|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Joseph Hissong | |  |  | | --- | --- | | 1-419-721-1053 |  | | Hissong.joseph@gmail.com |  | | www.linkedin.com/in/jhissong/ |  | | Hissongjoseph.github.io |  | |

# Responsibilities

* Develop, upgrade, and maintain tools used for application operations
* Develop, upgrade, and maintain reports used for billing and monitoring
* Plan, build, and schedule AOPAIR application releases
* Conduct post-incident reviews
* Automate tasks for increased productivity
* Configure, maintain, and monitor CAT PrivateLink connections
* Assist firms with PrivateLink connectivity issues
* Assist application teams with AWS issues
* Help with RIMANDOPS support tickets
* Ensure production releases are properly approved and documented
* Collaborate with application teams on production releases
* Deploy application team’s code updates into production
* Troubleshoot issues that arise with production releases
* Participate in rotational on-call schedule