

Predicting Satisfaction Among the Students On E-Learning Under the Pandemic Situation

Because of COVID-19, online learning has become the new normal in many schools around the world. Satisfaction with online learning is an important factor in promoting effective educational processes. The purpose of this study was to identify factors influencing student and faculty satisfaction with online learning in the new normal.

By 219327R - A.G.H.U. Dewmini

*Required

1. Undergraduate Stream *

Mark only one oval.

- ☐ Physical Science Stream
- ☐ Biological Science Stream
- ☐ Commerce Stream
- ☐ Arts Stream
- ☐ Technology Stream

2. Home District

Mark only one oval.

- ☐ Jaffna
- ☐ Kilinochchi
- ☐ Mannar
- ☐ Mullaitivu
- ☐ Vavuniya
- ☐ Puttalam
- ☐ Kurunegala
- ☐ Gampaha
- ☐ Colombo
- ☐ Kalutara
- ☐ Anuradhapura
- ☐ Polonnaruwa
- ☐ Matale
- ☐ Kandy
- ☐ Nuwara Eliya
- ☐ Kegalle
- ☐ Ratnapura
- ☐ Trincomalee
- ☐ Batticaloa
- ☐ Ampara
- ☐ Badulla
- ☐ Monaragala
- ☐ Hambantota
- ☐ Matara
- ☐ Galle

3. How strong is the internet connection in your area? *

Mark only one oval.

- ☐ Very Strong
- ☐ Average speed - manageable
- ☐ Poor

4.

Mark only one oval per row.

	Laptop	Desktop	Tablet	Smartphone	Other
What device do you use for distance learning?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5.

Mark only one oval per row.

	1-3 hours	3-5 hours	5-7 hours	7-10 hours	10+ hours
How much time do you spend on average per day on distance education?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. *

Tick all that apply.

	Not at all	Slightly	Moderately	Good	Very Good
How stressful is distance learning for you during the COVID-19 pandemic?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How helpful are your teachers while studying online?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How peaceful is the environment at home while learning?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How effective has remote learning been for you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
How supportive has your university been in providing you with resources to learn from home?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are you satisfied with the online learning technology and software you're using?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
What importance do you place on face-to-face communication while learning remotely?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are you satisfied with your online interaction with the lecturer?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Are you satisfied with the amount of online interaction you received from other students in this course?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. In terms of the following points, which mode do you prefer the most? *

Please select all that apply

Tick all that apply.

	Online	Face-to-Face	Hybrid
The course goals/objectives were clearly outlined.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I know what I was supposed to do each week.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I felt free to ask any questions I had about the course materials.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I felt that instructors were easily accessible.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Students were encouraged to succeed by the lecturers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I enjoyed the group discussions.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
There were many opportunities to interact with peers.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I believed I had met the learning objectives.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
When I had a technical problem, I knew where to go for assistance.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall, which mode was the most beneficial to you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. *

Mark only one oval per row.

	Strongly Agree	Agree	Neither Agree or disagree	Disagree	Strongly Disagree
Distance education is worthwhile for me.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I like studying from a distance.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Distance education is exciting.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Distance education is a thrilling experience.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I'm looking forward to learning from a distance.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer online learning.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt comfortable participating in the online course discussions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt comfortable conversing through this text-based medium medium	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt comfortable interacting with other participants in the online course.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I felt comfortable introducing myself in the online course	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can manage my own learning better in online courses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am more likely to ask questions in an online classes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My online experience has expanded my ability to access and use information.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In online courses, I can better manage my own learning.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. *

Mark only one oval per row.

	Yes, absolutely	Yes, but I would like to change few things	No, there are quite a few challenges	No
Do you like learning from a distance?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

10. *

Mark only one oval per row.

	Much worse	Somewhat worse	About the same	Somewhat better	Much better
How was your overall experience learning from home?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Any other comments and/or questions?

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