

Optimize Your IT Operations with Managed Network Services

Our Managed Network Services (MNS) provide a proactive, single-vendor solution to streamline, enhance, and secure your business operations under one roof. With MNS, we offer comprehensive network management that includes monitoring, maintenance, and security, all tailored through three distinct packages designed to meet the diverse needs and challenges of modern organizations.

Essentials Package:

Establish a solid foundation for network management with essential monitoring and maintenance services:

- Workstation and Server Monitoring
- Windows OS Patching
- Basic Firewall Logging
- Network Monitoring
- Email Services
- Annual Technical Account Review

Plus Package:

Expand on the Essentials base with advanced security and data protection features:

- All services from the Essentials package
- Multi-Factor Authentication (MFA)
- Endpoint Protection
- Server and SaaS Backup, including MS365
- Active Directory Privileged Account Monitoring
- Cloud SaaS Monitoring
- Limited 3rd Party Software Patching
- Security Awareness Training
- Vulnerability Scanning
- DNS Protection
- Cybersecurity Consultation
- Email Security

Cybersecurity Package:

Our most comprehensive package, providing extensive security measures and strategic planning:

- 3rd Party Patching
- Semi-Annual Technical Account Review
- Managed SOC/Managed Detection Response
- IT Documentation
- Personalized Needs Analysis and Cybersecurity Plan formulation, including consultations with experts like our CTO/CSO and Director of MNS

Technical Specialists

Our Technical Specialists provide expert technology consulting, solution engineering, project management, and more. They deliver personalized support, helping you align IT strategies with business objectives through:

- Quarterly Technology Business Reviews and Reports
- Budget and Planning Assistance
- Dedicated Main Technical Contact for all inquiries and support

IT Ecosystem Support

Our MNS ensures continuous operation with our dedicated support teams, advanced monitoring, and proactive maintenance, offering things like:

- Extensive remote and on-site support options, available during extended business hours
- Network Administration and proactive IT maintenance tasks
- 4x7 Network Monitoring to prevent and quickly address issues
- Focus on securing your data and looking at new cybersecurity trends



for our printing and network services
— ensuring reliable and continuous
operation for your business.

Our IT help desk has

over 50

certifications

reflecting our commitment to high-
quality technical support.

Proud to be
SOC II
certified

SOC II is a voluntary compliance standard for service organizations. It outlines the procedures and practices that organizations should follow to effectively manage customer data. With rigorous audits passed, we ensure the secure protection and management of your information- **a standard achieved by only 2% of managed service providers.**



Ready to Transform Your IT Operations?

Enhance your IT infrastructure and secure your digital assets with our tailored MNS packages. Contact PERRY proTECH today to determine which package best suits your needs and discover how we can help elevate your business's IT performance and security.

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