## Cancellation

Rule	Derived from (Fare Basis)	Pattern
Rule 1 – BAH – CAI (Fare Price – BHD 45.00 Airlines – Egypt air RBD Code – TRIMS)	ANYTIME- CHARGE USD 50.00 FOR CANCEL/REFUND. WAIVED FOR DEATH OF PASSENGER OR FAMILY MEMBER.	In case to Cancel Anytime charge USD 50.00 with Death Waiver included
Rule 2 – BAH – KWI (Fare Price – BHD 16.00 Airlines – KLM RBD Code – NLRBH)	ANY TIME- TICKET IS NON REFUNDABLE IN CASE OF CANCEL.  NOTE - CANCELLATIONS RULES APPLY BY FARE COMPONENT WHEN COMBINING A REFUNDABLE TICKET WITH A	In case of Refundable ticket, to cancel anytime charge Penalty and refund BHD 16.00  In case of Non Refundable ticket, no
	NON REFUNDABLE TICKET PROVISIONS WILL APPLY AS FOLLOWS - THE AMOUNT PAID ON THE REFUNDABLE FARE COMPONENT WILL BE REFUNDED UPON PAYMENT OF THE PENALTY AMOUNT IF APPLICABLE - THE AMOUNT PAID ON THE NON REFUNDABLE FARE COMPONENT WILL NOT BE REFUNDED - FOR NON REFUNDABLE TICKETS THE YQ/YR CARRIER IMPOSED SURCHARGE WILL NOT BE REFUNDED	refund will be given.
Rule 3 – (BAH – DXB Airlines – Emirates Fare – BHD 12.00 RBD Code - TXFLPBH1)	BEFORE DEPARTURE - CHARGE BHD 20.000 FOR CANCEL/REFUND.  AFTER DEPARTURE - TICKET IS NOW DEFINID A DLEIN	In case to cancel Before Departure charge BHD 20.00 with Death Waiver Included
	TICKET IS NON-REFUNDABLE IN CASE OF CANCEL/REFUND.	In case to cancel After Departure no refund will be given.
Rule 4 – (BAH – CAI	CANCELLATIONS BEFORE DEPARTURE	

Airlines – Kuwait Airlines	CHARGE USD 35.00 FOR REFUND.	
Fare – BHD 80.00 RBD Code – ZL3MBH1)	AFTER DEPARTURE CANCELLATIONS PERMITTED FOR REFUND. NOTE - )>< PARTIALLY USED TICKET. A-DEDUCT THE APPLICABLE ONE WAY FARE FOR THE JOURNEY TRAVELLED PLUS THE GENERAL KAC REFUND PENALTY IATA PUBLISHED FARES. B-FOR ALL OTHER CASES DEDUCT THE APPLICABLE OW FARE OR 75 PERCENT OF THE RETURN FARE WHICH EVER IS HIGHER IN ADDITION TO ANY	In case to cancel Before Departure charge USD 35.00  In case to cancel After Departure if ticket is partially used apply general KAC Refund Policy with one way fare only.  In case to cancel After Departure charge 75 percent of fare or one way ticket fare.  [Exception – Choose Highest out of one in above pattern]
Rule 5	REFUND PENALTY. Same as Above	Same
Rule 6 – (BAH – IST Turkish Airlines Fare – BHD 61.00 RBD Code - WY1PX3M)	BEFORE DEPARTURE CHARGE USD 80.00 FOR CANCEL/REFUND. NOTE - CHARGES SHALL NOT BE WAIVED FOR MEDICAL REASON WHEN COMBINING FARES THE MOST RESTRICTIVE CANCELLATION CONDITIONS APPLY FOR THE ENTIRE PRICING UNIT CHILD DISCOUNT DOES NOT APPLY INFANT WITHOUT SEAT FREE OF CHARGE  AFTER DEPARTURE CANCELLATIONS PERMITTED FOR CANCEL/REFUND. NOTE - FOR CANCELLATIONS AFTER DEPARTURE THE REFUND GIVEN WILL BE THE DIFFERENCE BETWEEN THE FARE PAID AND THE APPLICAPLE FARE FOR THE JOURNEY FLOWN. APPLICABLE FARE FOR THE JOURNEY FLOWN IS THE ONE THAT SET AT THE SAME RBD WITH THE ORIGINAL FARE PAID. IF NO FARE EXISTS FOR THE	In case to cancel Before Departure Charge USD 80.00 with Medical waiver and Child Discount excluded  In case to Cancel after Departure Charge Fare Difference between fare paid (BHD 61.00) and applicable fare for journey flown with respect to RBD code.  [Exception – if no applicable fare exists for journey flown, charge Fare set on Higher RBD available ]

