


Joseph Hissong

1-419-721-1053 

Hissong.joseph@gmail.com 

www.linkedin.com/in/jhissong/ 

Hissongjoseph.github.io 

Responsibilities

- Develop, upgrade, and maintain tools used for application operations
- Develop, upgrade, and maintain reports used for billing and monitoring
- Plan, build, and schedule AOPAIR application releases
- Conduct post-incident reviews
- Automate tasks for increased productivity
- Configure, maintain, and monitor CAT PrivateLink connections
- Assist firms with PrivateLink connectivity issues
- Assist application teams with AWS issues
- Help with RIMANDOPS support tickets
- Ensure production releases are properly approved and documented
- Collaborate with application teams on production releases
- Deploy application team's code updates into production
- Troubleshoot issues that arise with production releases
- Participate in rotational on-call schedule