



# Average Costs

- Average fixed cost (AFC)
  - Total fixed cost divided by the quantity of output produced

$$AFC = \frac{TFC}{Q}$$

- Average variable cost (TVC)
  - Total variable cost divided by the quantity of output produced

$$AVC = \frac{TVC}{Q}$$

- Average total cost (TC)
  - Total cost divided by the quantity of output produced

$$ATC = \frac{TC}{Q}$$

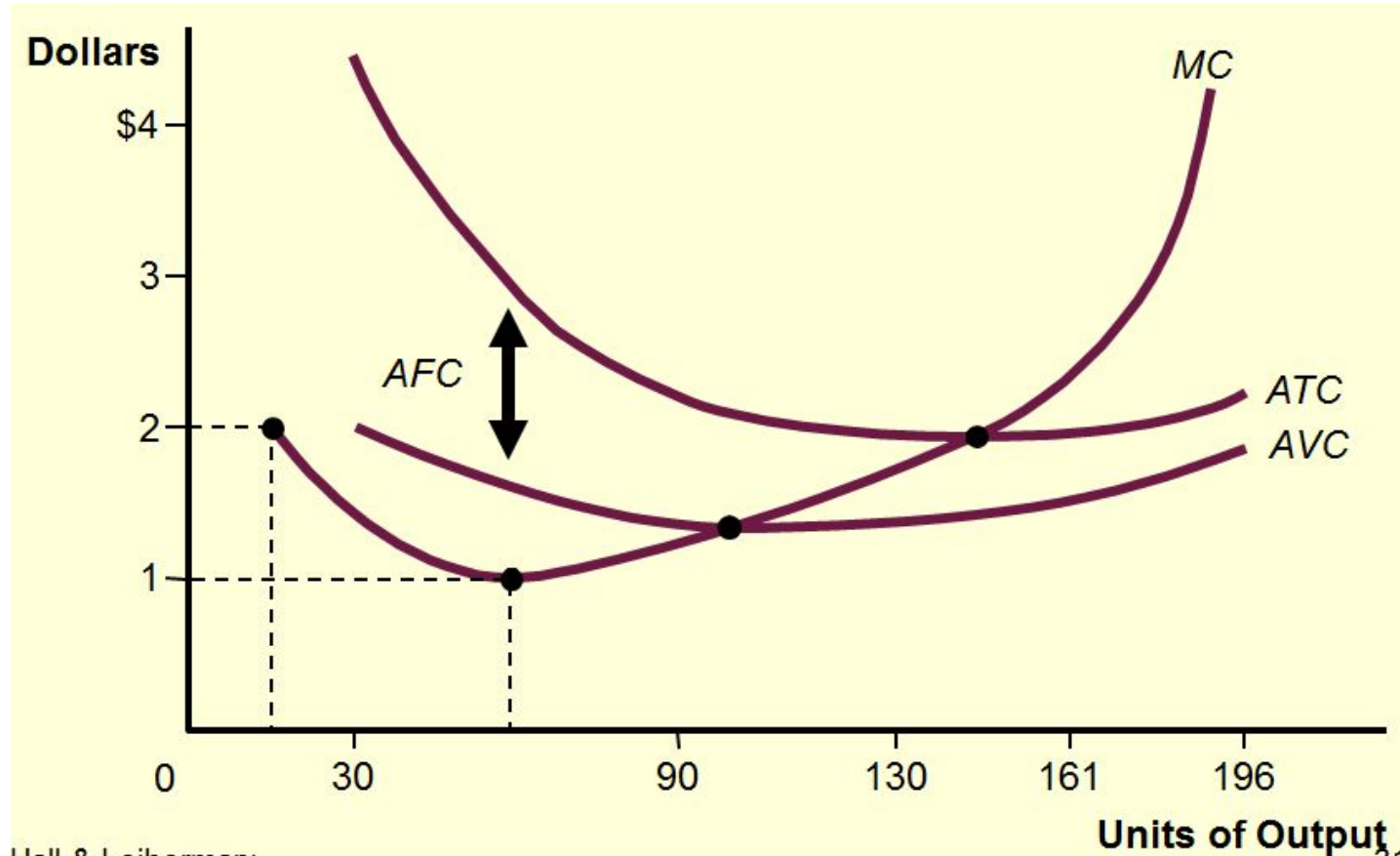
# Marginal Cost

- Marginal Cost
  - Increase in total cost from producing one more unit or output
- Marginal cost is the change in total cost ( $\Delta TC$ ) divided by the change in output ( $\Delta Q$ )

$$MC = \frac{\Delta TC}{\Delta Q}$$

- Tells us how much cost rises per unit increase in output
- Marginal cost for any change in output is equal to shape of total cost curve along that interval of output