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	FLOWN JOURNEY	
	ON THE SAME RBD WITH THE	
	ORGINALFARE	
	ANY FARE SET ON A HIGHER RBD	
	WILL BE ACCEPTED.	
Rule 7 – (BAH – IST	BEFORE DEPARTURE	
Turkish Airlines	CHARGE USD 80.00 FOR	In case to cancel Before Departure Charge
Fare – BHD 68.00	CANCEL/REFUND.	USD 80.00 with Medical waiver and Child
	NOTE -	
RBD Code - WY1PX3M)	CHARGES SHALL NOT BE WAIVED	Discount excluded
	FOR MEDICAL REASON	
		In case to Cancel after Departure Charge
	WHEN COMBINING FARES THE	Fare Difference between fare paid (BHD
	MOST RESTRICTIVE	68.00) and applicable fare for journey
	INIOSI KESIKICIIVE	flown with respect to RBD code.
	CANCELL ATTON CONDITIONS	nown with respect to RDD code.
	CANCELLATION CONDITIONS	
	APPLY FOR THE ENTIRE	[Exception – if no applicable fare exists for
	PRICING UNIT	journey flown, charge Fare set on Higher
		RBD available ]
	CHILD DISCOUNT DOES NOT	
	APPLY	
	INFANT WITHOUT SEAT FREE OF	
	CHARGE	
	AFTER DEPARTURE	
	CANCELLATIONS PERMITTED FOR	
	CANCEL/REFUND.	
	NOTE -	
	FOR CANCELLATIONS AFTER	
	DEPARTURE THE REFUND GIVEN	
	WILL BE THE DIFFERENCE	
	BETWEEN THE FARE PAID AND	
	THE APPLICAPLE FARE FOR THE	
	JOURNEY FLOWN.	
	APPLICABLE FARE FOR THE	
	JOURNEY FLOWN IS THE ONE	
	THAT SET AT THE SAME RBD	
	WITH THE ORIGINAL FARE	
	PAID.	
	IF NO FARE EXISTS FOR THE	
	FLOWN JOURNEY	
	ON THE SAME RBD WITH THE	
	ORGINALFARE	
	ANY FARE SET ON A HIGHER RBD	
	WILL BE ACCEPTED.	
Rule 8 – (BAH - DXB	CANCELLATIONS	
Cathay Pacific	ANY TIME	In case to cancel Anutime charge PUD
· · · · · · · · · · · · · · · · · · ·	CHARGE BHD 15.000 FOR	In case to cancel Anytime charge BHD
Fare – BHD 27.00	CANCEL/REFUND.	15.00 with Child discount Included
RBD Code – OAARRBH8)	CHILD/INFANT DISCOUNTS APPLY.	
	CHILD/INFANT DISCOUNTS APPLY.	

