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Branch: ECE

College: Rise Krishna Sai Gandhi Group of Institutions

Domain: Data Analytics with Tableau

SERVICE NOW ENROLLMENT

The screenshot shows the 'Welcome to ServiceNow (Zurich)' course completion page. The page is blue and white. At the top, it says 'ON-DEMAND COURSE | LEVEL: BEGINNER | 3 HOURS 15 MINUTES'. Below that, it says 'Completed on Jan 31, 2026'. A 'New' badge is visible. The main heading is 'Welcome to ServiceNow (Zurich)'. Below the heading, it says 'Whether you're just starting your journey or exploring new roles, this course is your perfect launchpad. Dive into interactive lessons, engaging videos, hands-on simulations, and knowledge checks to kickstart your ServiceNow experience with confidence.' There are five skill categories: Platform Analytics, Service Catalog, Visual Task Boards, ServiceNow AI Platform, and Knowledge Management. A 'Review' button is present. On the right, there is an 'Achievements' section with a sun and wave icon, stating 'By completing this course you will achieve the following:'. Below the icon, it says 'Welcome to ServiceNow Completed on Jan 31, 2026'. At the bottom of the achievements section, it says '195+ Points' and 'Points help advance your overall rank. Learn more'. The bottom of the page shows a Windows taskbar with a search bar and various application icons.

The screenshot shows the 'Learning Dashboard | ServiceNow' page. The page is blue and white. At the top, it says 'Hello, CHANDOLU'. Below the greeting, it says 'View profile 0 In progress 1 Completed 1 Achievements'. On the right, there is a 'Newbie' badge with a flame icon, 'Level 1', '195 Points', and 'Next level: +105 points'. There are 'Share' and 'Learn more' buttons. Below the main content, there is a 'Recently Earned Skills' section with five skill categories: Knowledge Management, Platform Analytics, Service Catalog, ServiceNow AI Platform, and Visual Task Boards. The bottom of the page shows a Windows taskbar with a search bar and various application icons.

FutureSkills Prime | Learn Digital Skills | Mandatory Task Completion Progress | Learning Dashboard | ServiceNow | My profile | CUAM | ServiceNow

profile.servicenow.com/now/cuam/user-profile-detail/myProfile/NL

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My profile & settings Profile Preferences & Settings Show me around Additional resources

CS
CHANDOLU SAI SUPRIYA

About me
Add a short overview of your ServiceNow expertise and what you hope to contribute or learn.

My achievements

Credentials	Skills earned	Badges
0	5	1

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FutureSkills Prime | Learn Digital Skills | Mandatory Task Completion Progress | Learning Course - ServiceNow

learning.servicenow.com/xp/en/pages/learning-course?id=learning_course&course_id=386f3cf847b36a90c00af235126d430c&group_id=dd7f343887f1aa107c660e9d0ebb353d&child_id=...

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Homepage / Welcome to ServiceNow (Zurich) (Course) / Lists and Filters task (Content)

ON-DEMAND COURSE
Welcome to ServiceNow (Zurich)
100% Complete

ServiceNow AI Platform overview ✓

Next Experience, navigation, and access module 3 LESSONS

Lists and Filters module 2 LESSONS

Lists And Filters Lesson ✓

Lists And Filters Task ✓

Forms module 5 STEPPARS

INSTANCE STATUS
Terminated **Request Lab Instance**

You have..
2 extensions remaining
7 instances remaining

SIMULATOR PROGRESS
100% Passed

Task Result: Success Task validation successful

Task Description: View a list of incidents and personalize the list, as well as update some fields using the List Editor.

Task Instructions:

1. Navigate to the **All** menu and select **Incident > All**.
2. Select **Show/hide filter** (funnel) icon.
3. Set the field, operator(filter/condition), and value choice lists to the following:
State | is not | Closed **AND**
Assignment Group | is not empty **AND**
Assigned to | is not empty

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