# Average and Marginal costs





# Topics

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- **The Ownership and Management of Firms.**
- **Production.**
- **Short-Run Production: One Variable and One Fixed Input.**
- **Long-Run Production: Two Variable Inputs.**
- **Returns to Scale.**
- **Productivity and Technical Change.**



# What is a firm?

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- **Firm** - an organization that converts inputs such as labor, materials, energy, and capital into outputs, the goods and services that it sells.
  - ◆ *Sole proprietorships* are firms owned and run by a single individual.
  - ◆ *Partnerships* are businesses jointly owned and controlled by two or more people.
  - ◆ *Corporations* are owned by *shareholders* in proportion to the numbers of shares of stock they hold.



# What Owners Want?

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- **Main assumption:** firm's owners try to maximize profit!
- **Profit ( $\pi$ )** - the difference between revenues,  $R$ , and costs,  $C$ :

$$\pi = R - C$$



# What are the categories of inputs?

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- **Capital ( $K$ )** - long-lived inputs.
  - ◆ land, buildings (factories, stores), and equipment (machines, trucks)
  
- **Labor ( $L$ )** - human services
  - ◆ managers, skilled workers (architects, economists, engineers, plumbers), and less-skilled workers (custodians, construction laborers, assembly-line workers)
  
- **Materials ( $M$ )** - raw goods (oil, water, wheat) and processed products (aluminum, plastic, paper, steel)



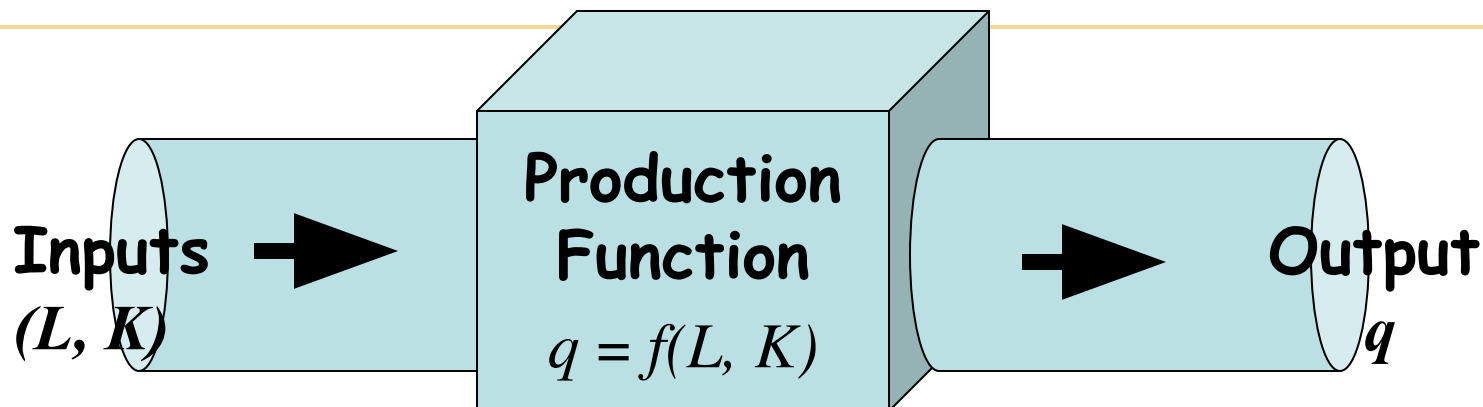


# How firms combine the inputs?

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- **Production function** - the relationship between the quantities of inputs used and the maximum quantity of output that can be produced, given current knowledge about technology and organization

# Production Function



- **Formally,**

$$q = f(L, K)$$

- ◆ where  $q$  units of output are produced using  $L$  units of labor services and  $K$  units of capital (the number of conveyor belts).



# Time and the Variability of Inputs

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- **Short run** - a period of time so brief that at least one factor of production cannot be varied practically
  - ◆ ***Fixed input*** - a factor of production that cannot be varied practically in the short run.
  - ◆ ***Variable input*** - a factor of production whose quantity can be changed readily by the firm during the relevant time period
- **Long run** - a lengthy enough period of time that all inputs can be varied



# Short-Run Production

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- In the short run, the firm's production function is

$$q = f(L, \bar{K})$$

- ◆ where  $q$  is output,  $L$  is workers, and  $\bar{K}$  is the fixed number of units of capital.

