

Edwin Timothy | kiatinetimothy@gmail.com | contact: 0776373166 |

ATTACHMENT APPLICATION

WORK EXPERIENCE *cyber cafe attendant* | shaujo investment, Kajiado Ongata Rongai
(May 2023 – August 2024)

- Provided technical support to customers to customers experiencing difficulty with computer and Access to internet
- Conducted regular maintenance on computer system.
- Stayed informed on emerging trends and technologies to provide updated solution to customers
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COMPETENCIES

- IT security basic
- Troubleshooting techniques
- Data encoding
- Internet navigation expertise
- IT literacy
- Web Developer
- Mobile application developer

EDUCATION AND CERTIFICATIONS

Taking Bachelor of Science in Information Technology in UNIVERSITY OF EMBU from 2022- current

STRENGTHS Exceptional Communication Skills: Demonstrated exceptional written and verbal communication skills, effectively conveying complex concepts to diverse audiences, which resulted in enhanced team collaboration and strengthened stakeholder relationships. Project development Strategy leader: Led the creation and execution of comprehensive project strategies, troubleshoot hardware and software issues., technical support to people with IT illiteracy, member of coffee and code clubs.

REFERENCES Available upon request