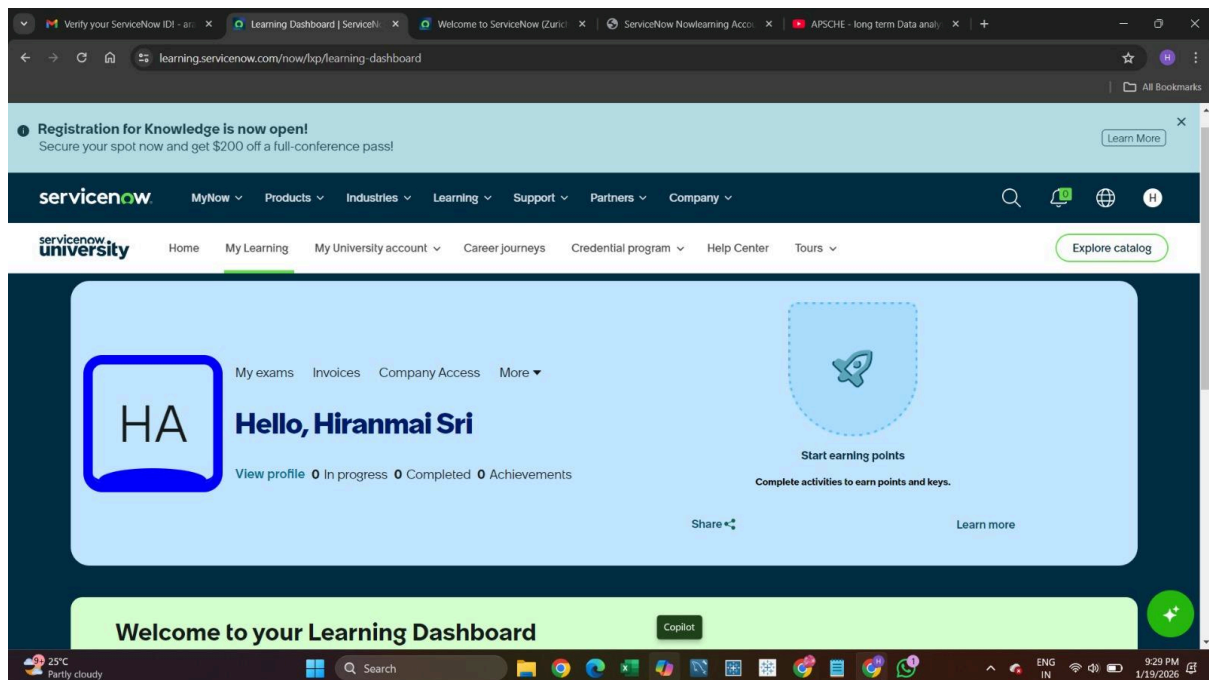
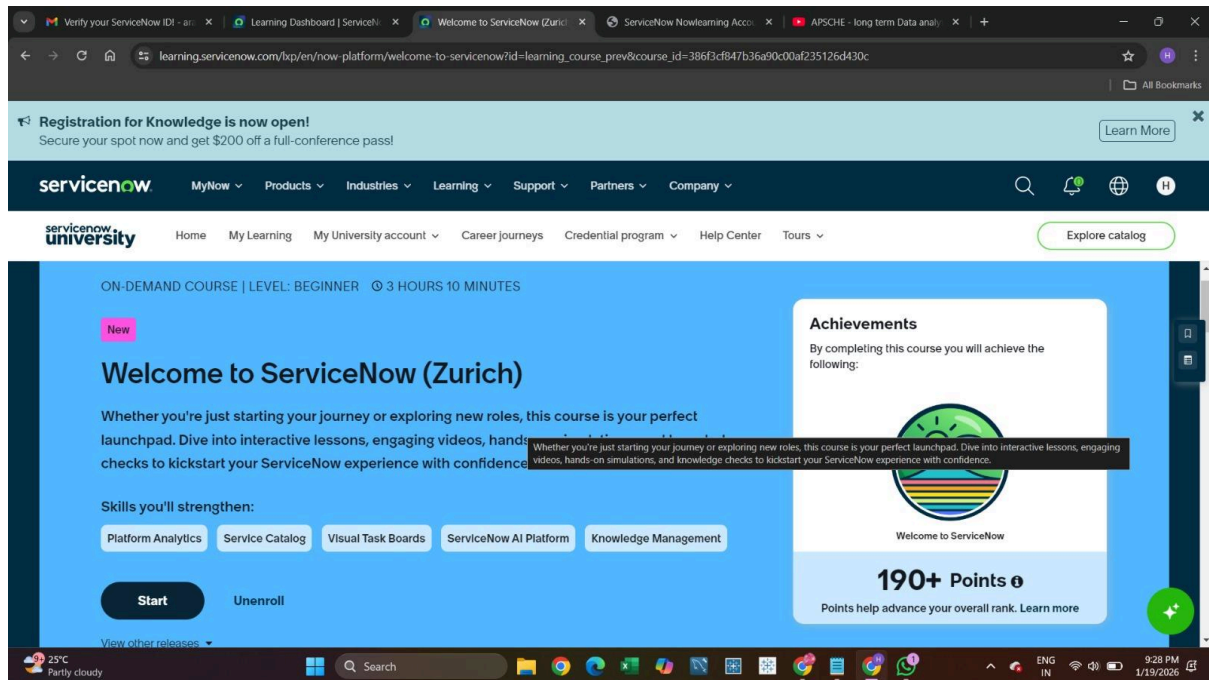


Name: A.Hiranmai Sri
Roll No: 238B5A0401
Branch: ECE
College: Rise Krishna Sai Gandhi Group Of Institutions
Domain: Data Analytics With Tableau

SERVICE NOW ENROLLMENT



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ON-DEMAND COURSE
Welcome to ServiceNow (Zurich)
100% Complete

Welcome to ServiceNow Course overview
Instance Help Videos
ServiceNow AI Platform overview
Next Experience, navigation, and access module
Lists and Filters module

INSTANCE STATUS
Running
[Terminate Instance](#) [Open My Instance](#)

Your Instance will expire in...
5 Days 17 Hours 4 Minutes
[Request Expiry Extension](#)

You have...
2 extensions remaining
7 instances remaining

SIMULATOR PROGRESS
100% Passed

Task Result: Success Task validation successful!

4. The Virtual Agent will respond with 2 options, ① Password Reset Instructions, and ② I want something else.
5. Select **Password Reset Instructions**.
6. A knowledge article, KB0010003 will be suggested to you.
7. Select **KB0010003**.

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ON-DEMAND COURSE
Welcome to ServiceNow (Zurich)
100% Complete

Service Catalog module
Virtual Agent module
Virtual Agent Lesson
Virtual Agent Task
Welcome to ServiceNow course summary

INSTANCE STATUS
Running
[Terminate Instance](#) [Open My Instance](#)

Your Instance will expire in...
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SIMULATOR PROGRESS
100% Passed

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Nice Work!
You've earned 195 points! 0
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Platform Analytics Experience Platform Analytics
Service Catalog Visual Task Boards ServiceNow AI Platform
Knowledge Management

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