# Table 6.1 Total Product, Marginal Product, and Average Product of Labor with Fixed Capital

Capital, $\bar{K}$	Labor, $L$	Output, Total Product of Labor, $Q$	Marginal Product of Labor, $MP_L = \Delta Q / \Delta L$	Average Product of Labor, $AP_L = Q / L$
8	0	0		
8	1	5	5	5
8	2	18	13	9
8	3	36	18	12
8	4	56	20	14
8	5	75	19	15
8	6	90	15	15
8	7	98	8	14
8	8	104	6	13
8	9	108	4	12
8	10	110	2	11
8	11	110	0	10
8	12	108	-2	9
8	13	104	-4	8



# Marginal Product of Labor

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- **Marginal product of labor ( $MP_L$ )** - the change in total output,  $\Delta q$ , resulting from using an extra unit of labor,  $\Delta L$ , holding other factors constant:

$$MP_L = \frac{\Delta q}{\Delta L}$$



# Average Product of Labor

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- **Average product of labor ( $AP_L$ )** - the ratio of output,  $q$ , to the number of workers,  $L$ , used to produce that output:

$$AP_L = \frac{q}{L}$$



# Total Product of Labor

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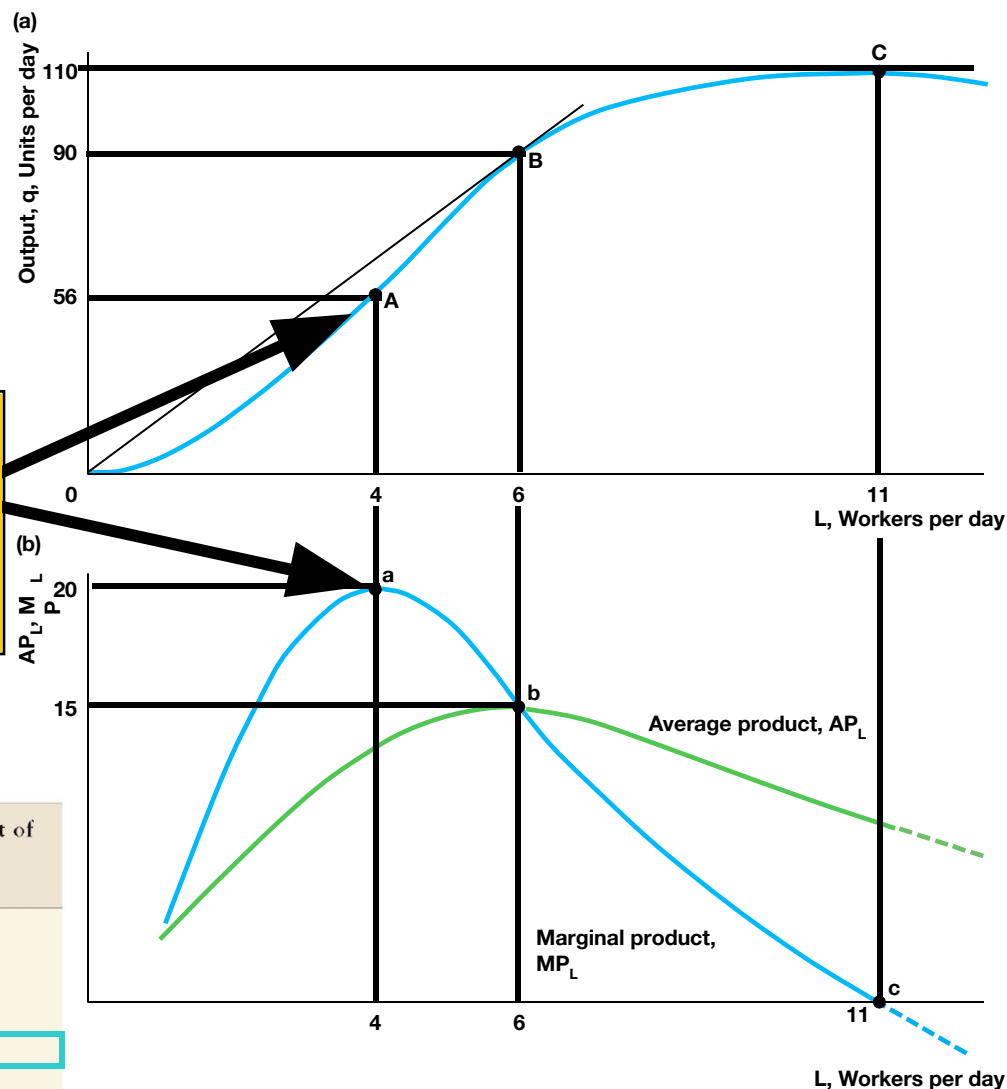
- **Total product of labor-** the amount of output (or total product) that can be produced by a given amount of labor





# Figure 6.1 Production Relationships with Variable Labor

Diminishing  
Marginal Returns  
sets in!



