AIRLINE TWITTER SENTIMENTAL ANALYSIS
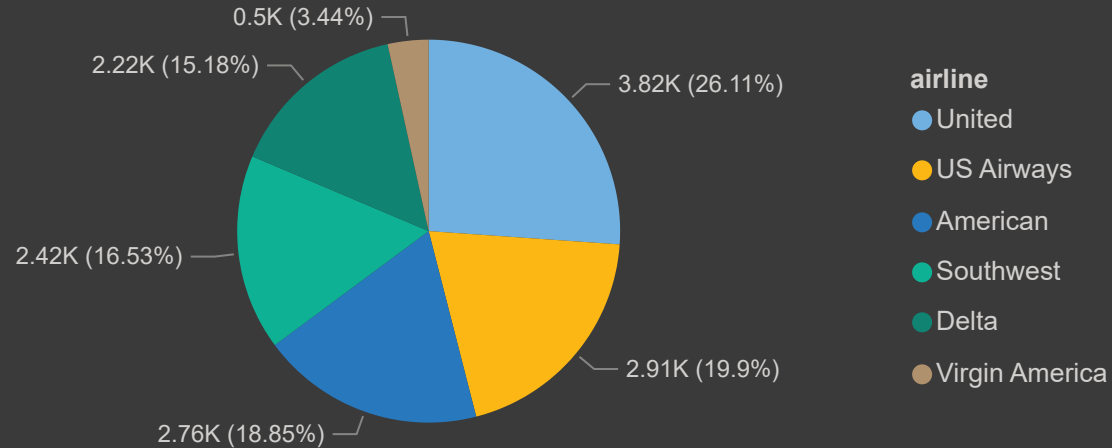
Count of negativereason by airline

- 0.5K (3.44%)
- 2.22K (15.18%)
- 2.42K (16.53%)
- 2.76K (18.85%)
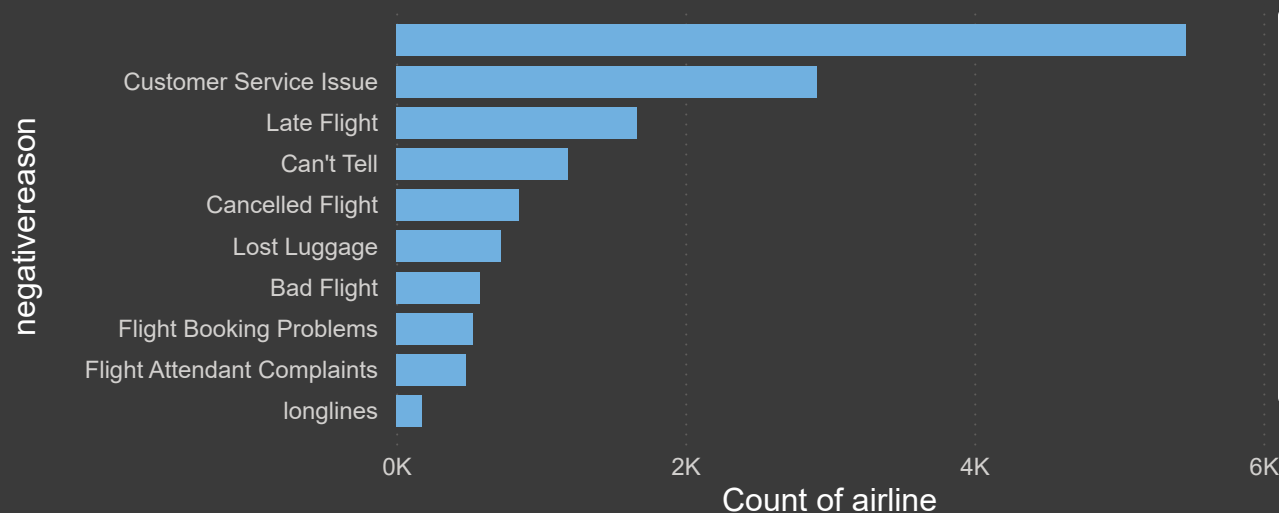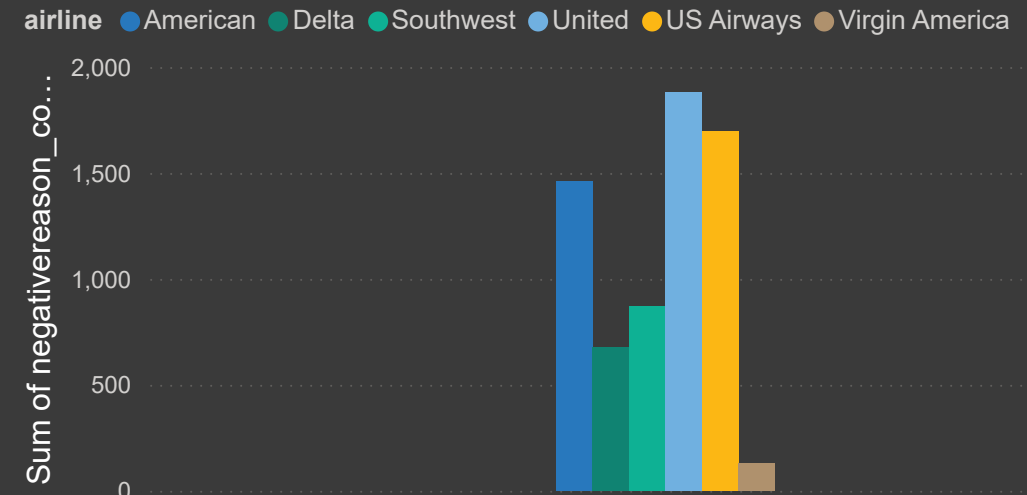- 3.82K (26.11%)
- 2.91K (19.9%)