Rule 9 – (BAH – HYD Oman Air Fare – BHD 27.00 RBD Code- OAARRBH8)	ANY TIME TICKET IS NON-REFUNDABLE IN CASE OF CANCEL/REFUND. NOTE - INFANT WITHOUT A SEAT EXEMPTED.	In case to cancel Anytime no refund will be given with Death Waiver Included and Infant Discount Excluded.  [Exception – Provide Death Certificate to avail Death Waiver]
Rule 10 – (BAH – SKT(Sialkot) Airlines – Emirates Fare - BHD 28.00 RBD Code - TEPOPBH1)	CANCELLATIONS BEFORE DEPARTURE CHARGE BHD 25.000 FOR CANCEL/REFUND. WAIVED FOR DEATH OF PASSENGER OR FAMILY MEMBER.  AFTER DEPARTURE TICKET IS NON-REFUNDABLE IN CASE OF CANCEL/REFUND.  WAIVERS 1.WAIVED FOR DEATH OF PASSENGER OR FAMILY MEMBER. A COPY OF VALID DEATH CERTIFICATE ISSUED BY A COMPETENT MEDICAL AUTHORITY IS REQUIRED. FAMILY MEMBERS AS DEFINED IN EK CONDITIONS OF CARRIAGE OR PASSENGER AIRLINE TARIFF RULE BOOK. 2.NO WAIVER APPLICABLE FOR ILLNESS OF PASSENGER OR FAMILY MEMBER. 3.CONTACT EK OFFICE FOR WAIVERS DEFINED ABOVE.	In case to Cancel Before Departure charge BHD 25.00 with Death Waiver included and Medical Waiver Excluded.  In case to Cancel After Departure No refund will be given.  [Exception – Provide Death Certificate to avail Death Waiver]

## **Patterns Generated-**

- 1. In case to Cancel *Anytime* charge USD 50.00 with Death Waiver included
- 2. In case of Refundable ticket, to cancel *Anytime* charge Penalty and refund BHD 16.00
- 3. In case of Non Refundable ticket, no refund will be given.
- 4. In case to cancel *Before Departure* charge BHD 20.00 with Death Waiver Included
- 5. In case to cancel *After Departure* no refund will be given.
- 6. In case to cancel *Before Departure* charge USD 35.00
- 7. In case to cancel *After Departure* if ticket is partially used apply general KAC Refund Policy with one way fare only.
- 8. In case to cancel *After Departure* charge 75 percent of fare (BHD 60.00) or one way ticket fare.
- 9. In case to cancel *Before Departure* Charge USD 80.00 with Medical waiver and Child Discount excluded
- 10. In case to Cancel *After Departure* Charge Fare Difference between fare paid (BHD 61.00) and applicable fare for journey flown with respect to RBD code.
- 11. In case to cancel *Before Departure* Charge USD 80.00 with Medical waiver and Child Discount excluded
- 12. In case to Cancel *After Departure* Charge Fare Difference between fare paid (BHD 68.00) and applicable fare for journey flown with respect to RBD code.
- 13. In case to cancel *Anytime* charge BHD 15.00 with Child discount Included
- 14. In case to cancel *Anytime* no refund will be given with Death Waiver Included and Infant Discount Excluded.
- 15. In case to Cancel *Before Departure* charge BHD 25.00 with Death Waiver included and Medical Waiver Excluded.
- 16. In case to Cancel *After Departure* No refund will be given.

## **Observations-**

- Depending on the Airline and Fare price, cancellation amount will be generated by the Airline on basis of RBD
- First basis of comparison will be the condition when Cancellation is requested Before / After Departure / Anytime
- Second basis of comparison will be the ticket type Either Refundable or Non refundable
- Exceptions are considered as Extra Requirements in the Policy (shouldn't be ignored)
- Next basis on Cancellation is the CCY in which amount has to be charged or Refunded
- Almost all the rules follow a general pattern, with all the comparison attributes.
- Anything following to the WITH word is a condition or a requirement that has to be met. It can be any INCLUSION/EXCLUSION or PENALTY applied.

Note – While Designing Algorithm we can use DAG method and create a Tree , prioritize our Comparison attributes and sort them on the basis of their importance)