Capital, $\bar{K}$	Labor, $L$	Output, Total Product of Labor, $Q$	Marginal Product of Labor, $MP_L = \Delta Q / \Delta L$	Average Product of Labor, $AP_L = Q / L$
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# Law of Diminishing Marginal Returns

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*If a firm keeps increasing an input, holding all other inputs and technology constant, the corresponding increases in output will become smaller eventually.*

- ◆ That is, if only one input is increased, *the marginal product of that input will diminish eventually.*

# Market Structures

# Market Structures

- Type of market structure influences how a firm behaves:
  - Pricing
  - Supply
  - Barriers to Entry
  - Efficiency
  - Competition

# Market Structures

- Degree of competition in the industry
- High levels of competition – Perfect competition
- Limited competition – Monopoly
- Degrees of competition in between

# Market Structure

- Determinants of market structure
  - Freedom of entry and exit
  - Nature of the product – homogenous (identical), differentiated?
  - Control over supply/output
  - Control over price
  - Barriers to entry

# Market Structure

- **Perfect Competition:**

- Free entry and exit to industry
- Homogenous product – identical so no consumer preference
- Large number of buyers and sellers – no individual seller can influence price
- Sellers are price takers – have to accept the market price
- Perfect information available to buyers and sellers

# Market Structure

- Examples of perfect competition:
  - Financial markets – stock exchange, currency markets, bond markets?
  - Agriculture?



# Market Structure

- **Advantages of Perfect Competition:**
- High degree of competition helps allocate resources to most efficient use
- Price = marginal costs
- Normal profit made in the long run
- Firms operate at maximum efficiency
- Consumers benefit

# Market Structure

- **What happens in a competitive environment?**
  - New idea? – firm makes short term abnormal profit
  - Other firms enter the industry to take advantage of abnormal profit
  - Supply increases – price falls
  - Long run – normal profit made
  - Choice for consumer
  - Price sufficient for normal profit to be made but no more!

# Market Structure

- **Imperfect or Monopolistic Competition**
  - Many buyers and sellers
  - Products differentiated
  - Relatively free entry and exit
  - Each firm may have a tiny 'monopoly' because of the differentiation of their product
  - Firm has some control over price
  - **Examples** – restaurants, professionals etc., building firms – plasterers, plumbers, etc.

# Market Structure

- **Oligopoly – Competition amongst the few**

- Industry dominated by small number of large firms
- Many firms may make up the industry
- High barriers to entry
- Products could be highly differentiated – branding or homogenous
- Non–price competition
- Price stability within the market - kinked demand curve?
- Potential for collusion?
- Abnormal profits
- High degree of interdependence between firms

# Market Structure

- **Examples of oligopolistic structures:**
  - Supermarkets
  - Banking industry
  - Chemicals
  - Oil
  - Medicinal drugs
  - Broadcasting

# Market Structure

- **Measuring Oligopoly:**
- **Concentration ratio** – the proportion of market share accounted for by top X number of firms:
  - E.g. 5 firm concentration ratio of 80% - means top 5 firms account for 80% of market share
  - 3 firm CR of 72% - top 3 firms account for 72% of market share

# Market Structure

- **Duopoly:**

- Industry dominated by two large firms
- Possibility of price leader emerging – rival will follow price leaders pricing decisions
- High barriers to entry
- Abnormal profits likely

# Market Structure

- **Monopoly:**
- Pure monopoly – industry is the firm!
- Actual monopoly – where firm has >25% market share
- Natural Monopoly – high fixed costs – gas, electricity, water, telecommunications, rail



# Market Structure

- **Monopoly:**

- High barriers to entry
- Firm controls price OR output/supply
- Abnormal profits in long run
- Possibility of price discrimination
- Consumer choice limited
- Prices in excess of MC

