

Using *Hitachi ID Bravura Identity* to rename accounts and profile

Bravura Identity allows users to rename their accounts and profile.

Terminology

System of Record (SoR) an authoritative data feed that provides data about some objects – typically users or managed systems that are known to exist in the environment.

Pre-defined request (PDR) define common requests in terms that are familiar to users. PDRs are designed to reduce the number and complexity of steps required to make a request.

This document contains:

- Requirement
- Solution
- Use case: Submitting a change of name request as an end user
- Use case: User name changes originating in the System of Record

1 Requirement

Users may request for their name to be changed. This is typically due to a change in marital status. Changes to a user's name may be fed into *Hitachi ID Bravura Security Fabric* from a System of Record (SoR) or may be requested by user self service. Name changes may trigger changes to the user's profile ID on *Bravura Security Fabric* and to login IDs on integrated systems and applications. Name changes normally also trigger changes to a user's email address where the old email address becomes an alias.

2 Solution

Hitachi ID Bravura Pattern: Workforce Edition provides all the necessary configuration to support user name changes that may originate in a System of Record (SoR) or a request form.

If the user's name was used to construct the user's login ID or email address, a number of additional changes may have to be made if the login ID changes as a result of this name change.

Change requests that include the user must also be updated so that they can still participate. For this reason, it is preferable to assign login IDs that are not based on user names, or at least not based on surnames.

3 Use case: Submitting a change of name request as an end user

This use case shows you how to rename a user using a pre-defined request NAME-CHANGE.

Requirements

This use case assumes that:

- You have installed *Hitachi ID Bravura Pattern: Workforce Edition* so the pre-defined request (PDR) NAME-CHANGE has been added.
- You have updated the `im_policy_authorization` rule for the PDR NAME-CHANGE.

Submit name change request

To submit a name change request:

1. Log in to *Bravura Identity* as an end user.
2. Click **View and update profile** from the **My profile** menu.
3. Click **Change of name**.
4. Enter a new **Last name**.
5. Click **Submit**.

Approve the name change request

To approve the request:

1. Log in to *Bravura Identity* as one of the authorizers of the request.

Note: By default, the authorizers are selected by the authorization plugin from members of the HR department. You can update the `im_policy_authorization` rule for the NAME-CHANGE PDR to assign authorizers.

2. From the main menu, click **Requests**. The *Requests* app opens.
3. From the Results panel, select the request you want to review. *Hitachi ID Bravura Security Fabric* displays the details in the Actions panel on the right.
4. Review the request.
5. Click **Approve** and confirm the approval by clicking the **Approve** button below the notes field.

Track the results of the name change

To track the results of the name change request:

1. Try to log into the *Hitachi ID Bravura Security Fabric* web app with the old **Profile ID** of the renamed user.
The login should fail, as the user is invalid.
2. Log in to *Bravura Identity* with the new **Profile ID** of the renamed user.
The login should be successful.

Note: The new **Profile ID** can be found in the details page of the name change request. By default, the new **Profile ID** will be Last name + Middle name + First name, all in capital case. The rule for **Profile ID** generation is defined in `hid_policy_attrval_calculation`.

3. Click **View and update profile** from the **My profile** menu.
The name and profile ID of the user should have been updated. The renamed user should retain all entitlements and privileges.
4. On the Active Directory target system, view properties of the renamed user.
The name, logon name, and email of the user should have been changed.

4 Use case: User name changes originating in the System of Record

This use case shows you how to rename a user by changing his or her name on the System of Record (SoR).

Requirements

This use case assumes that:

- You have installed *Hitachi ID Bravura Pattern: Workforce Edition*
- You have configured the HRAPP target system.

Change name on the system of record (SoR)

Change the First name, Middle name, or Last name of a user on the HRAPP target system.

Run auto discovery

Run auto discovery to load changes on the target system into the product database:

1. Log in to *Bravura Identity* as `superuser`.
2. Navigate to **Manage the system** → **Maintenance** → **Auto discovery** → **Execute auto discovery**.
3. Click **Continue**.
4. Wait until auto discovery completes.

Approve name change request

To approve the name change request:

1. Log in to *Bravura Identity* as one of the authorizers of the NAME-CHANGE pre-defined request.
2. From the main menu, click **Requests**.
The *Requests* app opens.
3. From the Results panel, select the request with the description **Change of name** and requester **Shipped user of the API**.
Hitachi ID Bravura Security Fabric displays the details in the Actions panel on the right.
4. Review the request.
5. Click **Approve** and confirm the approval by clicking the **Approve** button below the notes field.