airline
- United
- US Airways
- American
- Southwest
- Delta
- Virgin America

Sum of negativereason_confidence by negativereason

negativereason: Customer Ser…, Late Flight, Can't Tell, Cancelled Flight, Lost Luggage, Bad Flight, Flight Booking…, Flight Attenda…, longlines, Damaged Lug…
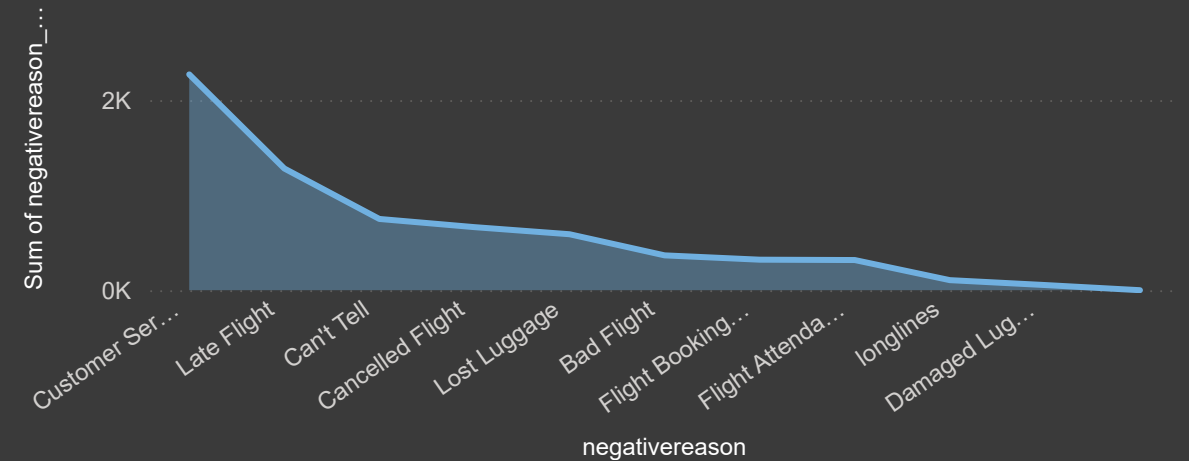
Count of airline by negativereason

negativereason:
- Customer Service Issue
- Late Flight
- Can't Tell
- Cancelled Flight
- Lost Luggage
- Bad Flight
- Flight Booking Problems
- Flight Attendant Complaints
- longlines