# Market Structure

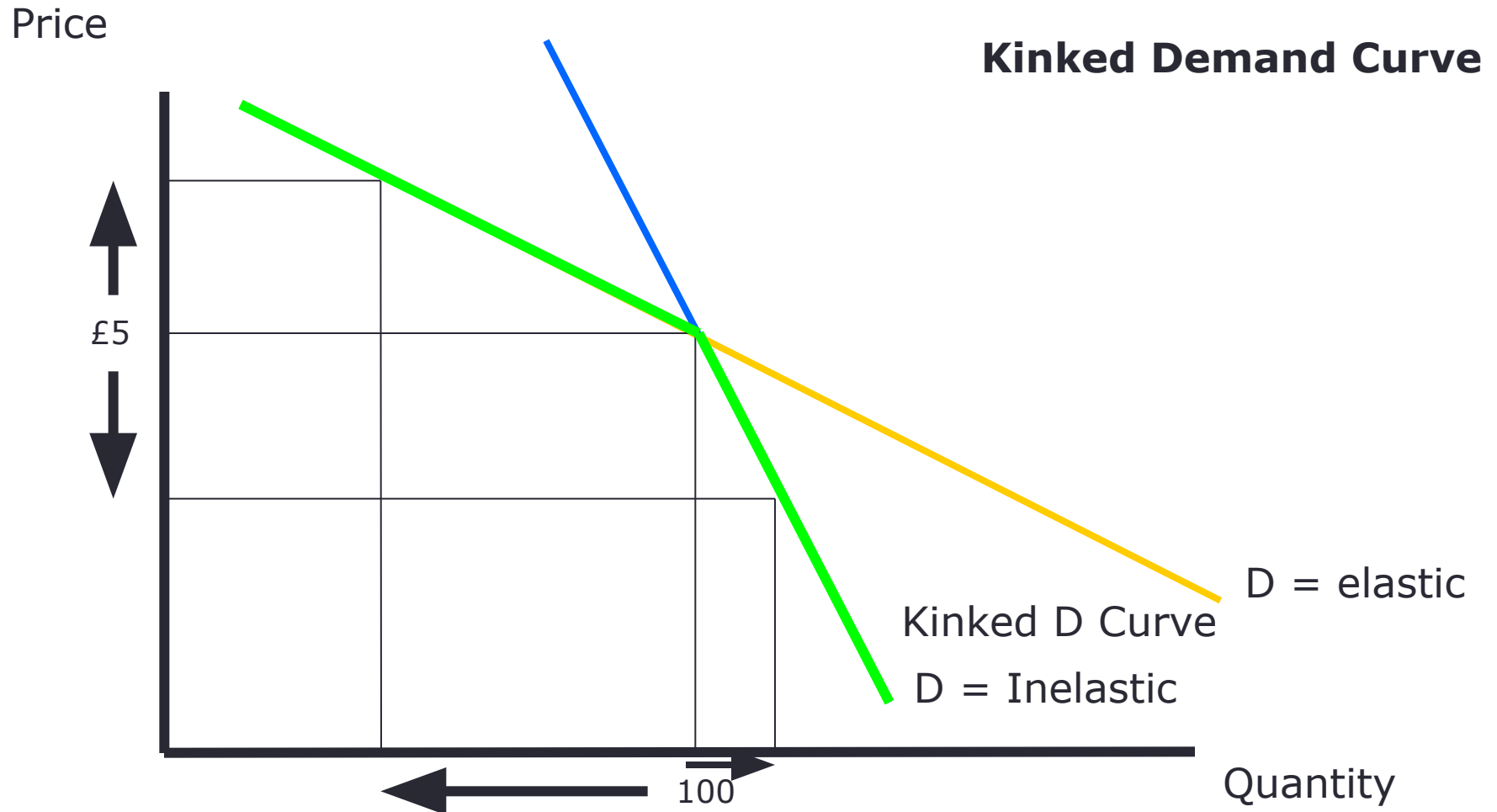
- **Advantages and disadvantages of monopoly:**
- **Advantages:**
  - May be appropriate if natural monopoly
  - Encourages R&D
  - Encourages innovation
  - Development of some products not likely without some guarantee of monopoly in production
  - Economies of scale can be gained – consumer may benefit

