

MERI BASKET

Group Number: 14

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USER GUIDE

Features for the customer:

1. Log in/Log out. Users would be able to log in as customers as well as log out.
2. Search Products: Users can browse through the catalog of products offered by the application.
3. Add Product in cart: Adding products and removing or updating product quantity in the cart can also be performed
4. Apply Discounts: Users can apply discounts to the products depending on the membership they have and according to the discount's availability
5. Checkout: Items in a cart can be checked out to place orders
6. Payment Methods: Users can choose from cash on delivery or card payments in order to process the transaction
7. View Orders: Order history can be viewed by the user under the profile section.

Features for the Retail Outlet:

1. Log In/Log Out. Outlets can log in or out with the help of the account passwords and their email IDs
2. Set Deals/Discounts: Deals and discounts can be given on products and to the type of memberships
3. Receive Orders: Orders placed by the customers in the nearby areas of the outlets, can be received by them and be accepted/rejected by them.
4. View Received orders: The orders received are shown in their order history for the respective outlets.

Features for the Delivery Agent:

1. Log In/Out: Delivery agents can log in/out based on their user ID and account password
2. Search for deliveries: Agents can accept nearby delivery requests. They can decide to accept or reject the requests. If a delivery is accepted by another delivery agent, then the request is automatically taken back.
3. Mark any ongoing delivery as done: Any ongoing delivery can be marked as done by the delivery agent upon the completion of the respective delivery.

Features for the Admin:

1. Update stock: Stock for the product can be updated by the admin for all the retail outlets.

2. View analytics: Business analytics can be viewed. These are:

- Customer Regional Density
- Membership analytics
- Delivery Agents density
- Sales by Region.