Count of airline: 0K, 2K, 4K, 6K

Sum of negativereason_confidence by airline

airline ● American ● Delta ● Southwest ● United ● US Airways ● Virgin America

1210
Sum of retweet_count

6
Count of airline

44
Max of retweet_count

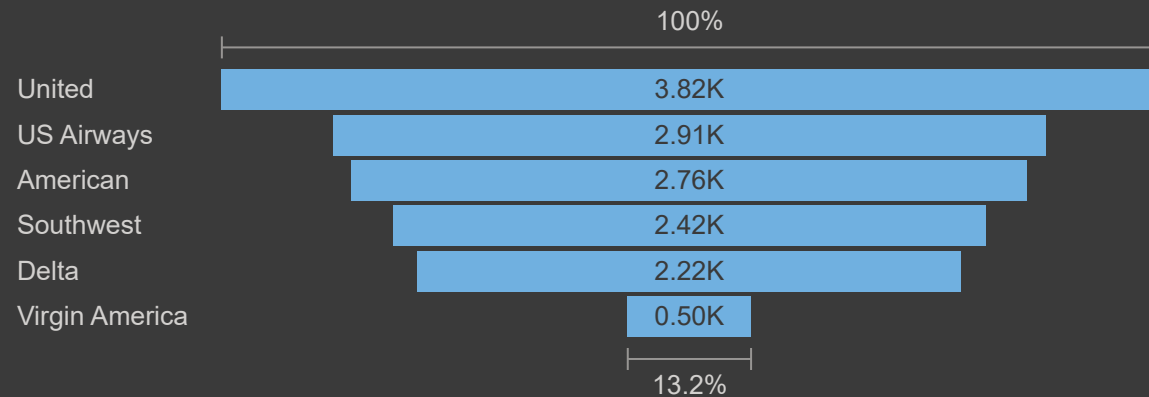# 6.72K
um of negativereason_confidence

13.18K
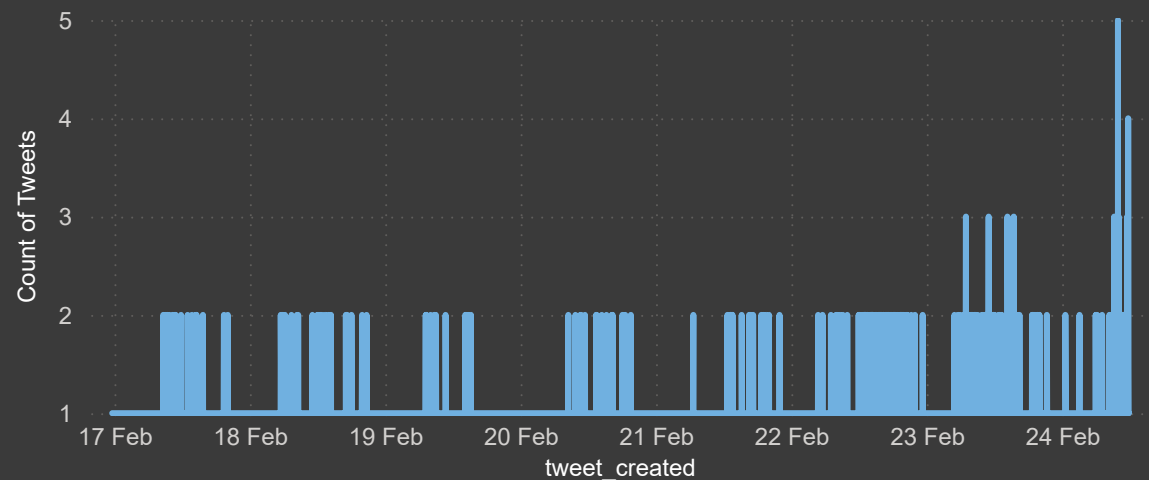Sum of airline_sentiment_confidence

Count of tweet_created by airline

100%

United	3.82K
US Airways	2.91K
American	2.76K
Southwest	2.42K
Delta	2.22K
Virgin America	0.50K

13.2%

Count of tweet_created by negativereason

0.48K (3.29%)
0.58K (3.96%)
0.72K (4.95%)
0.85K (5.79%)
1.19K (8.13%)
1.67K (11.37%)
2.91K (19.88%)
5.46K (37.31%)

negativereason
- Customer Service Issue
- Late Flight
- Can't Tell
- Cancelled Flight
- Lost Luggage
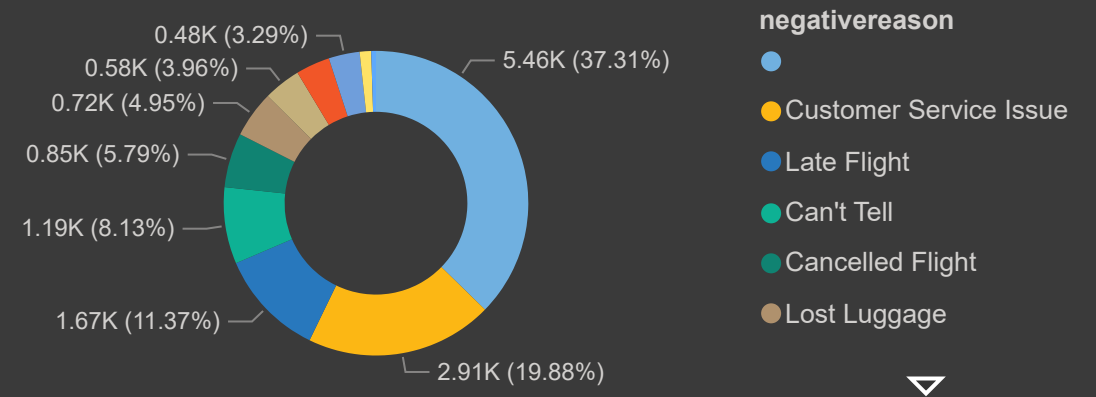
Count of Tweets by tweet_created

Sum of airline_sentiment_confidence by airline