# Market Structure

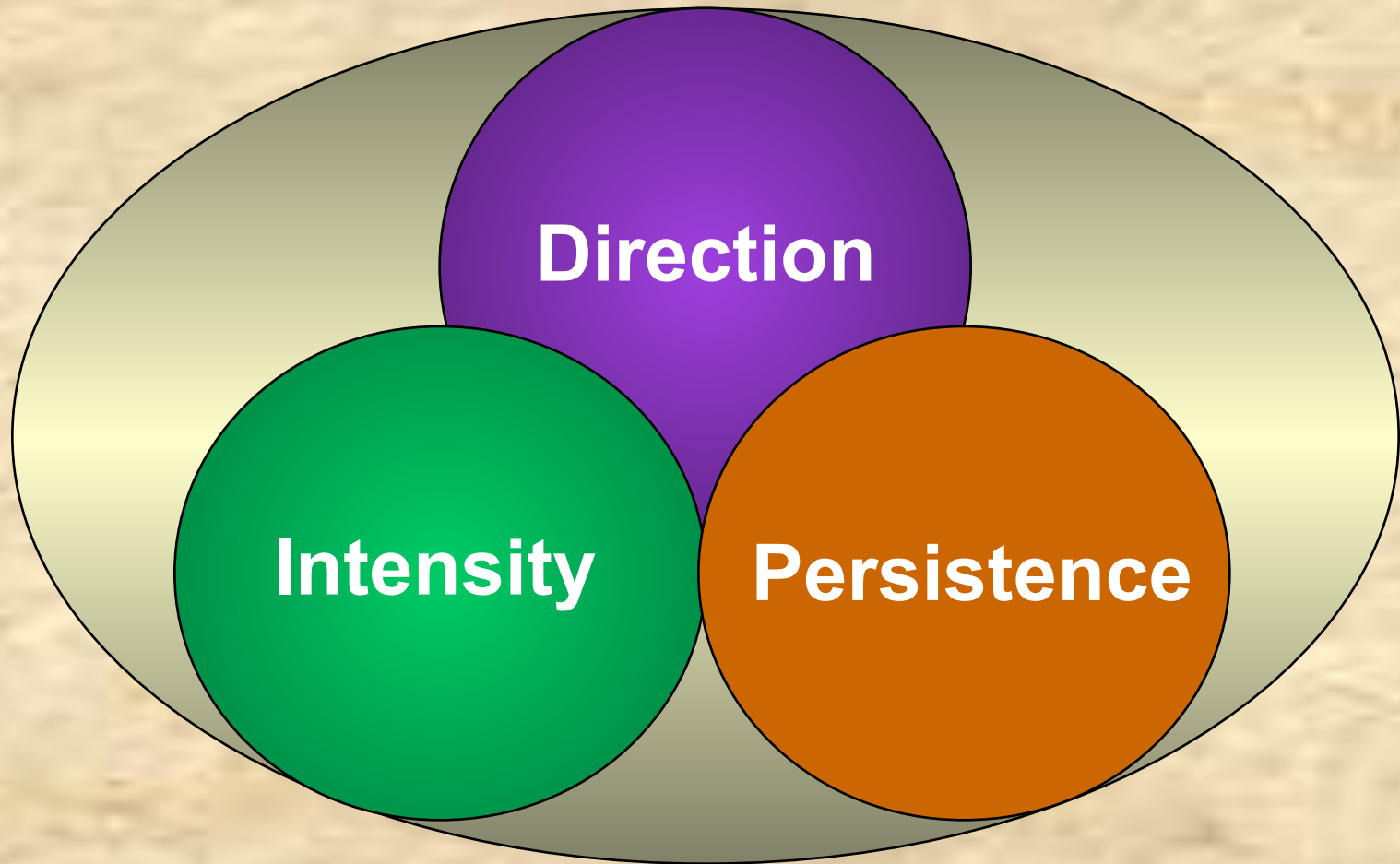
- **Disadvantages:**

- Exploitation of consumer – higher prices
- Potential for supply to be limited - less choice
- Potential for inefficiency

# Market Structure



# What Is Motivation?



# What is Motivation?

## **Motivation**

The processes that account for an individual's intensity, direction, and persistence of effort toward attaining a goal.

### **Key Elements**

- 1. Intensity: how hard a person tries**
- 2. Direction: toward beneficial goal**
- 3. Persistence: how long a person tries**

# Hierarchy of Needs Theory (Maslow)

## **Hierarchy of Needs Theory**

There is a hierarchy of five needs—physiological, safety, social, esteem, and self-actualization; as each need is substantially satisfied, the next need becomes dominant.

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### **Self-Actualization**

The drive to become what one is capable of becoming.

# Maslow's Hierarchy of Needs

## Lower-Order Needs

Needs that are satisfied externally; physiological and safety needs.

## Higher-Order Needs

Needs that are satisfied internally; social, esteem, and self-actualization needs.

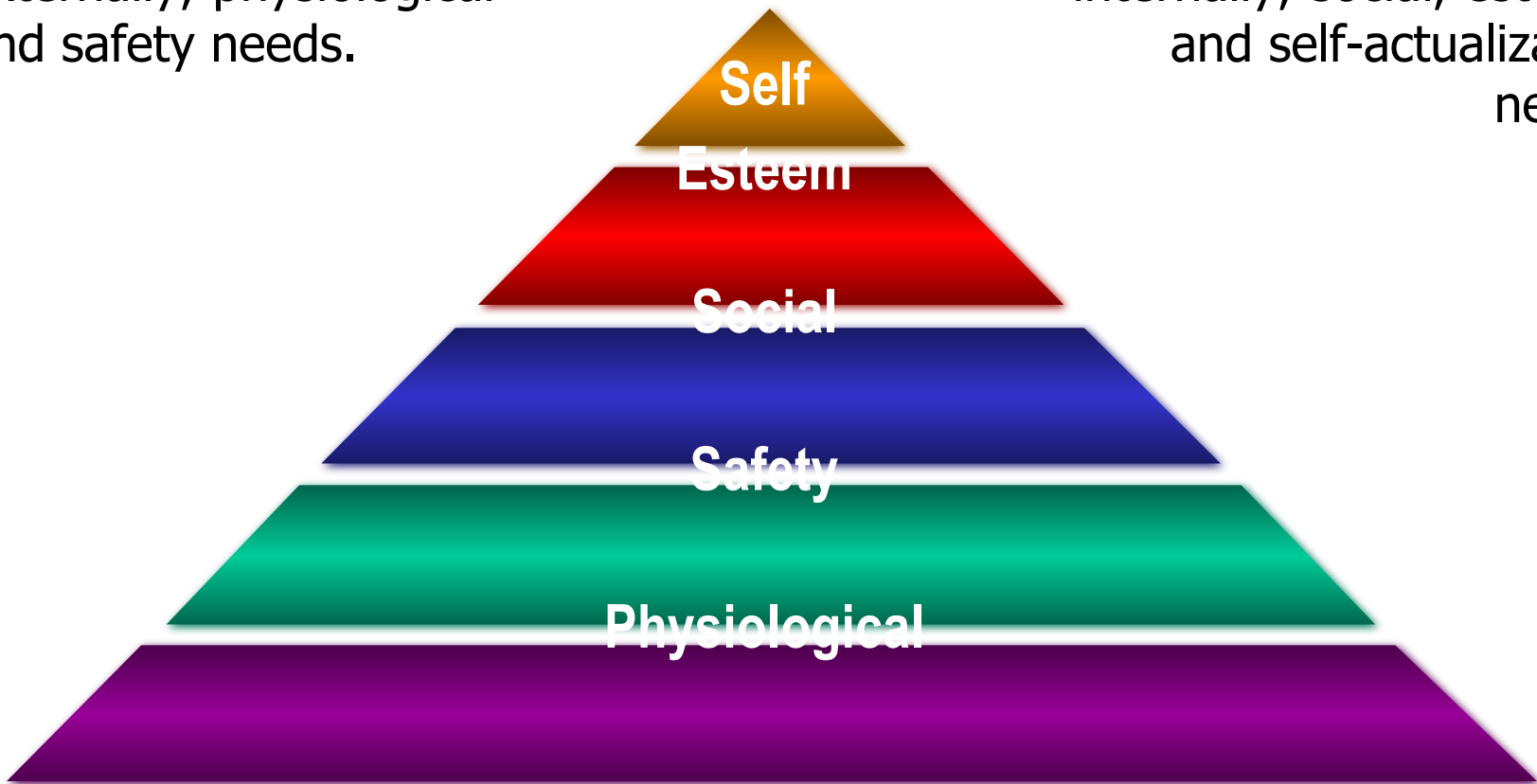


EXHIBIT 6-1



# Assumptions of Maslow's Hierarchy

## Movement up the Pyramid

- Individuals cannot move to the next higher level until all needs at the current (lower) level are satisfied.
- Individuals therefore must move up the hierarchy in order

**Maslow Application:  
A homeless person  
will not be motivated to  
meditate!**

# McGregor's Theory X and Theory Y

## Theory X

- Traditional theory of human behaviour
- Management is responsible for organising-man, material, equipment and people-in the interest of economic end
- With respect to people-this is the process of directing, motivating, controlling, modifying their behavior to fit the needs of organisation.
- Without this active intervention- they would be passive
- he works as little as possible
- Inherently self-centred, indifferent to organisational needs
- Resistant to change.

# McGregor's Theory X and Theory Y

## Theory Y

- The expenditure of physical and mental efforts in work is natural as play or rest. The average human being does not inherently dislike work
- External control and threat of punishments are not the only means to align their behaviour with org. 's objectives. Man will exercise self direction and self control.
- Commitment to objectives is a function of reward associated with their achievements.
- Average human being under proper condition learns not only to accept , but to seek responsibilities.
- They exercise high degree of imagination, ingenuity and creativity to solve organisational problems.

# **Theory X**

**Managers See Workers As...**

**Having Little Ambition**

**Disliking Work**

**Avoiding Responsibility**

# **Theory Y**

**Managers See Workers**

**Self-Directed**

**Enjoying Work**

**Accepting  
Responsibility**

# Ouchi's Theory Z

## **Suggested five broad features**

- Trust
- Strong bond between organisation and employees
- Employee involvement
- No formal structure
- Coordination of human beings

# Carrot and Stick approach to motivation

## **Based on the 'Principles of Reinforcement'**

Comes from the old story that the best way to make donkey move is to put the carrot out in front of him or jab him with a stick from behind.

# Herzberg's Two-Factor Theory

**Bottom Line: Satisfaction and Dissatisfaction are not Opposite Ends of the Same Thing!**

## Hygiene Factors:

- Salary
- Work Conditions
- Company Policies

## Separate constructs

— Hygiene Factors---Extrinsic & Related to *Dissatisfaction*

## Motivators:

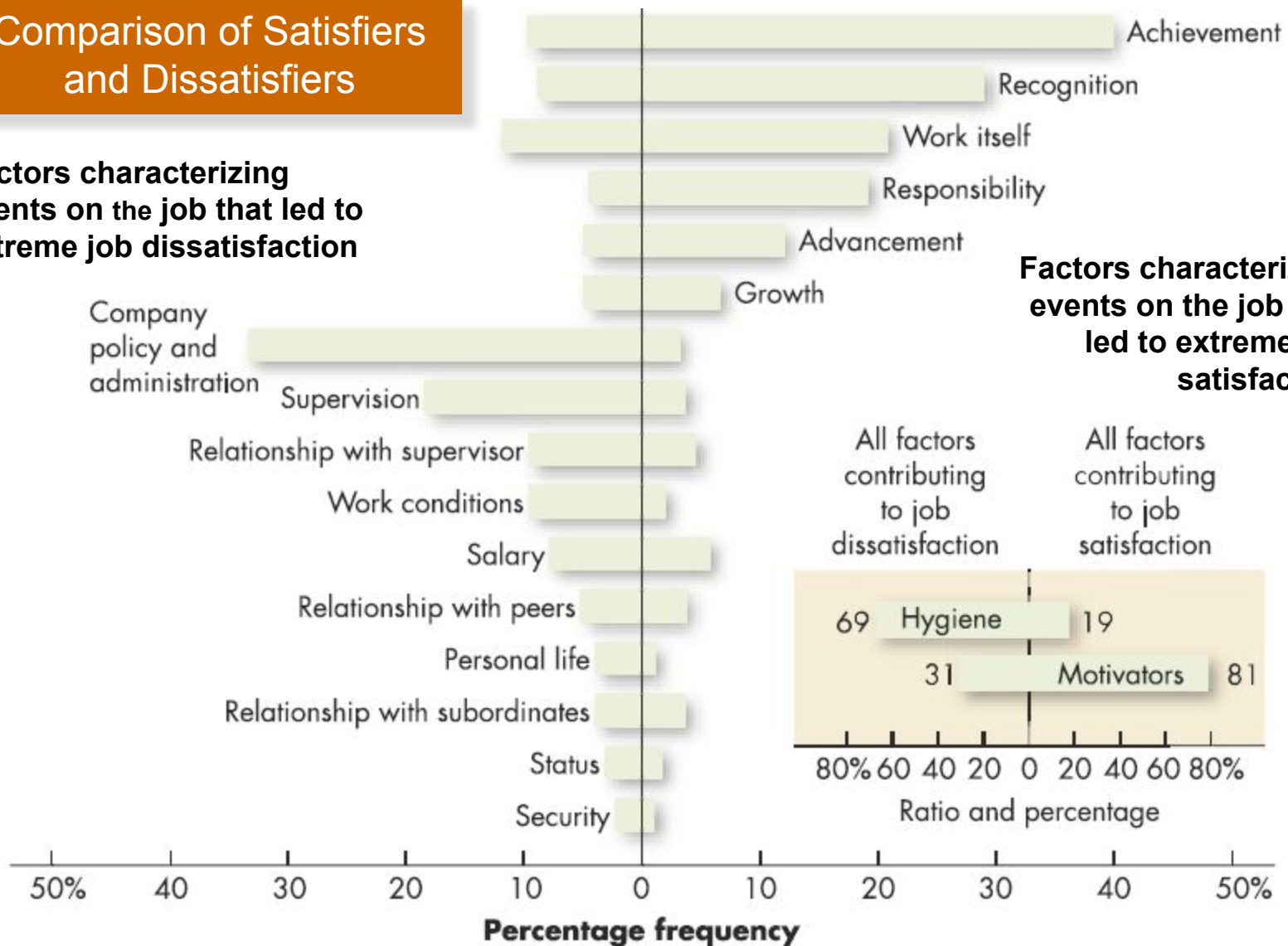
- Achievement
- Responsibility
- Growth

— Motivation Factors---Intrinsic and Related to *Satisfaction*

## Comparison of Satisfiers and Dissatisfiers

**Factors characterizing events on the job that led to extreme job dissatisfaction**

**Factors characterizing events on the job that led to extreme job satisfaction**



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**EXHIBIT 6-2**



# Contrasting Views of Satisfaction and Dissatisfaction

## Traditional view



## Herzberg's view

